



JCSD Parks and Recreation Department 2024 Needs Assessment Survey

Findings Report

Presented to JCSD Parks and
Recreation Department
July 2024



ETC
INSTITUTE

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Executive Summary

JCSD Parks and Recreation Department Needs Assessment Survey Executive Summary

Overview

ETC Institute administered a community recreation center needs assessment survey for the JCSD Parks and Recreation Department during the spring of 2024. The purpose of the survey was to help determine parks and recreation priorities for the community.

Methodology

ETC Institute mailed a survey packet to a random number of households in the City of Eastvale area. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at [JCSDsurvey.org](https://www.jcsd.org/survey).

After the surveys were mailed, ETC Institute followed up with residents to encourage participation. To prevent people who were not residents of Eastvale from participating, everyone who completed the survey online was required to enter their home address prior to submitting their survey. ETC Institute then matched the addresses entered online with the addresses originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not included in the final database for this report.

The survey aimed to collect a minimum of 500 completed responses from residents, and this target was surpassed with 555 completed surveys collected. The overall results for the sample of 555 residents have a precision of at least +/-4.14% at the 95% level of confidence.

In addition to this executive summary the report contains the following:

- Charts showing the overall results of the survey (Section 1),
- Benchmarks comparing the City's results to national averages (Section 2),
- Priority Investment Ratings which highlight the facilities and programs most needed in the community (PIR) (Section 3),
- Tabular data showing the results for all questions on the survey (Section 4), and
- A copy of the cover letter and survey instrument (Section 5).

The major findings of the survey are summarized in the following pages.

Parks and Recreation Facilities/Programs/Trails Use

Overall Parks and Recreation Parks/Facilities Use: Respondents were asked if they had visited any JCSD parks/facilities in the past year. Majority of the respondents (92%) responded “yes.” Then, they were asked how often they visited those parks/facilities. 15% visited “5+ times a week,” 35% visited “2-4 times a week,” 15% visited “once a week,” 23% visited “1-3 times a month,” and 12% visited “less than once a month.” Then, they rated the physical condition of these facilities. 28% gave “excellent” ratings, 55% gave “good” ratings, 13% gave “fair” ratings, and 4% gave “poor” ratings. For those that said “no” to attending the parks/facilities in the past year, they gave reasons why they do not visit more often. The reasons that were highly selected include: absence of amenities we want to use (30%), lack of shade (29%), and lack of restrooms (15%).

Overall Parks and Recreation Programs/Events Use: Respondents were asked if they had participated in programs/events in the past year. Fifty-one percent (51%) responded “yes.” Then, they were asked how many programs/events they participated in. 28% participated in one, 51% participated in 2-3 programs, 16% participated in 4-6 programs, and 5% participated in 7+ programs. Then, they rated those programs/events. 27% gave “excellent” ratings, 56% gave “good” ratings, 16% gave “fair” ratings, and 1% gave “poor” ratings. For those that said “no” to participating in programs/events in the past year, they gave reasons why they do not participate in more often. The reasons that were highly selected were: program times are not convenient (23%), fees are too high (20%), and program not offered (19%).

Outside Organizations

Respondents were asked to select all the organizations they used for recreation, events, and sports activities in the past year. The top organizations selected were: City of Eastvale (57%), JCSD Parks & Recreation Department (57%), and public schools (27%).

Communication

Respondents were asked about the ways they learned about the District’s parks, facilities, programs, and events. The top resources used were: recreation brochure (58%), social media (34%), and word of mouth (33%). Then, they selected the methods of communication they most preferred the city to use to communicate with them about the parks, facilities, programs, and events. The top methods selected were: recreation brochure (47%), emails (42%), and social media (31%).

Benefits, Importance, and Improvements to Parks and Recreation

Potential Benefits: Respondents were asked to rate their level of agreement with the statements about some potential benefits of the District’s parks and recreation services.

The statements that respondents agreed on the most were: makes Eastvale a more desirable place to live (85%), helps build a sense of community (82%), and preserves open space & protects the environment (75%).

Importance of High Quality Parks and Recreation Services: Respondents were asked how important it is for the District to provide high quality parks and recreation services. 71% said it is “very important,” 25% said it is “somewhat important,” and 4% said it is “not important.”

Additional Findings

Additional Tax Revenue: Respondents were asked what amount of additional tax revenue they would be willing to pay to improve the parks and recreation system. 19% selected “\$9+ per month,” 12% selected “\$7-\$8 per month,” 23% selected “\$5-\$6 per month,” and 45% selected “\$3-\$4 per month.”

Fundings: Respondents were asked to select the top uses of facilities (from the previous question) that they would support the most. The options that were highly selected were: aquatic center (65%), community recreation center/indoor gym (48%), and racket sports complex (36%).

Recreation Services: Respondents were asked how much money they spend on recreation services. 29% spent “\$25 or less,” 24% spent “\$200+,” 14% spent “\$51-\$100,” 13% spent “\$26-\$50,” 10% spent “\$101-\$150,” and 10% spent “\$151-\$200.”

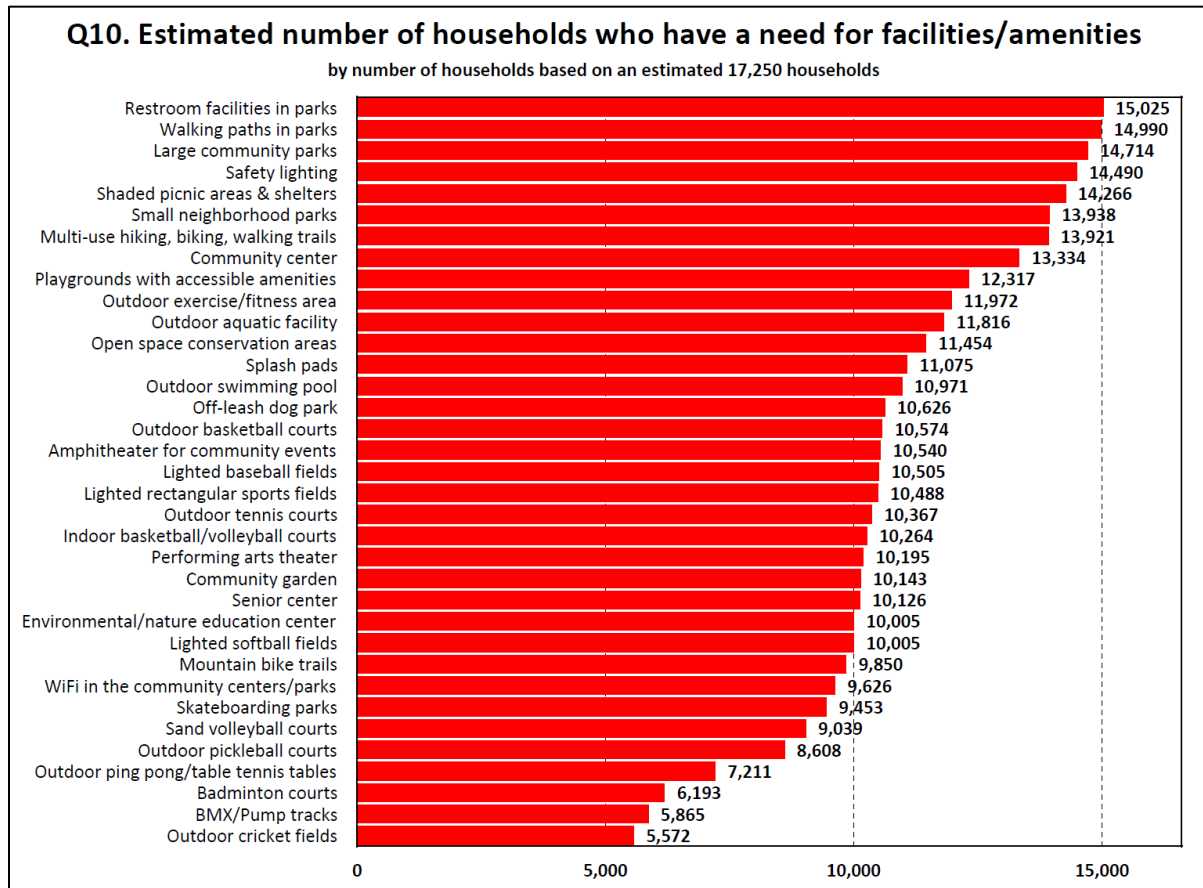
Facilities Needs and Priorities

Facility Needs: Respondents were asked to identify if their household had a need for 35 facilities and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for facilities.

The three facilities with the highest percentage of households that have an unmet need:

1. Restroom facilities in parks–15,025 households
2. Walking paths in parks–14,990 households
3. Large community parks–14,714 households

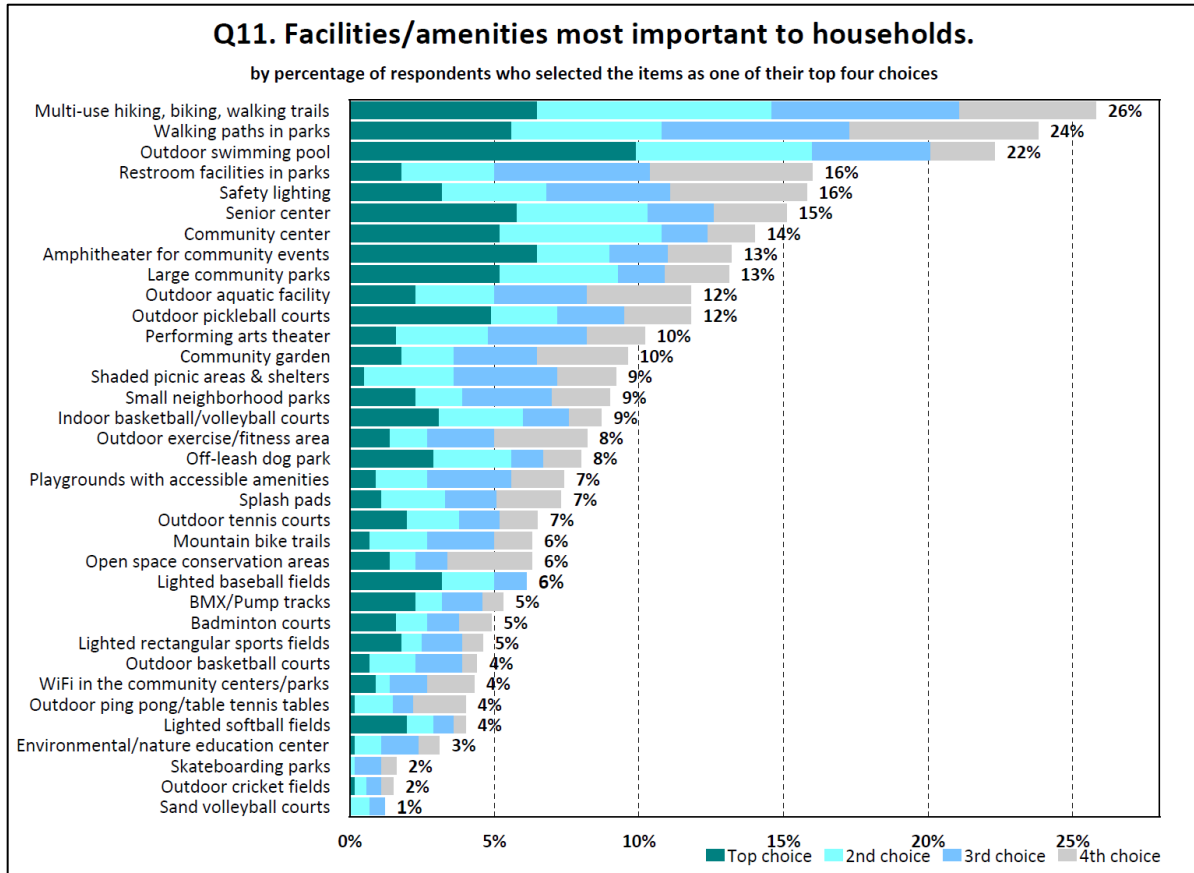
The estimated number of households that have unmet needs for each of the 35 facilities assessed is shown in the chart below.



Facility Importance: In addition to assessing the needs for each facility, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents' top four choices, these were the four facilities that ranked most important to residents:

1. Multi-use hiking, biking, walking trails (26%)
2. Walking paths in parks (24%)
3. Outdoor swimming pool (22%)
4. Restroom facilities in parks (16%)

The percentage of residents who selected each facility as one of their top four choices is shown in the chart below.

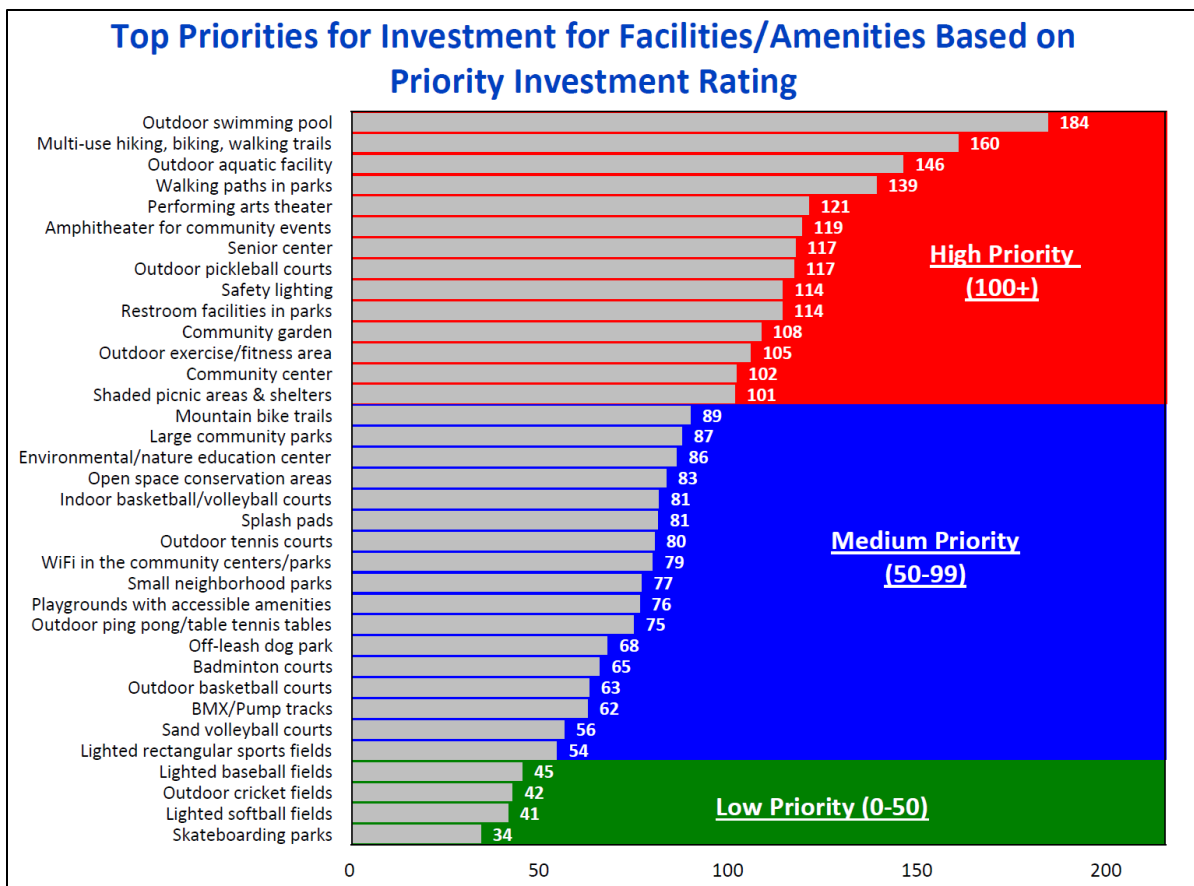


Priorities for Facility Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on recreation and parks investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on facilities and (2) how many residents have unmet needs for the facilities. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following facilities were rated as high priorities for investment:

- Outdoor swimming pool (PIR=184)
- Multi-use hiking, biking, walking trails (PIR=160)
- Outdoor aquatic facility (PIR=146)
- Walking paths in parks (PIR=139)
- Performing arts theater (PIR=121)
- Amphitheater for community events (PIR=119)
- Senior center (PIR=117)
- Outdoor pickleball courts (PIR=117)

The chart on the following page shows the Priority Investment Rating for each of the 35 facilities assessed in the survey.



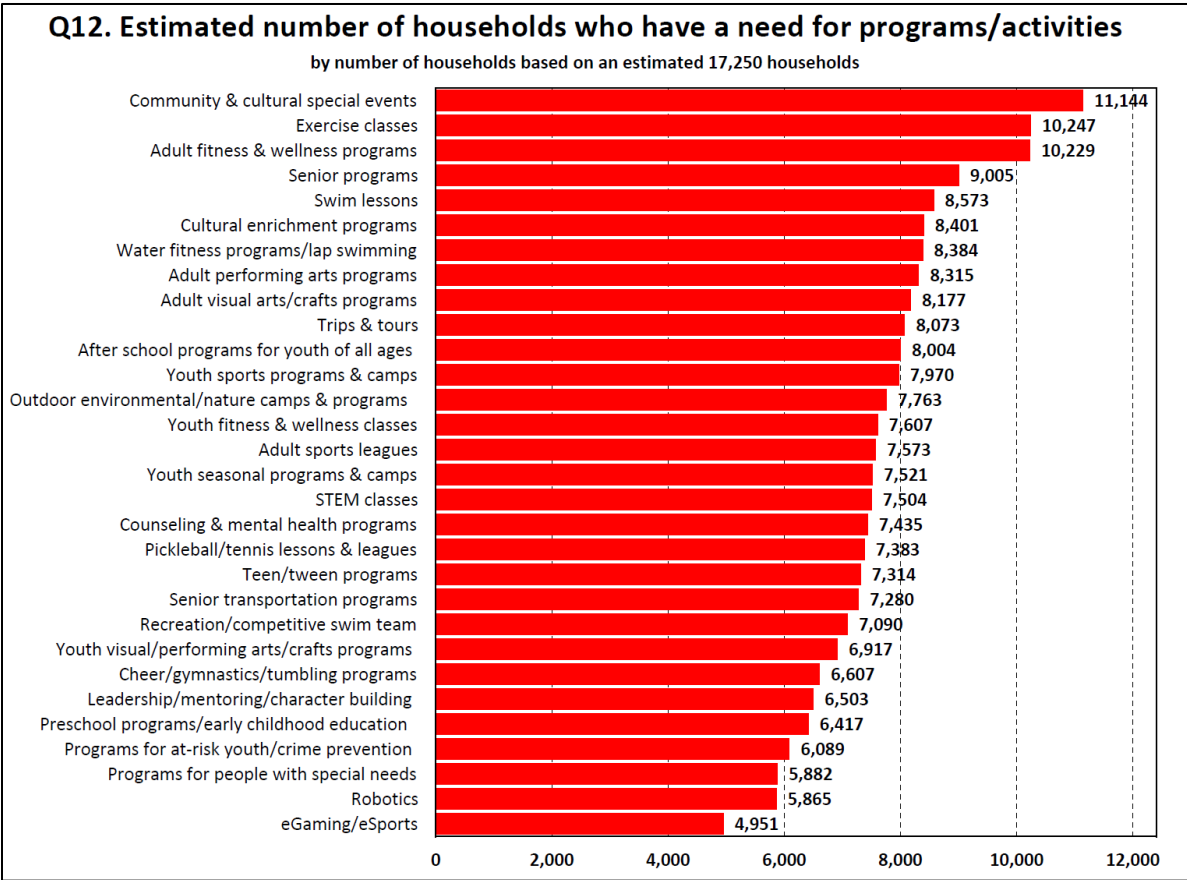
Recreation Programs Needs and Priorities

Program Needs: Respondents were asked to identify if their household had a need for 30 recreation programs and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various programs.

The three programs with the highest percentage of households that have an unmet need:

1. Community & cultural special events–11,144 households
2. Exercise classes-10,247 households
3. Adult fitness & wellness programs–10,229 households

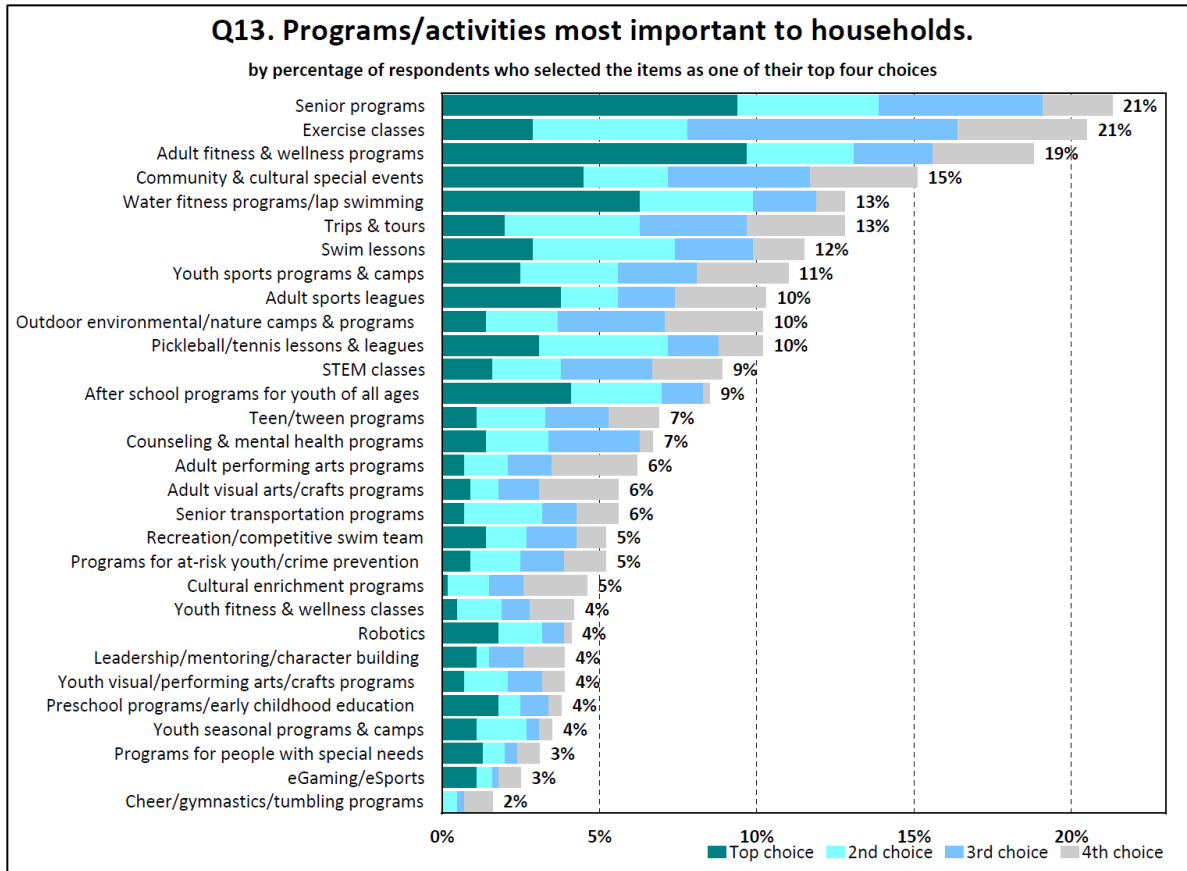
The estimated number of households that have unmet needs for each of the 30 programs assessed is shown in the chart below.



Program Importance: In addition to assessing the needs for each program, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents' top four choices, these were the four programs that ranked most important to residents:

1. Senior programs (21%)
2. Exercise classes (21%)
3. Adult fitness & wellness programs (19%)
4. Community & cultural special events (15%)

The percentage of residents who selected each program as one of their top four choices is shown in the chart below.

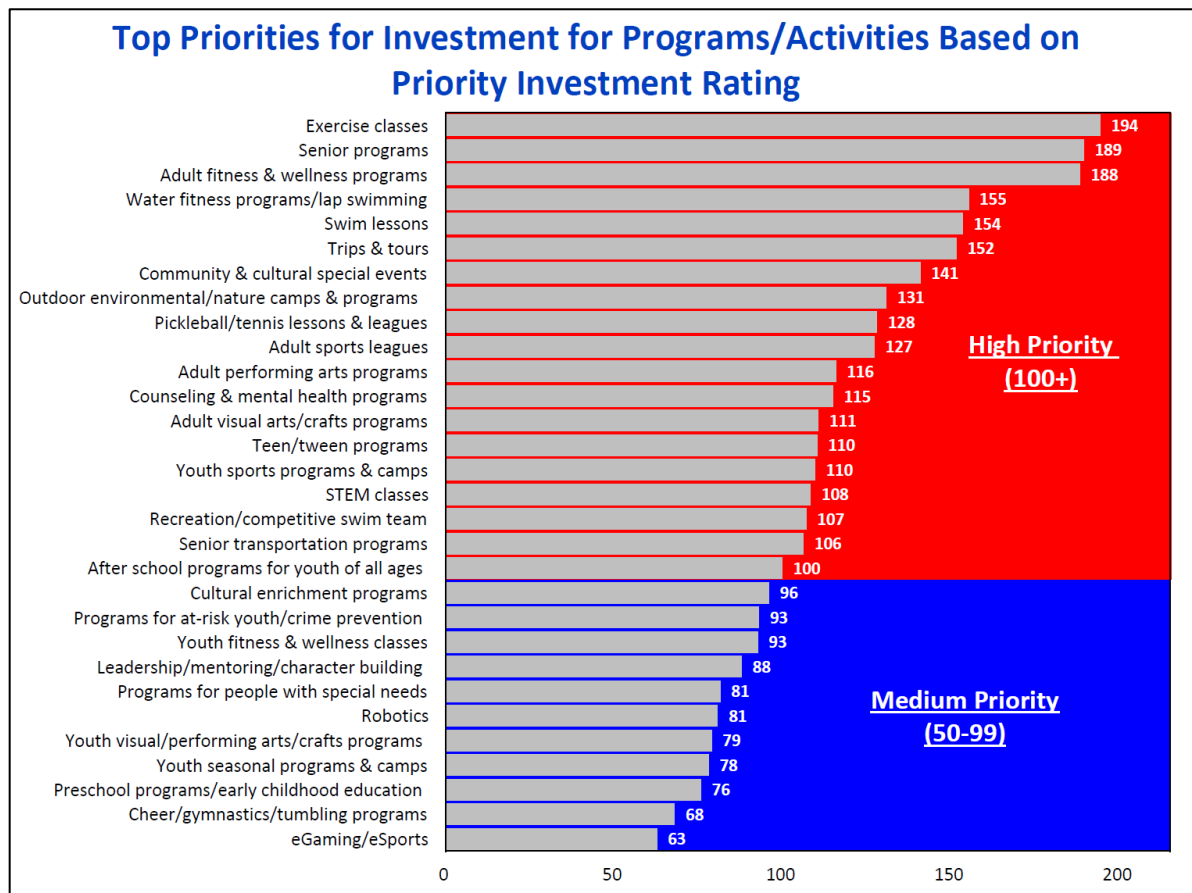


Priorities for Program Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on recreation and parks investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on programs and (2) how many residents have unmet needs for the programs. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following programs were rated as high priorities for investment:

- Exercise classes (PIR= 194)
- Senior programs (PIR= 189)
- Adult fitness & wellness programs (PIR= 188)
- Water fitness programs/lap swimming (PIR= 155)
- Swim lessons (PIR= 154)
- Trips & tours (PIR= 152)
- Community & cultural special events (PIR= 141)

The chart below shows the Priority Investment Rating for each of the 30 programs assessed in the survey.

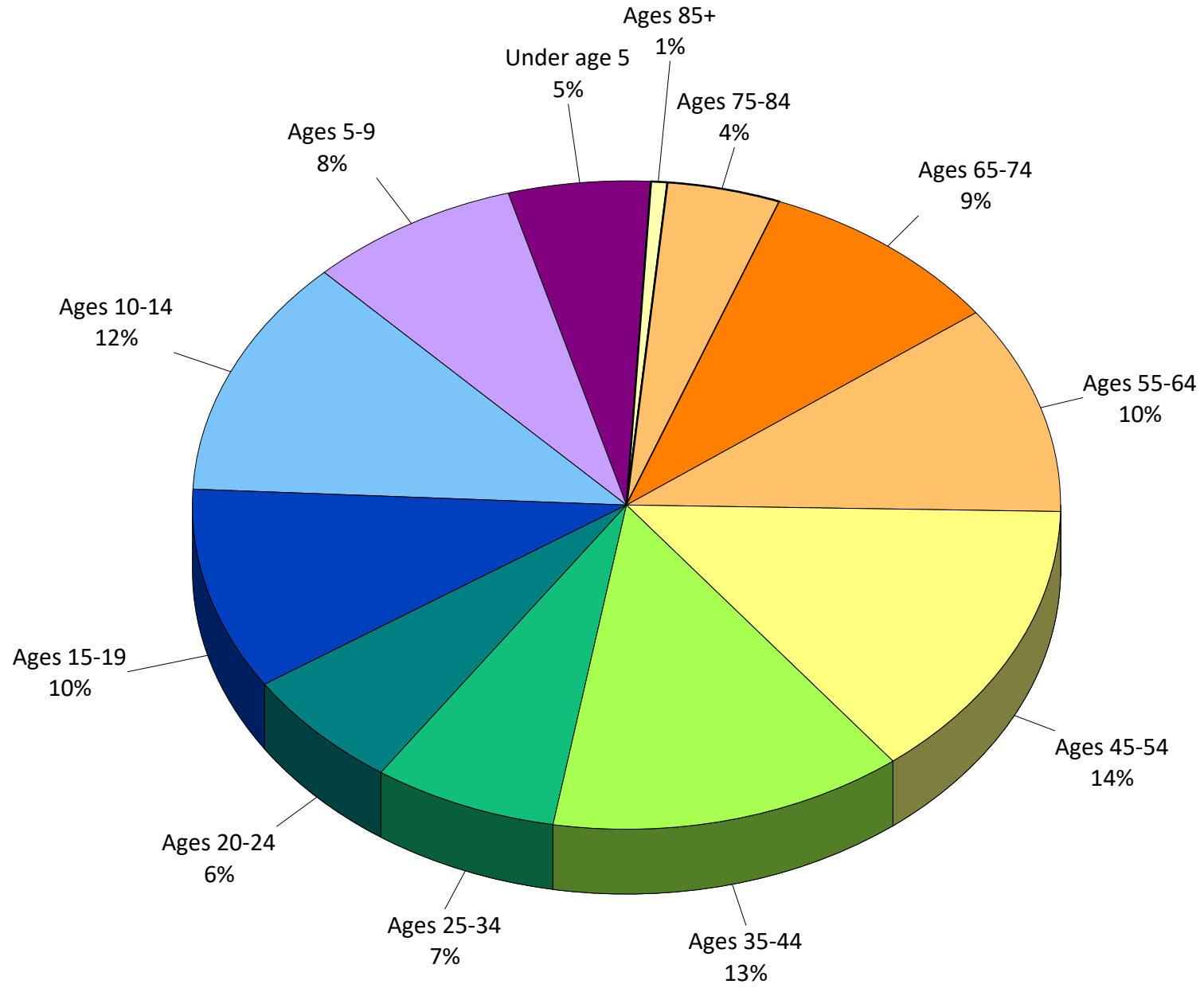




Charts and Graphs

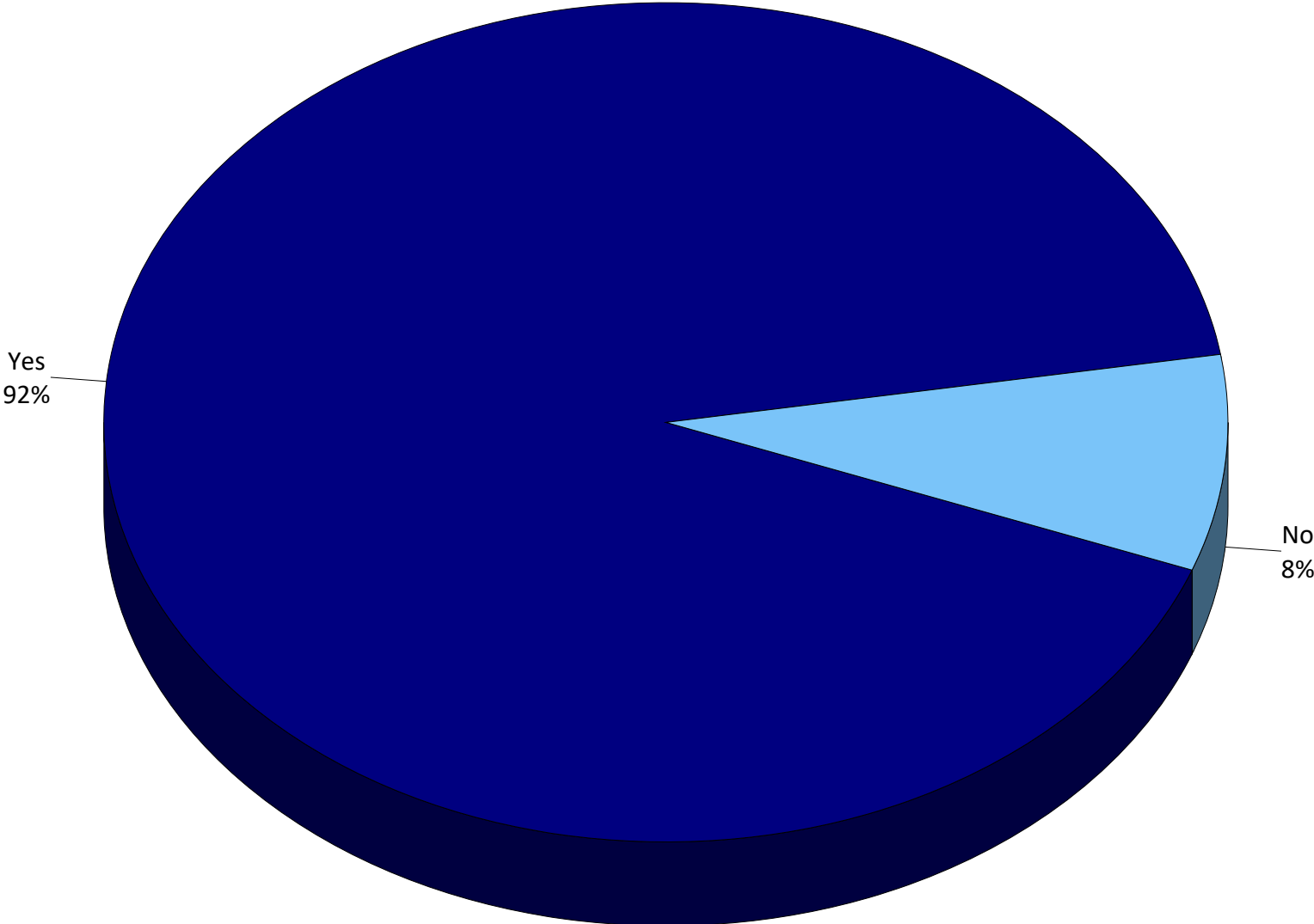
Q1. Including yourself, how many people in your household are...

by percentage of persons in household



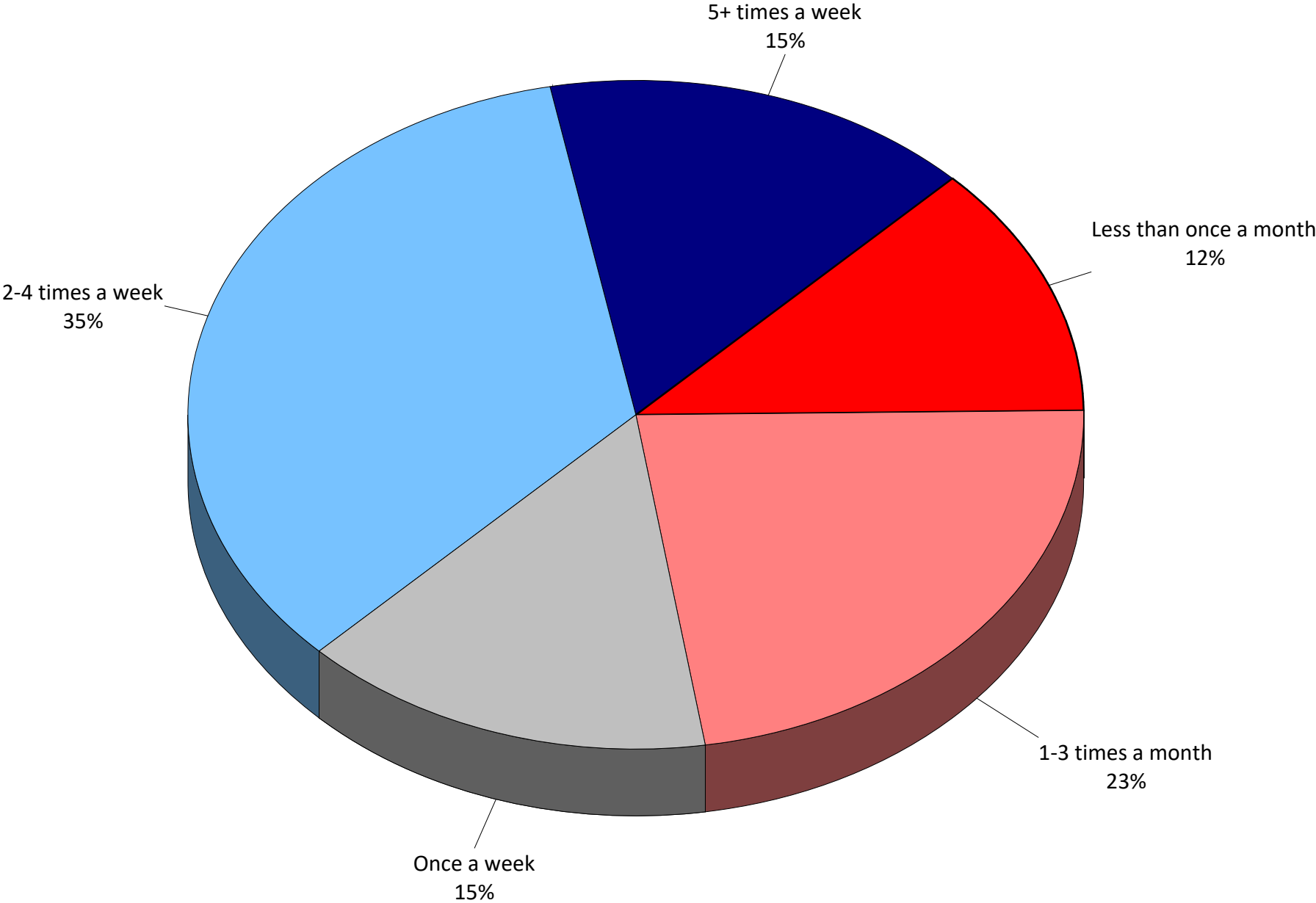
Q2. Have you/your household visited any JCSD parks/facilities during the past year?

by percentage of respondents



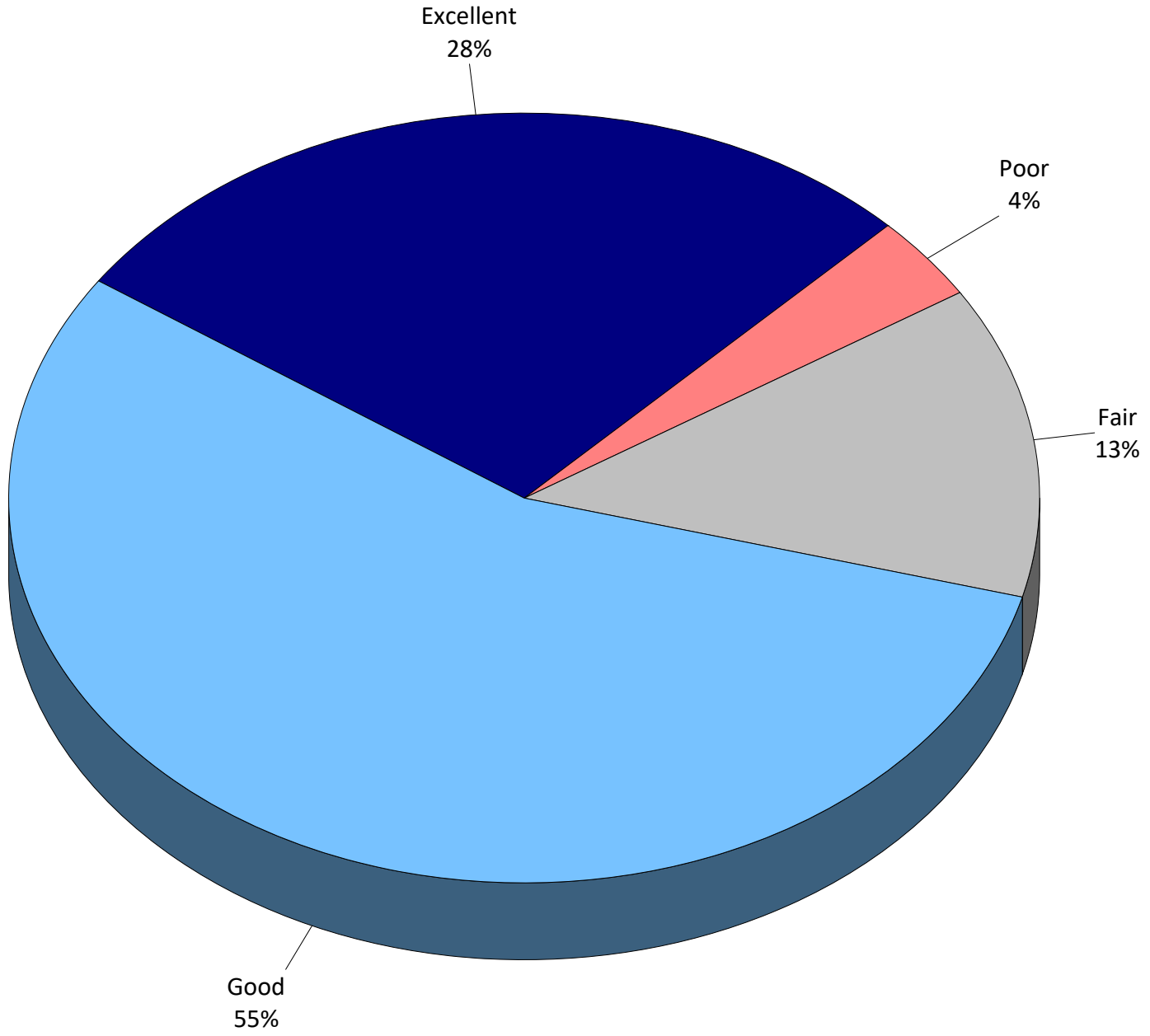
Q2a. How often have you visited parks/facilities during the past year?

by percentage of respondents who responded "yes" to Q2 (excluding "don't know")



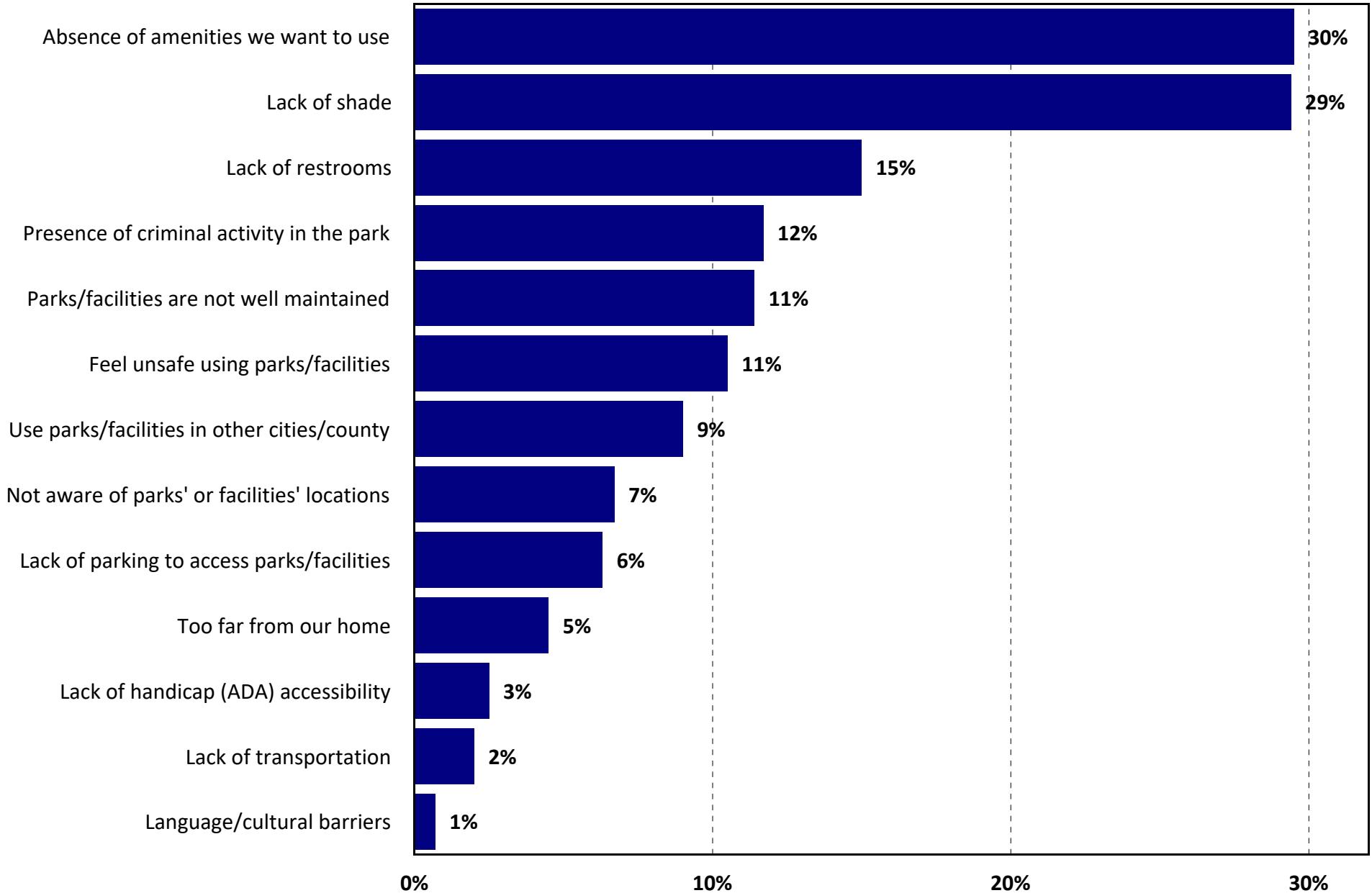
Q2b. Overall, how would you rate the physical condition of these facilities?

by percentage of respondents (excluding "not provided")



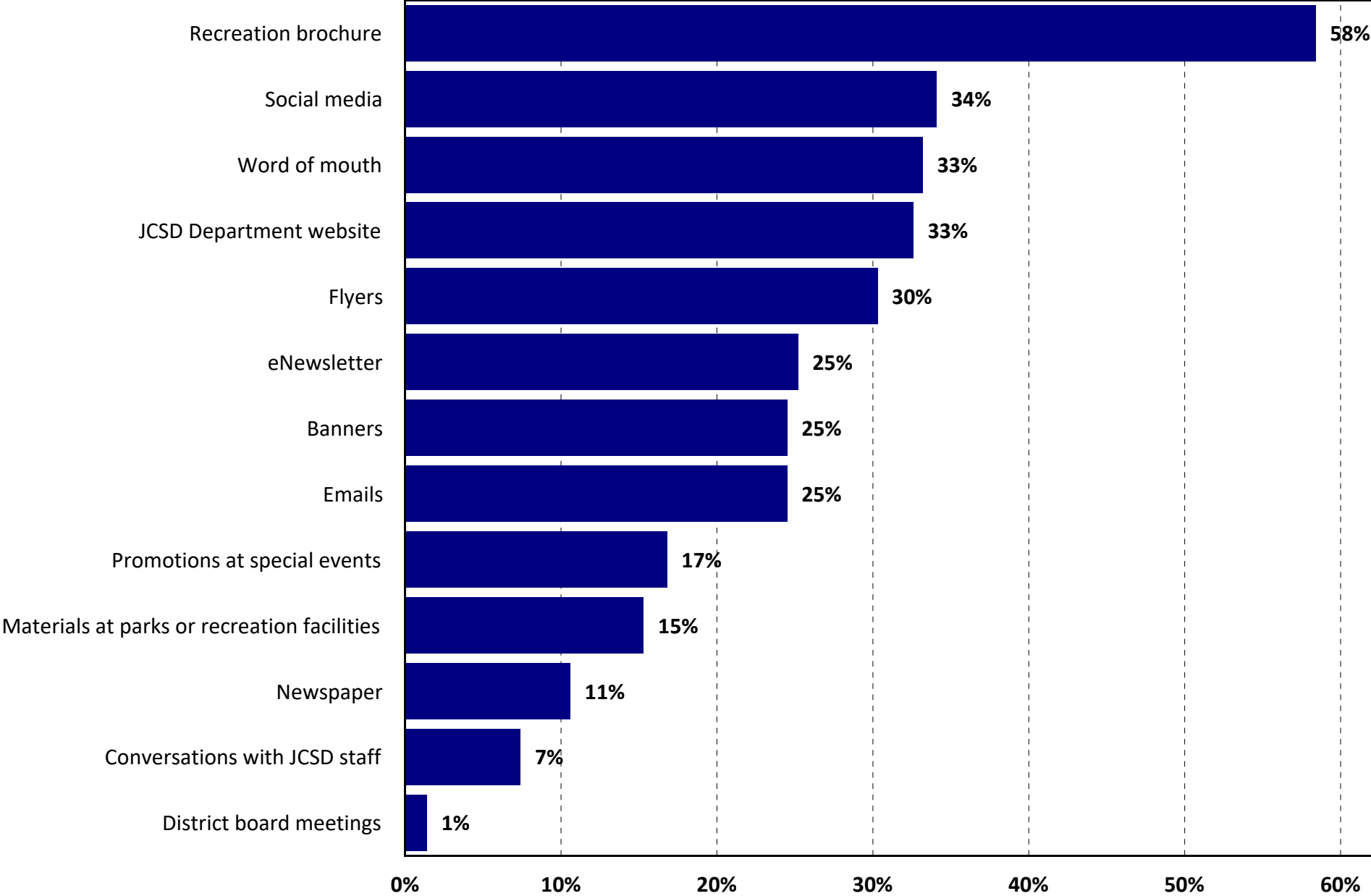
Q3. Please check all the reasons why you/your household do not visit facilities more often.

by percentage of respondents who responded "no" like Q2 (multiple selections could be made)



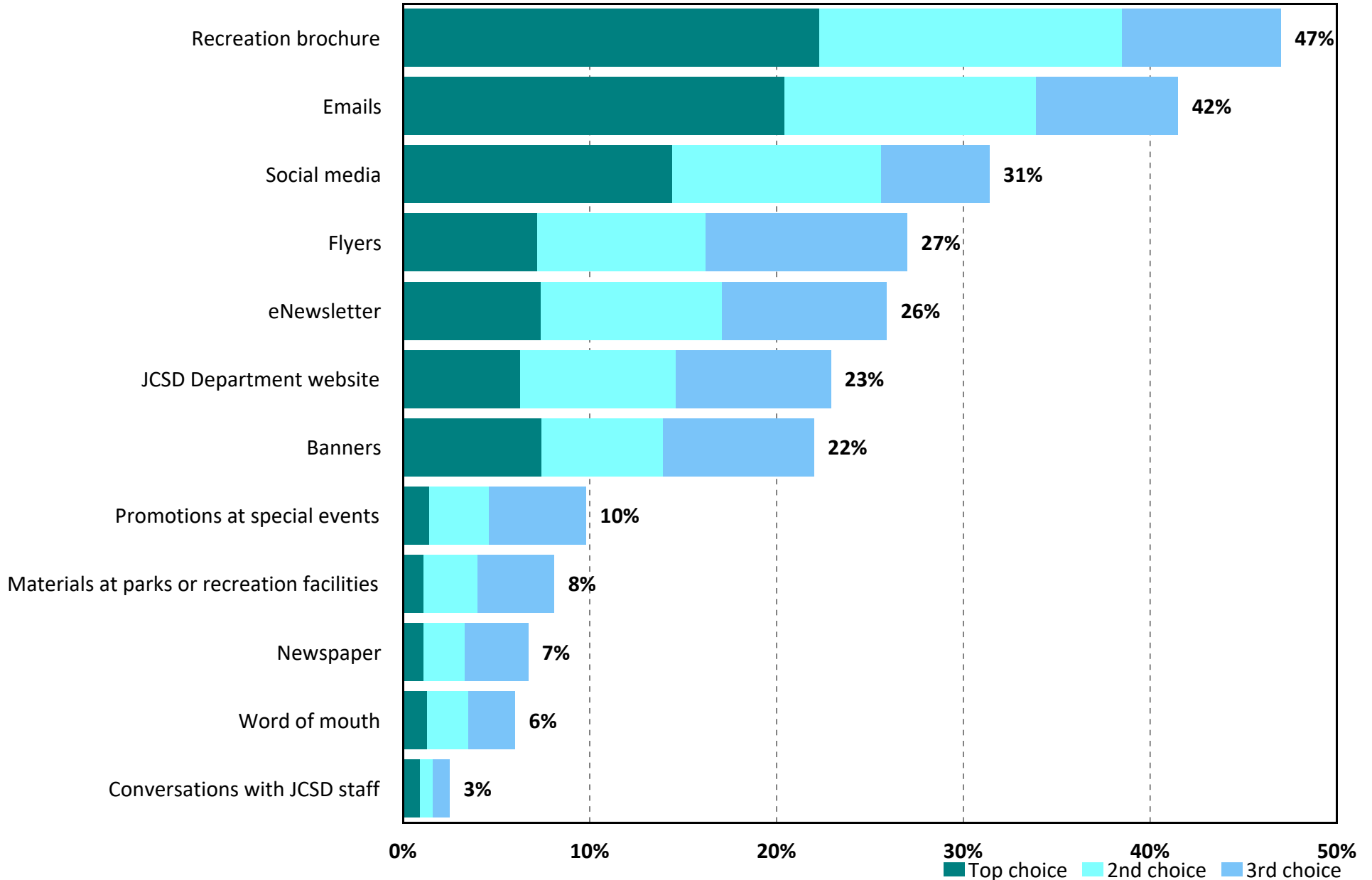
Q4. Please check all the ways you learn about JCSD parks, facilities, programs, and events.

by percentage of respondents (multiple selections could be made)



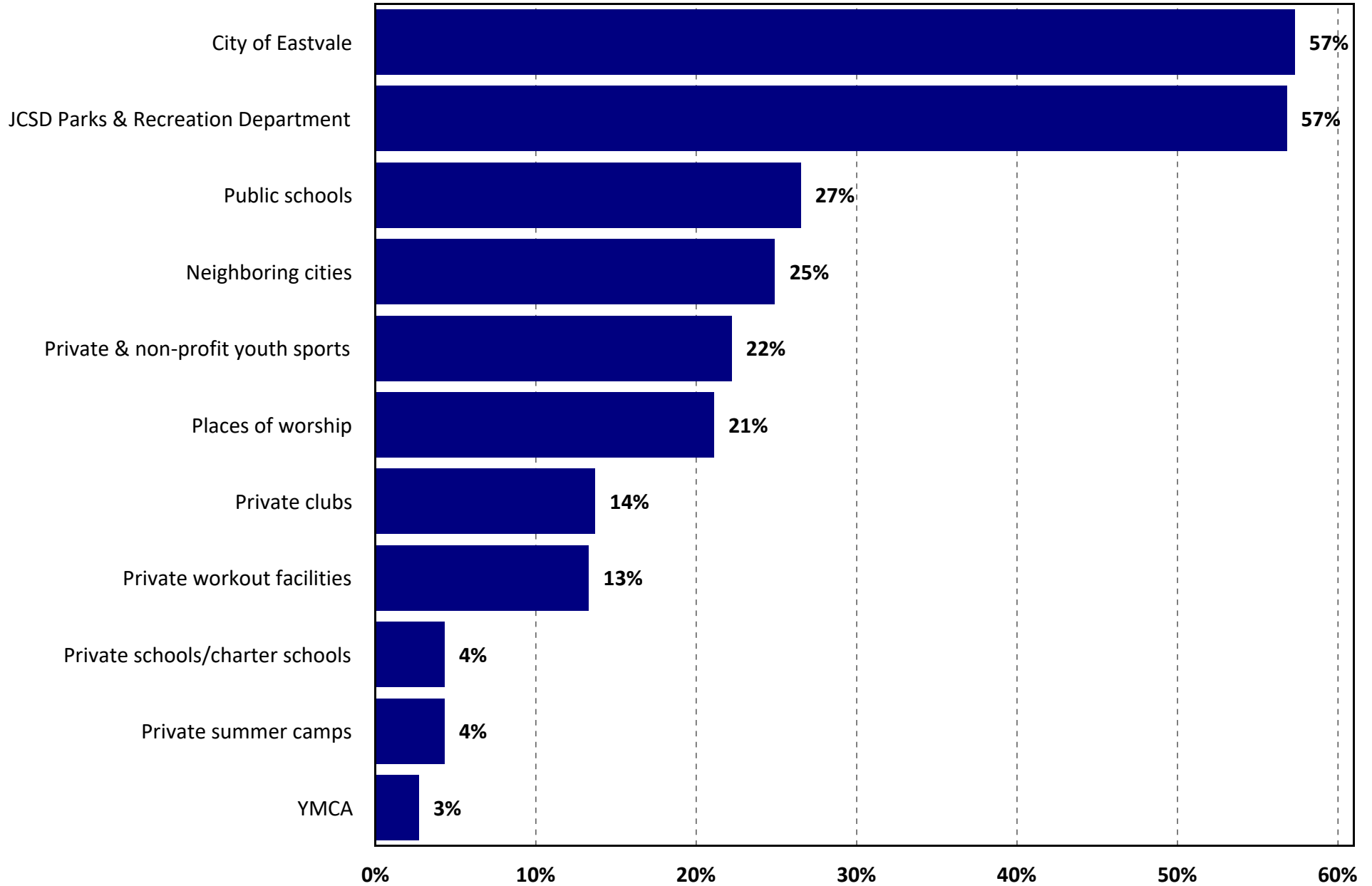
Q5. Which three methods of communication would you most prefer the department use to communicate with you about parks, facilities, programs, and events?

by percentage of respondents who selected the items as one of their top three choices



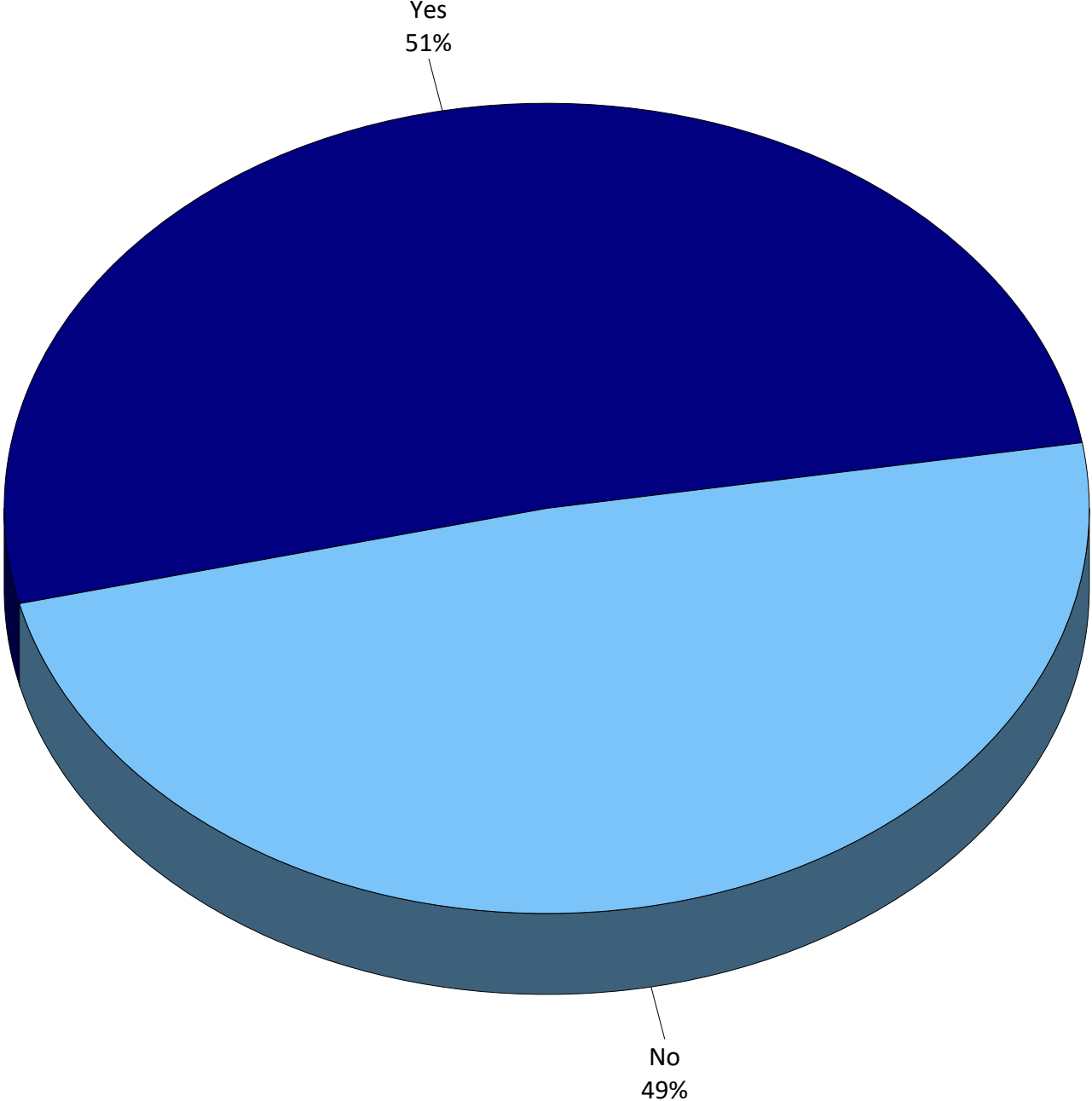
Q6. Please check all the organizations that you/your household have used for recreation, events, and sports activities in the past year.

by percentage of respondents (multiple selections could be made)



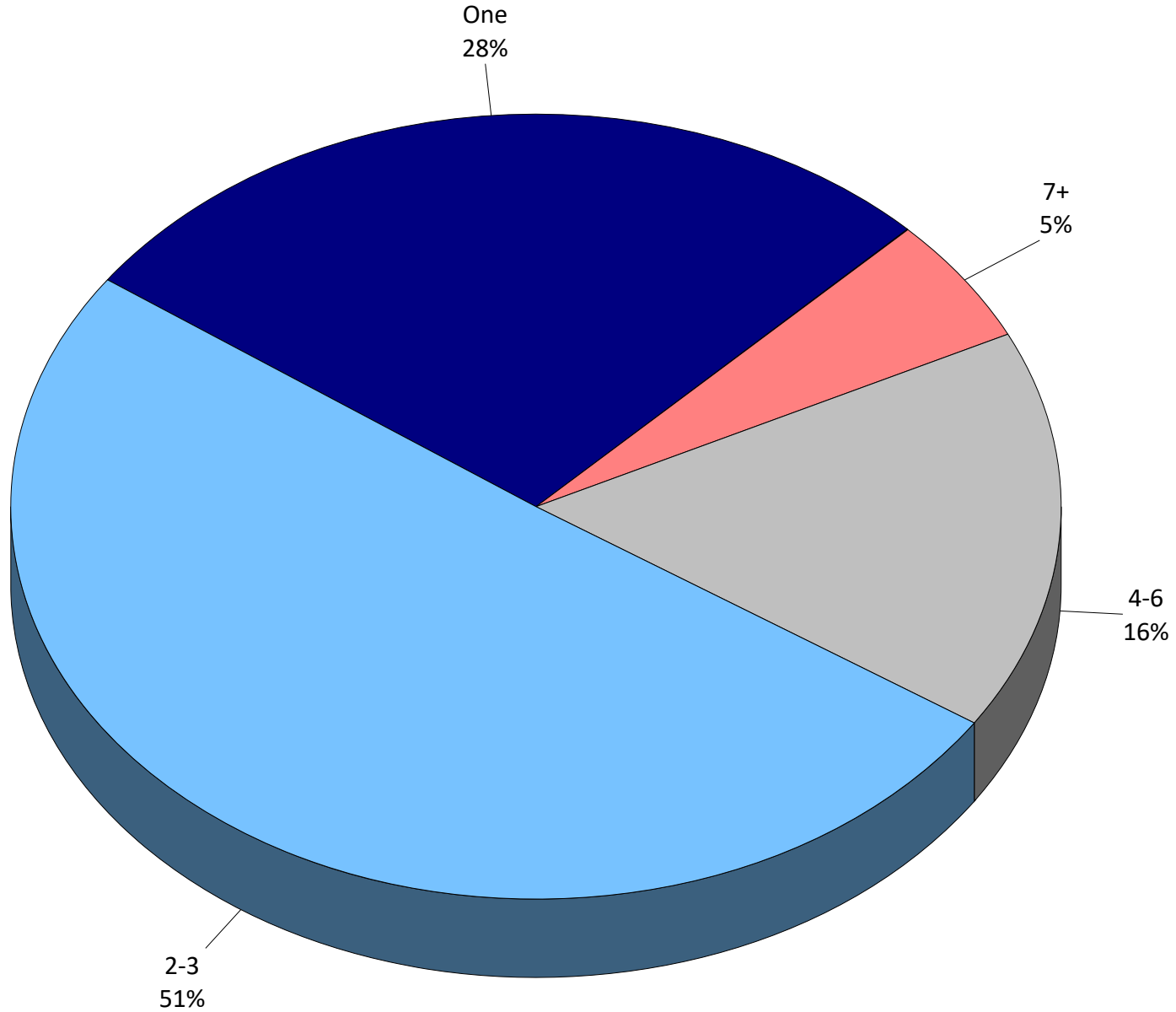
Q7. Has your household participated in any programs/events in the past year?

by percentage of respondents



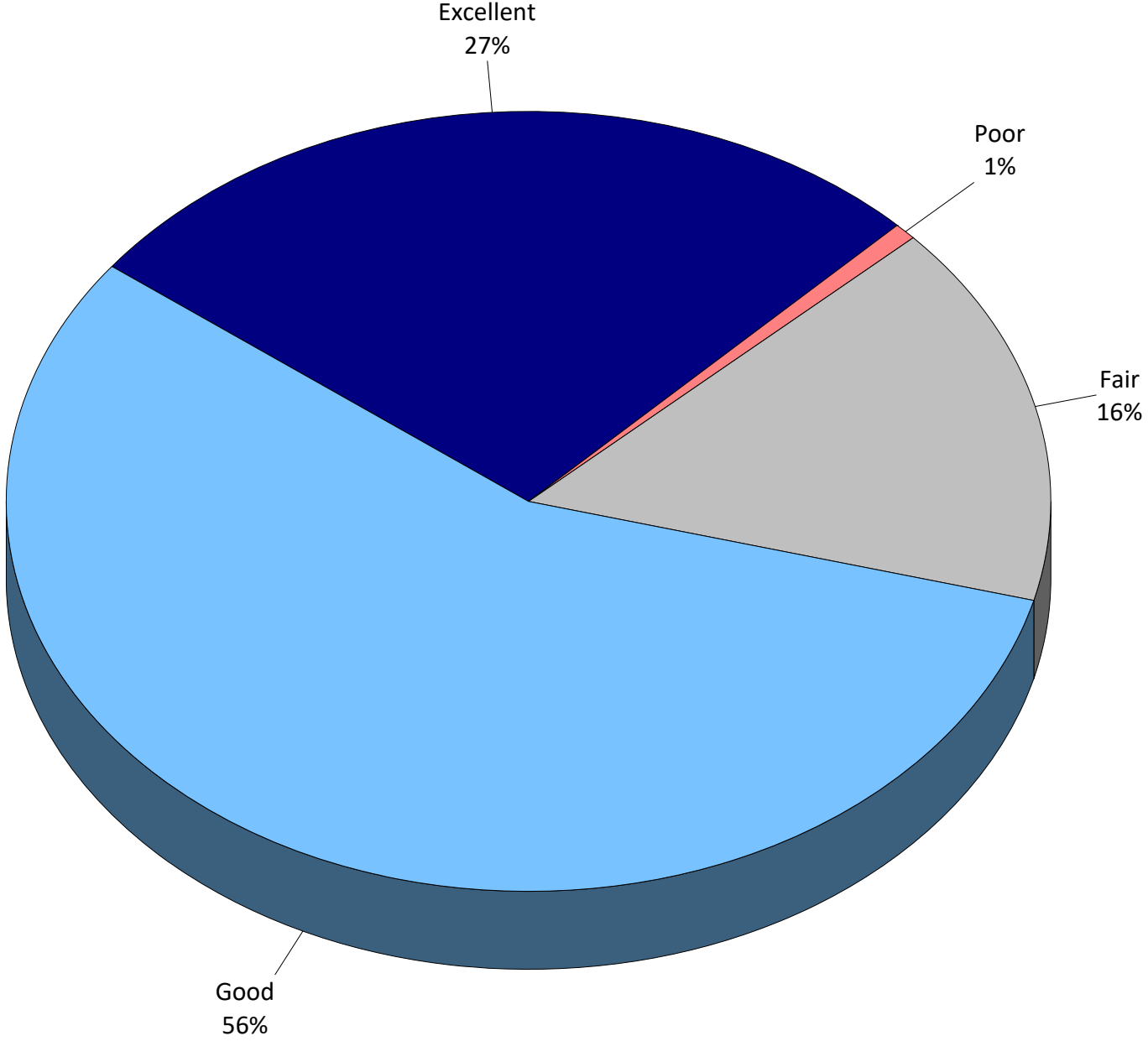
Q7a. How many programs/events have you/your household participated in?

by percentage of respondents (excluding "not provided")



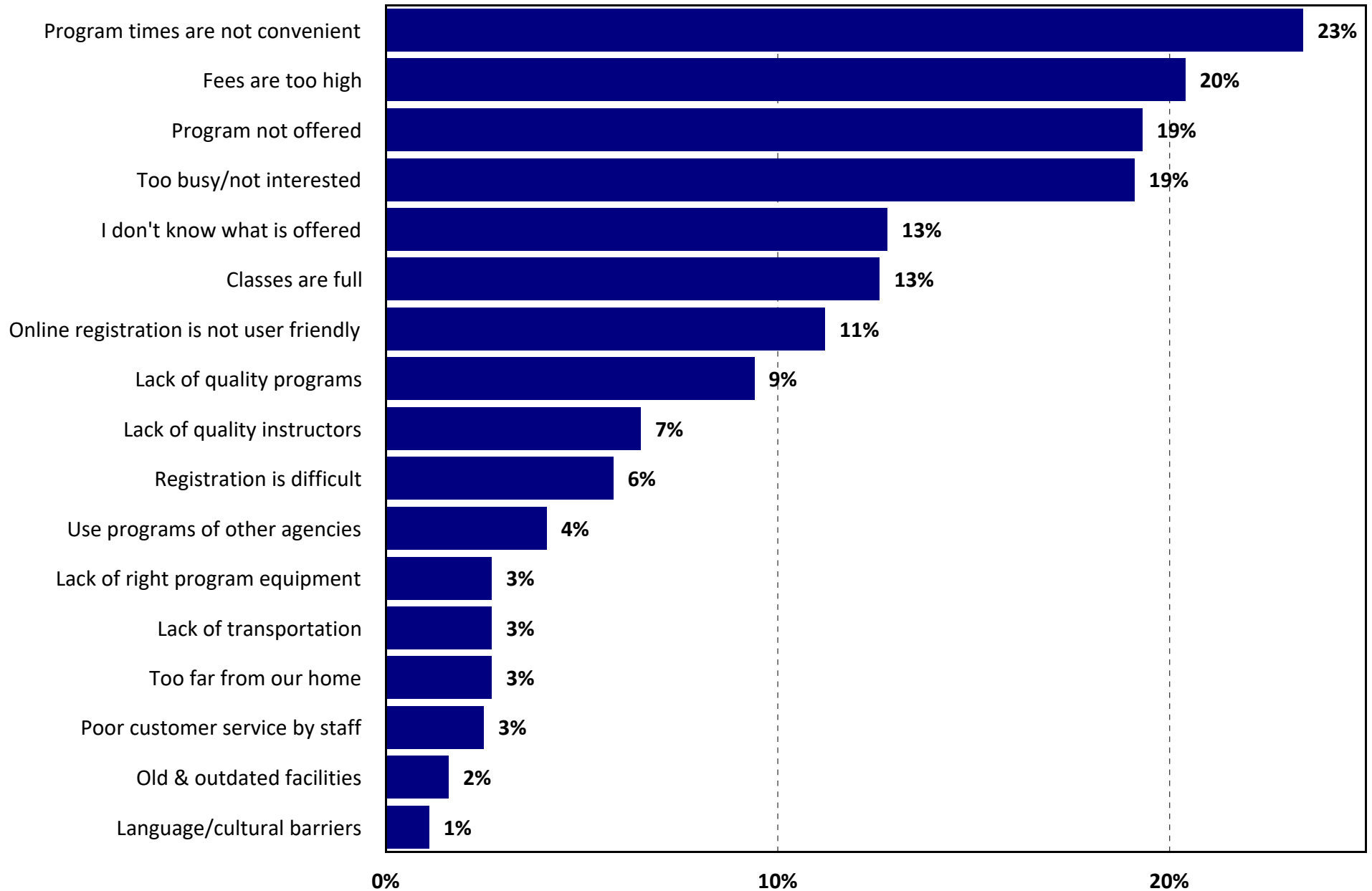
Q7b. How would you rate the overall quality of these programs and events?

by percentage of respondents (excluding "not provided")



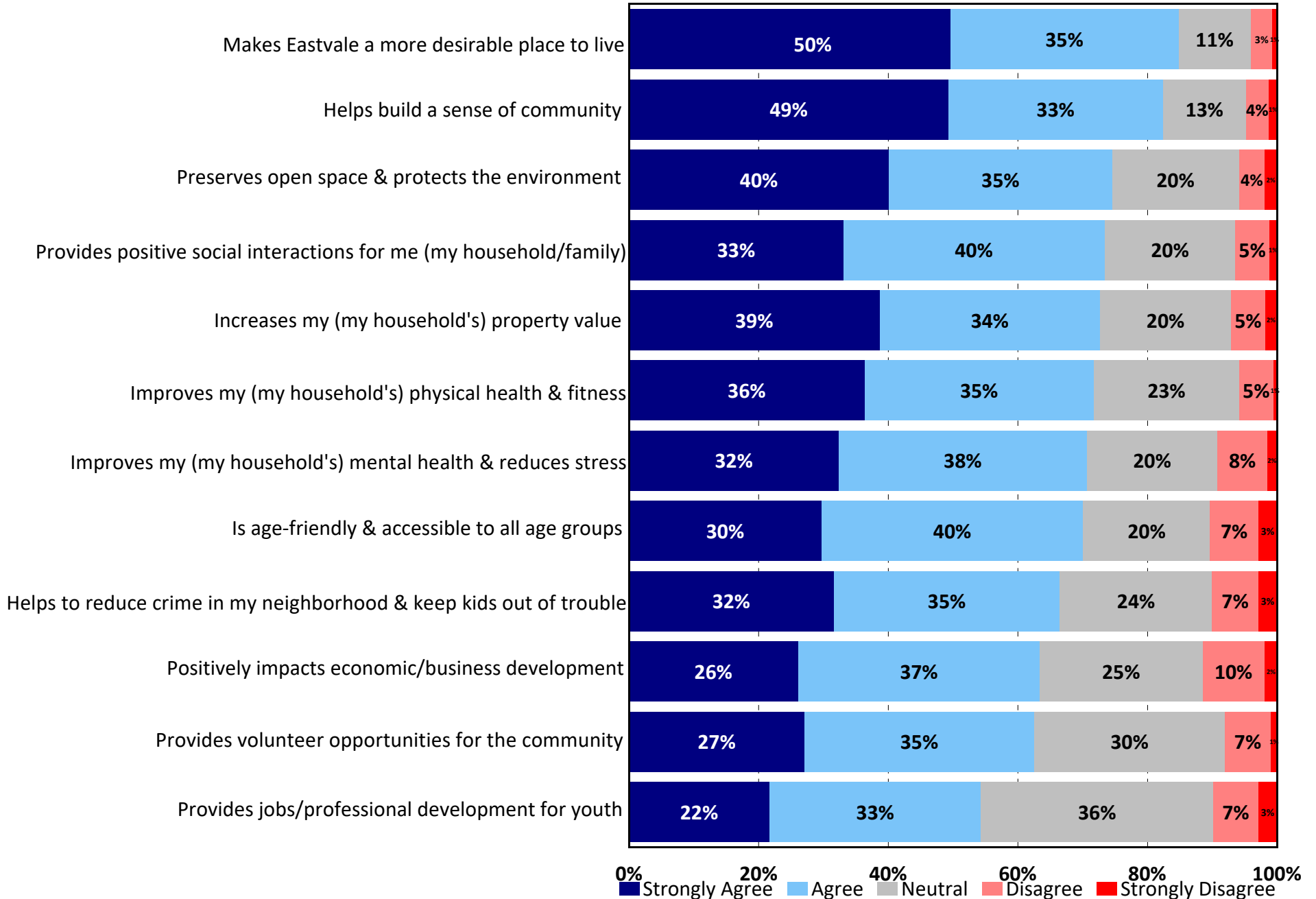
Q8. Please check all the reasons why you/your household do not participate in programs more often.

by percentage of respondents (multiple selections could be made)



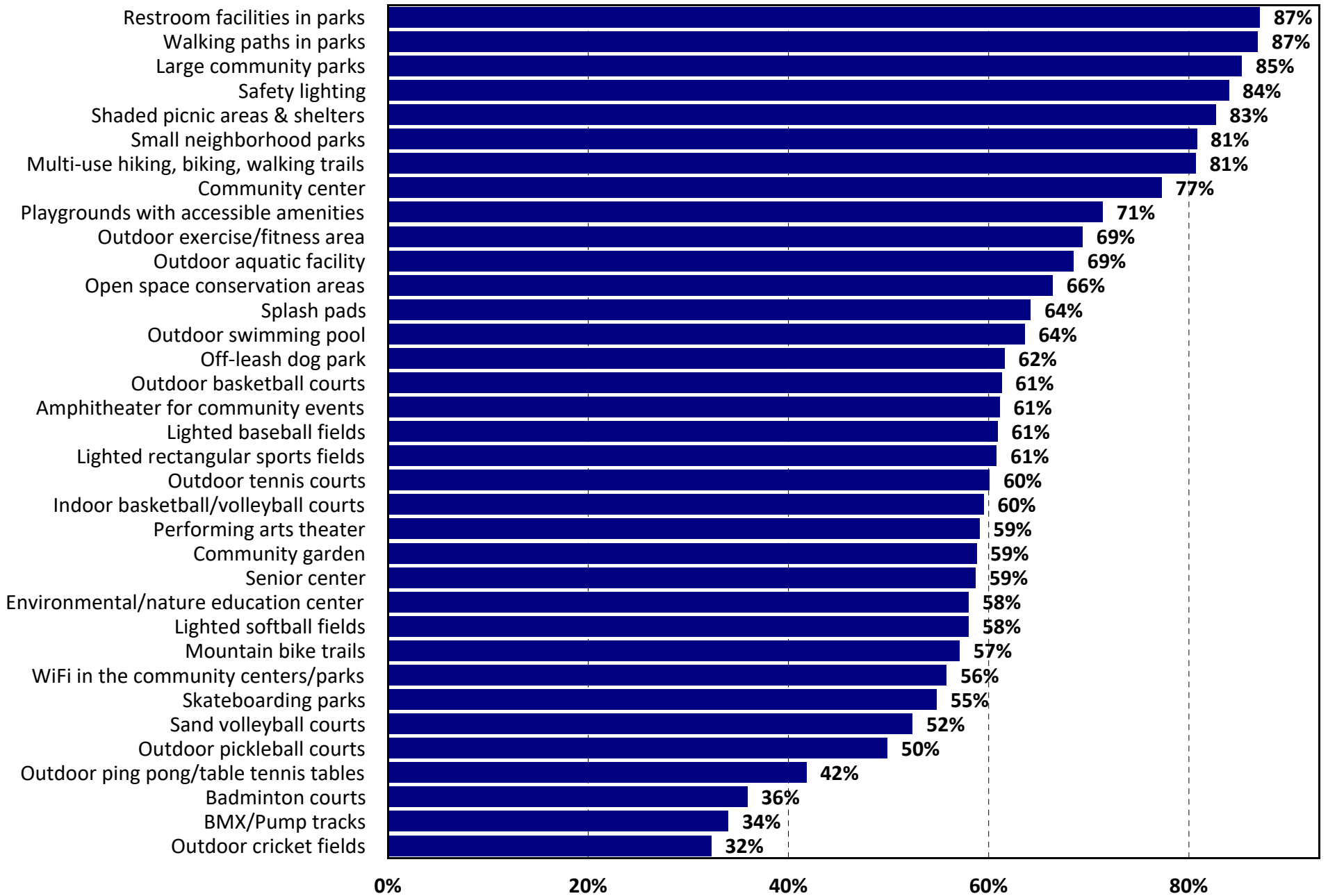
Q9. Please indicate your level of agreement with the following statements.

by percentage of respondents (excluding "don't know")



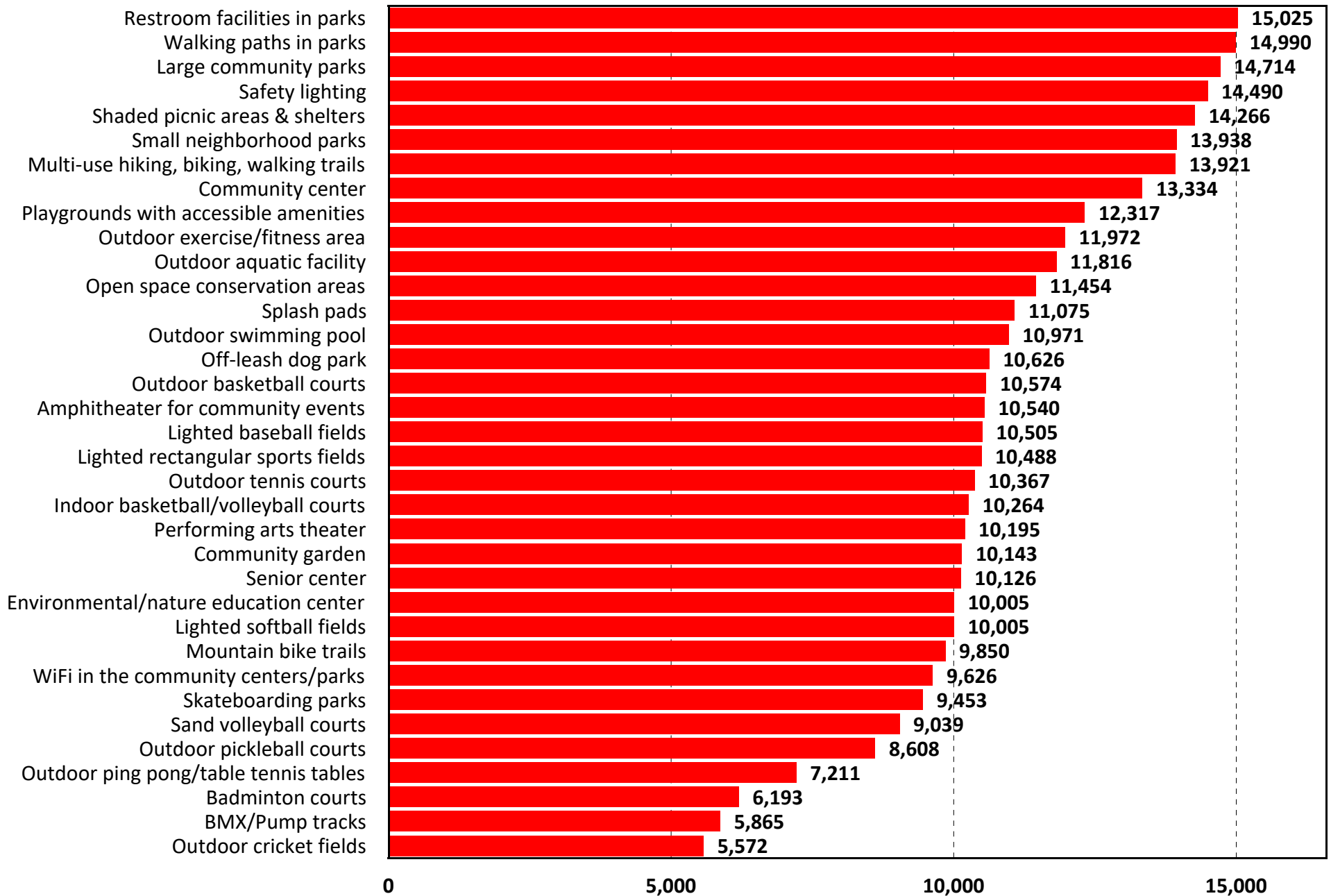
Q10. Need for facilities/amenities.

by percentage of respondents who indicated need



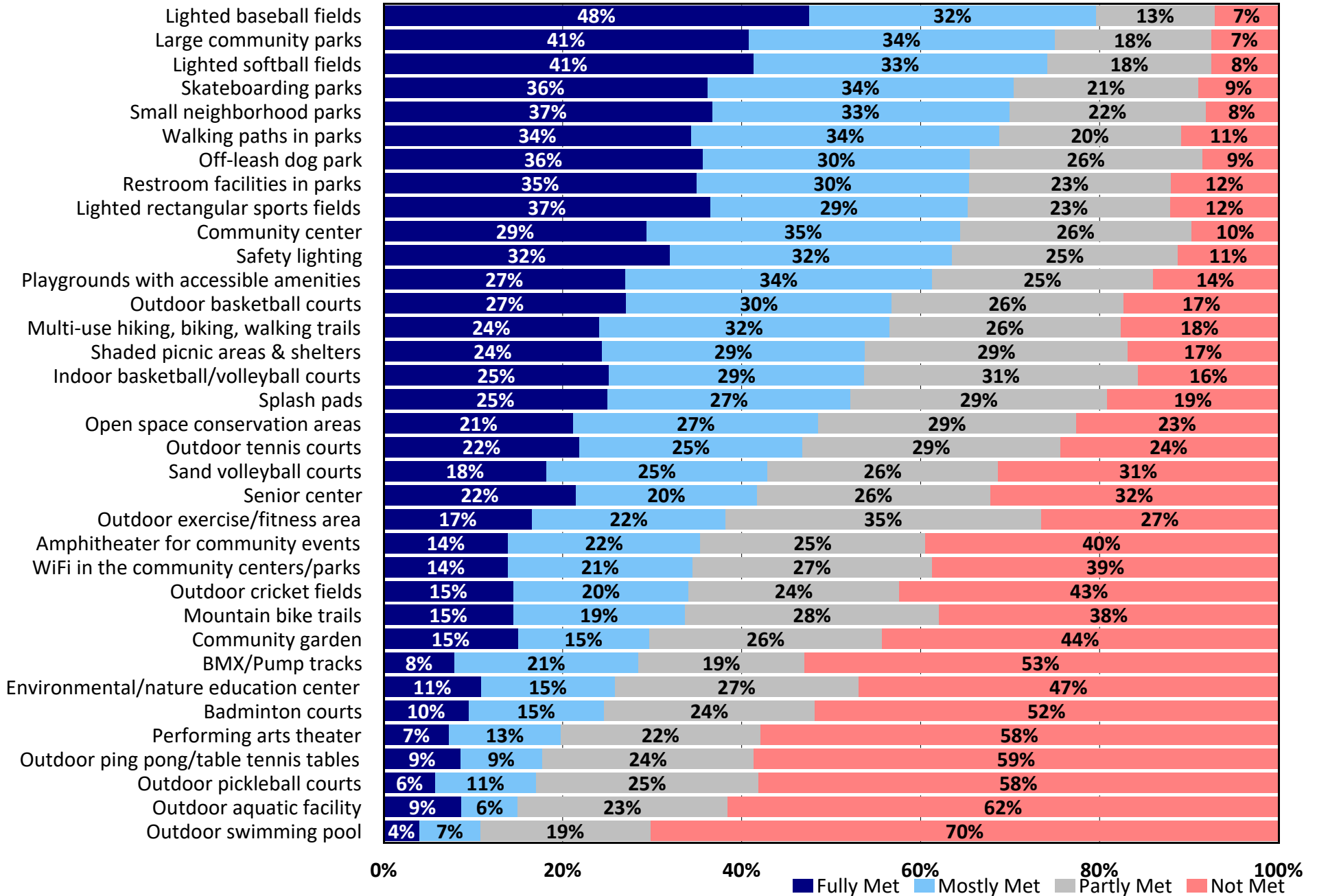
Q10. Estimated number of households who have a need for facilities/amenities

by number of households based on an estimated 17,250 households



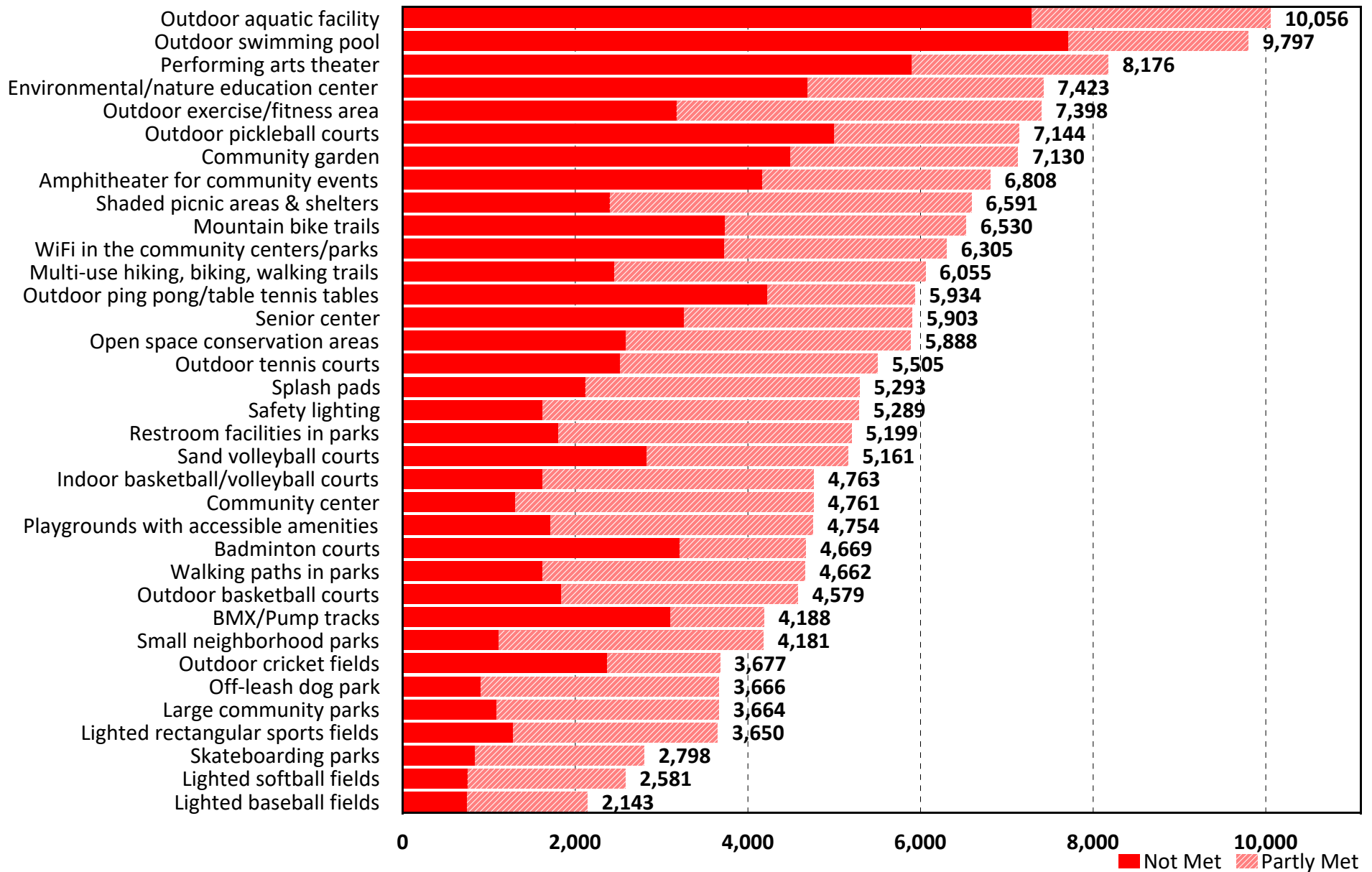
Q10. Please indicate how well your needs are met for facilities/amenities.

by percentage of respondents (excluding "no need")



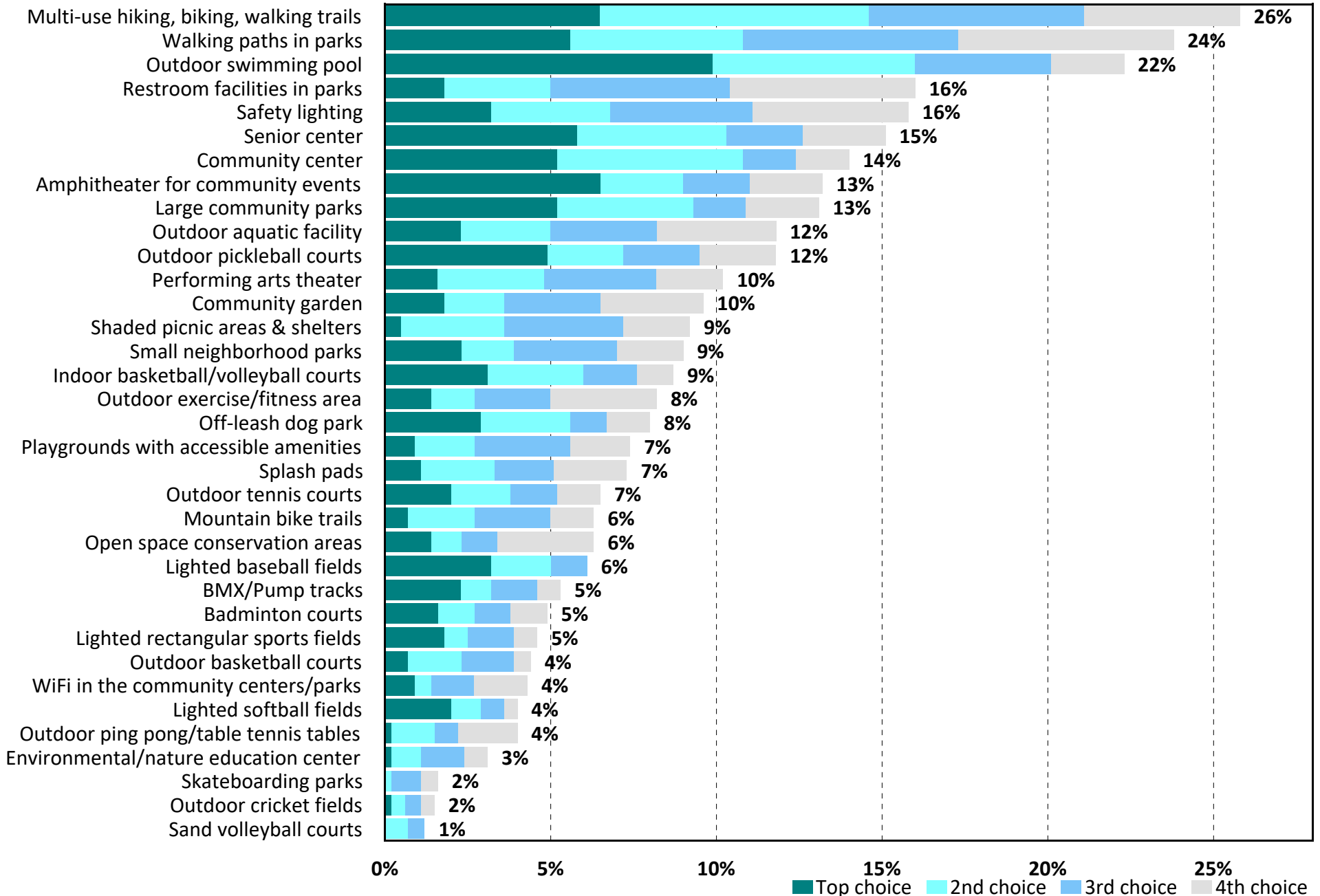
Q10c. Estimated number of households whose facility/amenity needs are only “partly met” or “not met”

by number of households with need based on an estimated 17,250 households



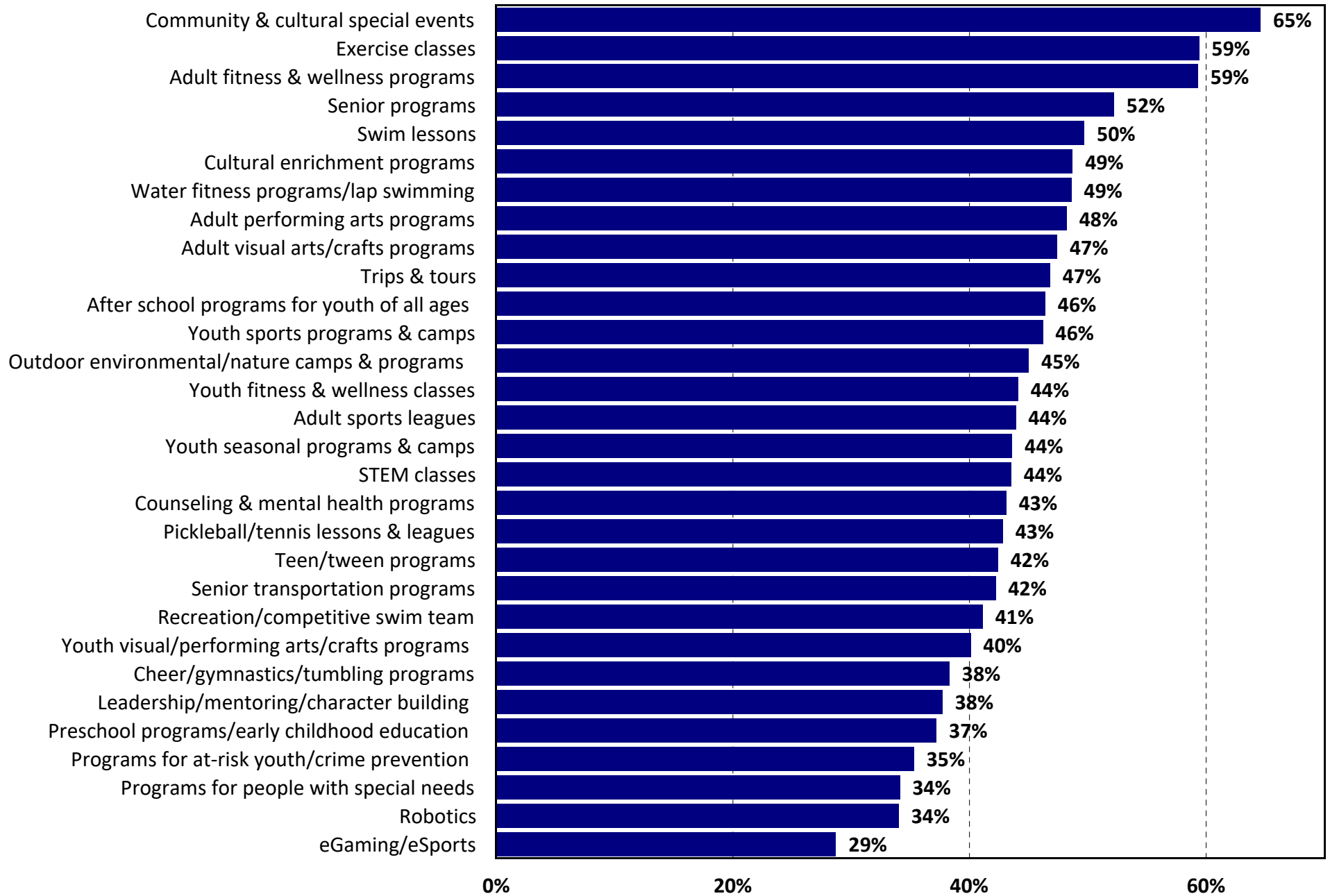
Q11. Which four facilities/amenities are most important to your household?

by percentage of respondents who selected the items as one of their top four choices



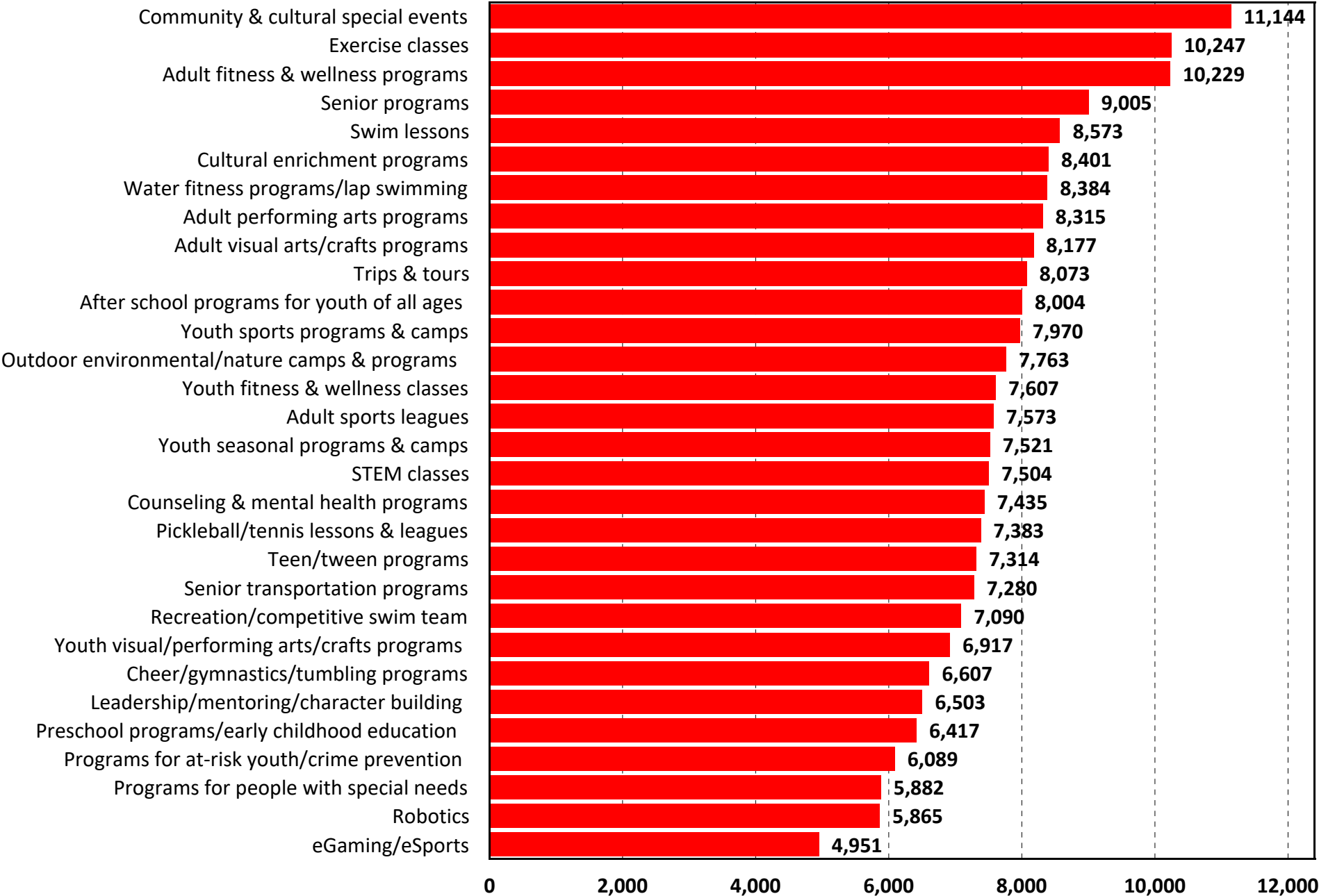
Q12. Need for programs/activities.

by percentage of respondents who indicated need



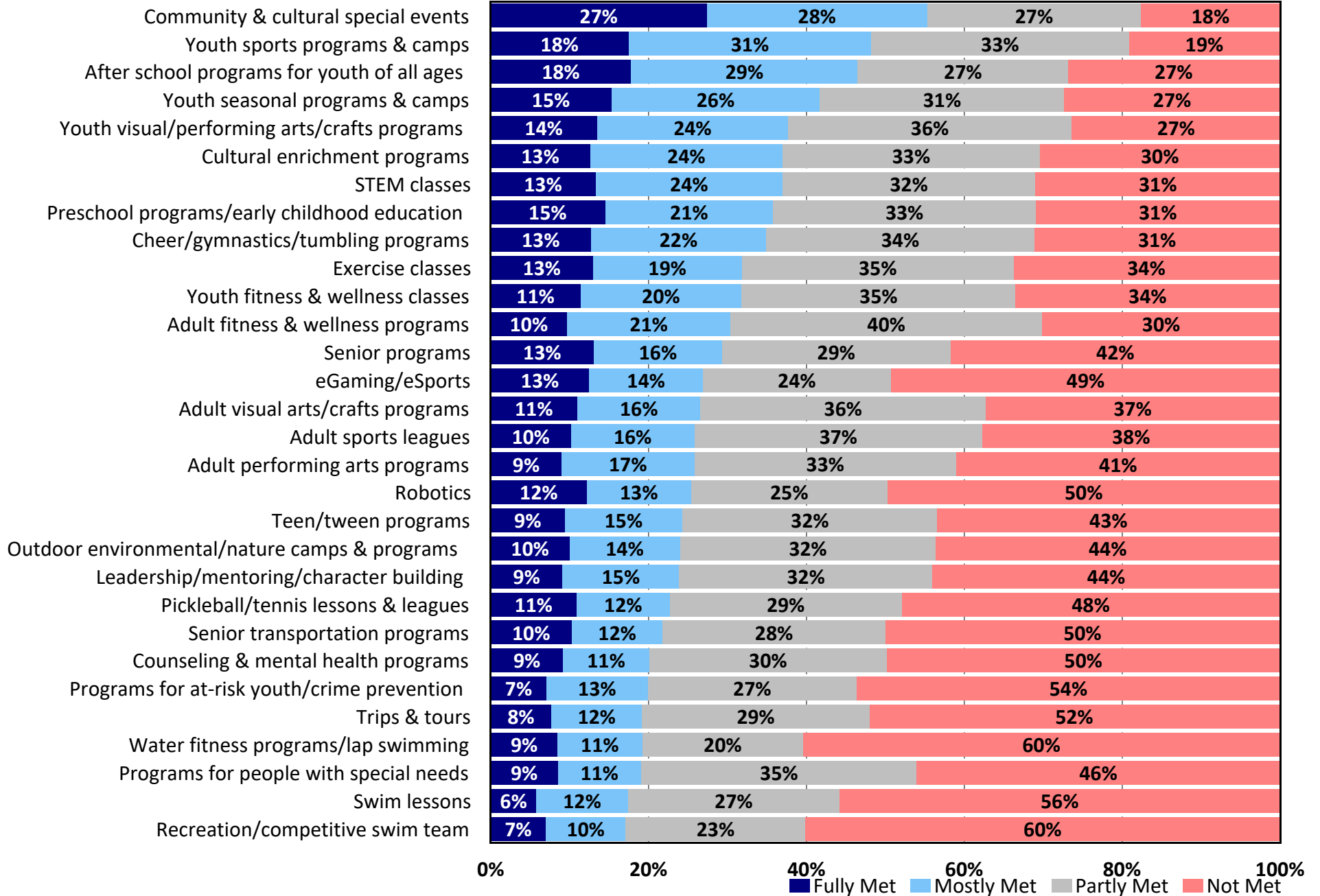
Q12. Estimated number of households who have a need for programs/activities

by number of households based on an estimated 17,250 households



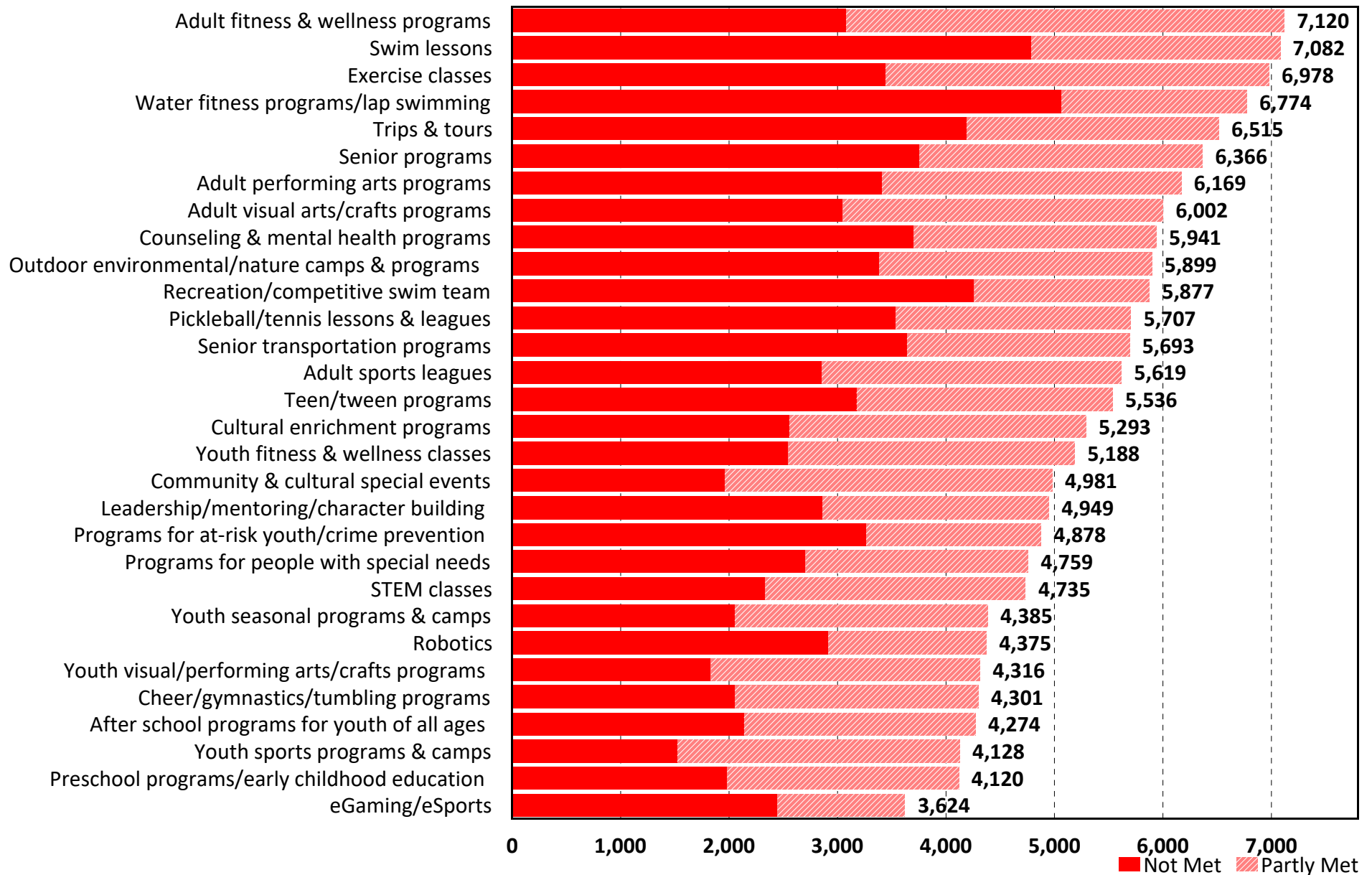
Q12. Please indicate how well your needs are met for programs/activities.

by percentage of respondents (excluding "no need")



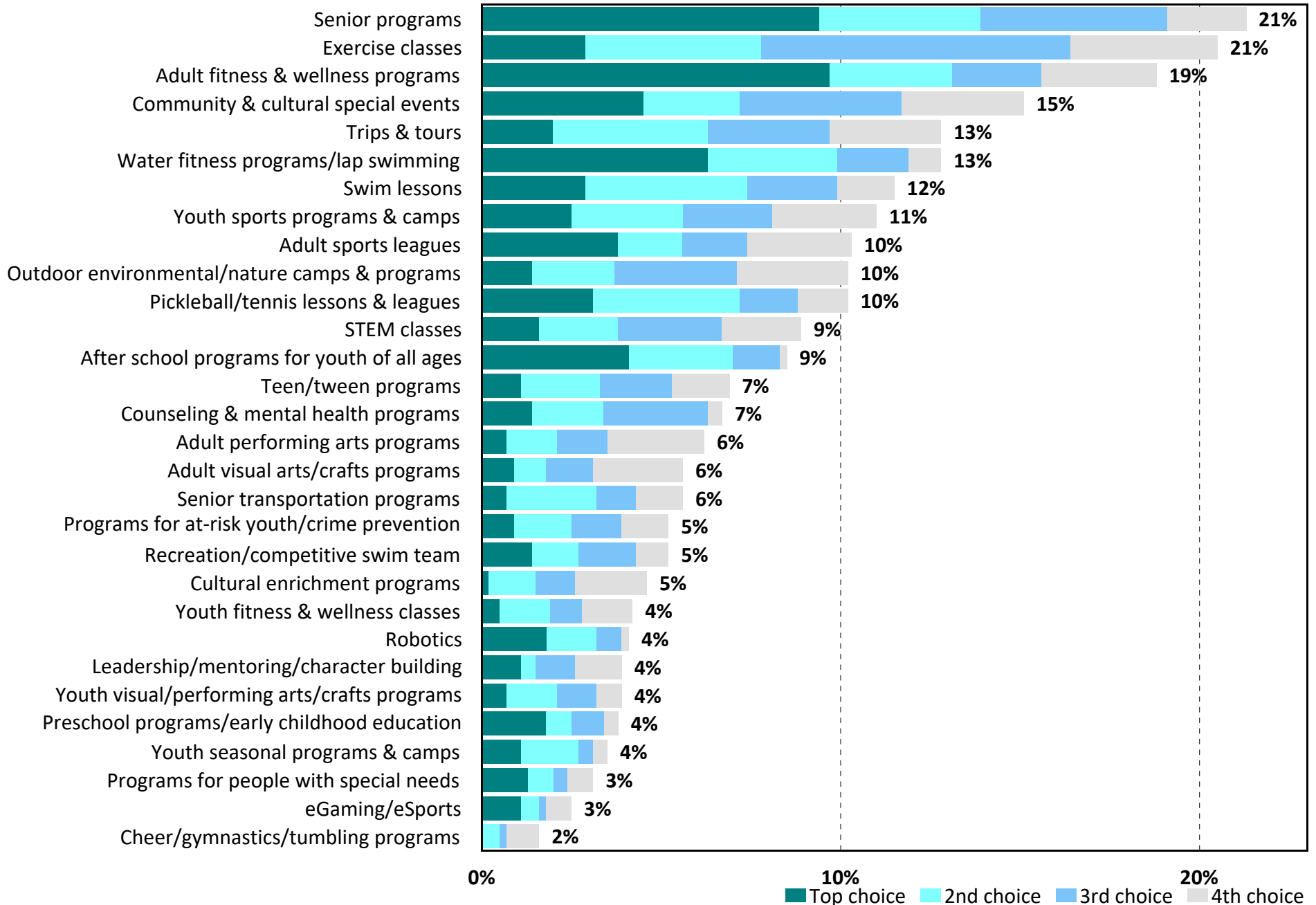
Q12c. Estimated number of households whose program/activity needs are only “partly met” or “not met”

by number of households with need based on an estimated 17,250 households



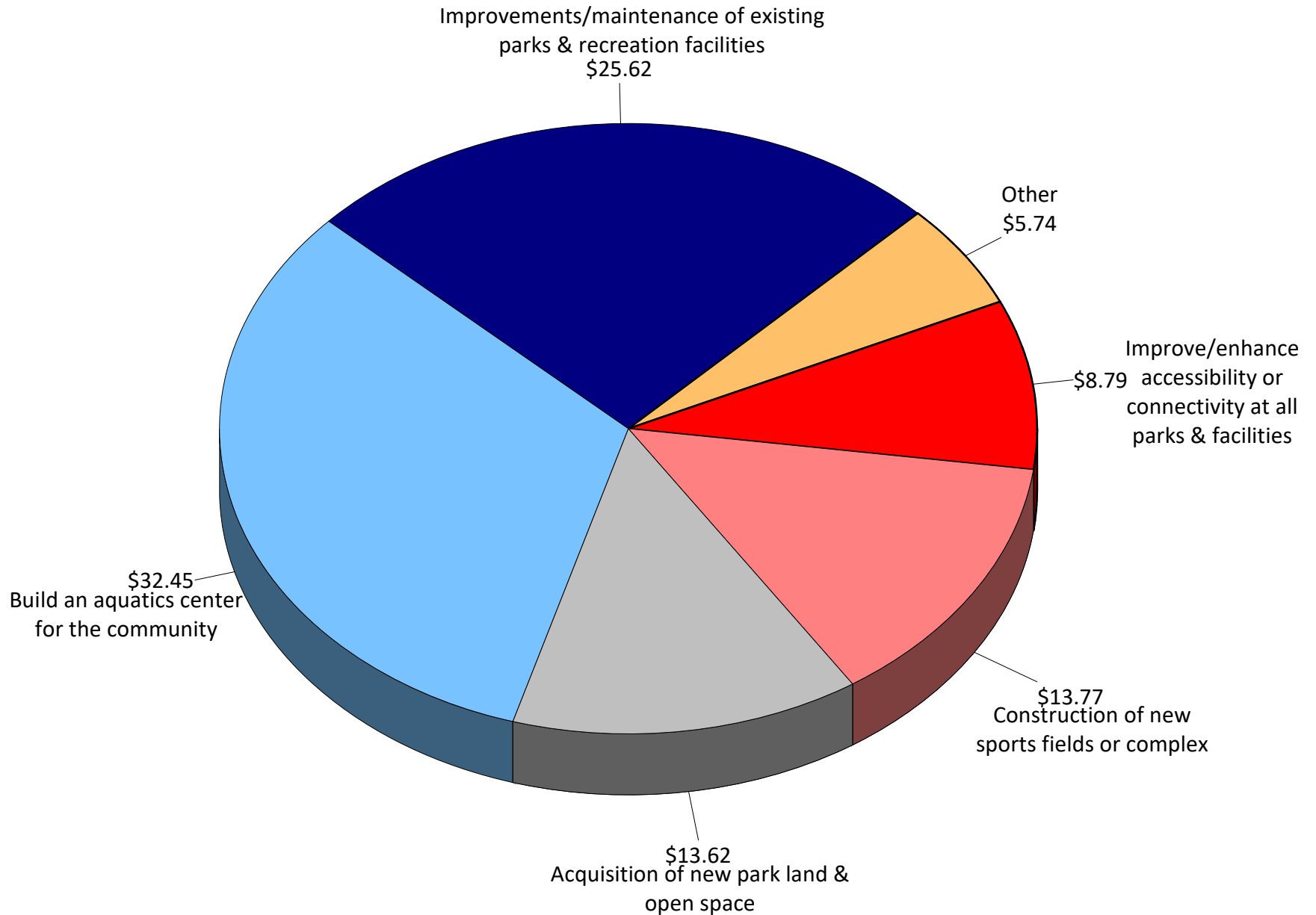
Q13. Which four programs/activities are most important to your household?

by percentage of respondents who selected the items as one of their top four choices



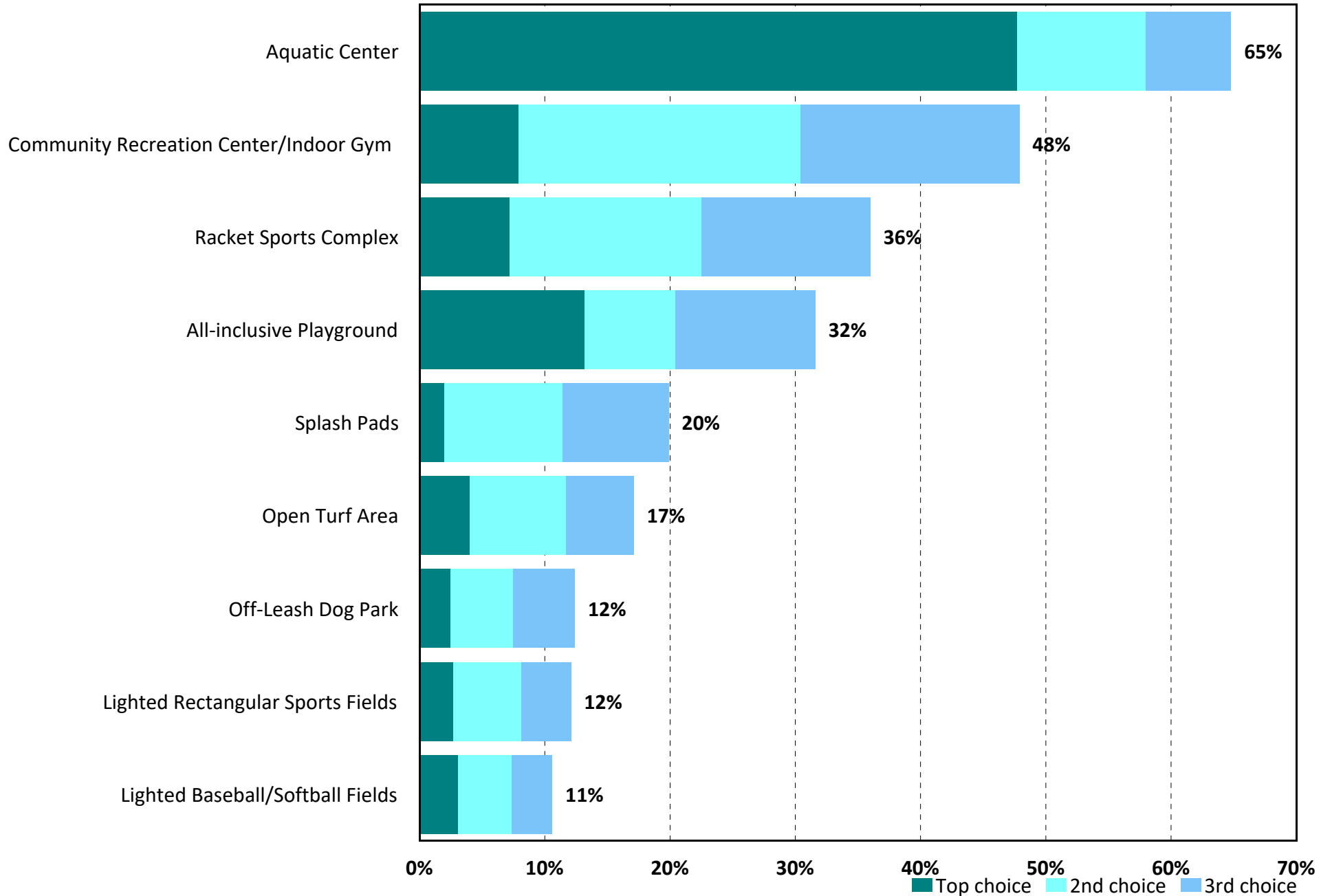
Q14. If you had \$100, how would you allocate the funds among these parks and recreation categories?

by percentage of respondents



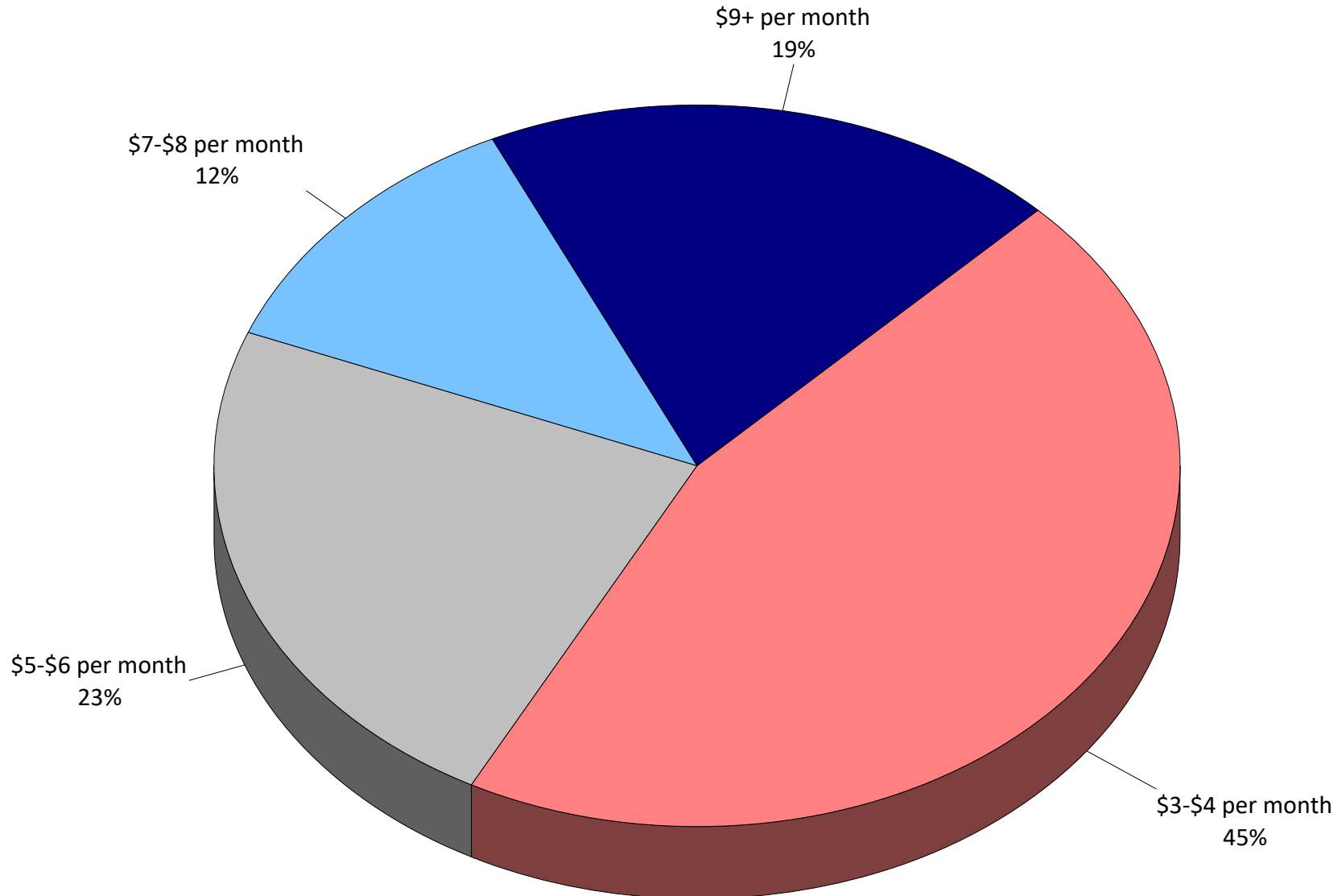
Q15. What are the top three uses of this expansion you would support the most?

by percentage of respondents who selected the items as one of their top three choices



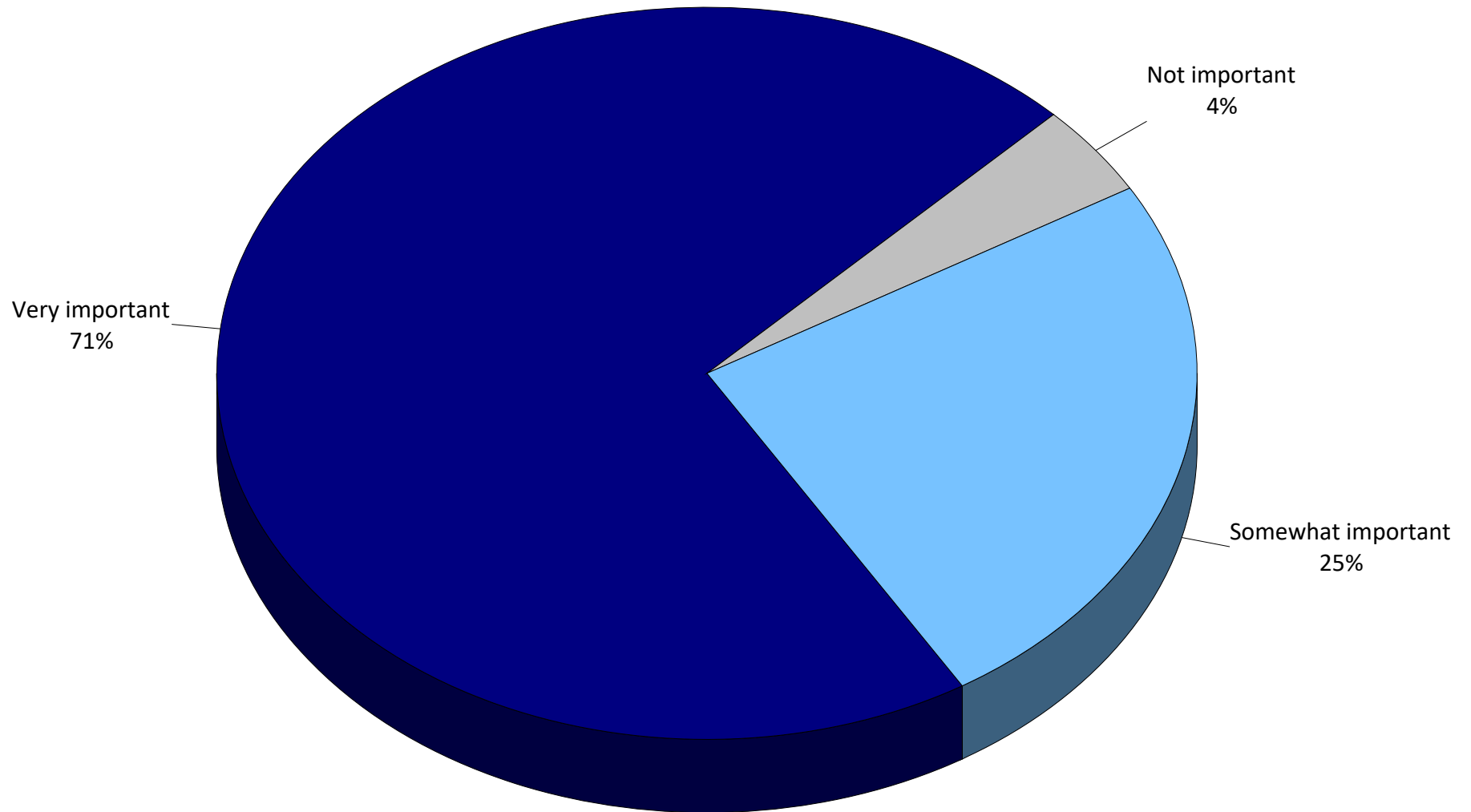
Q16. What is the maximum amount of additional tax revenue you would be willing to pay to improve the parks and recreation system?

by percentage of respondents (excluding "not provided")



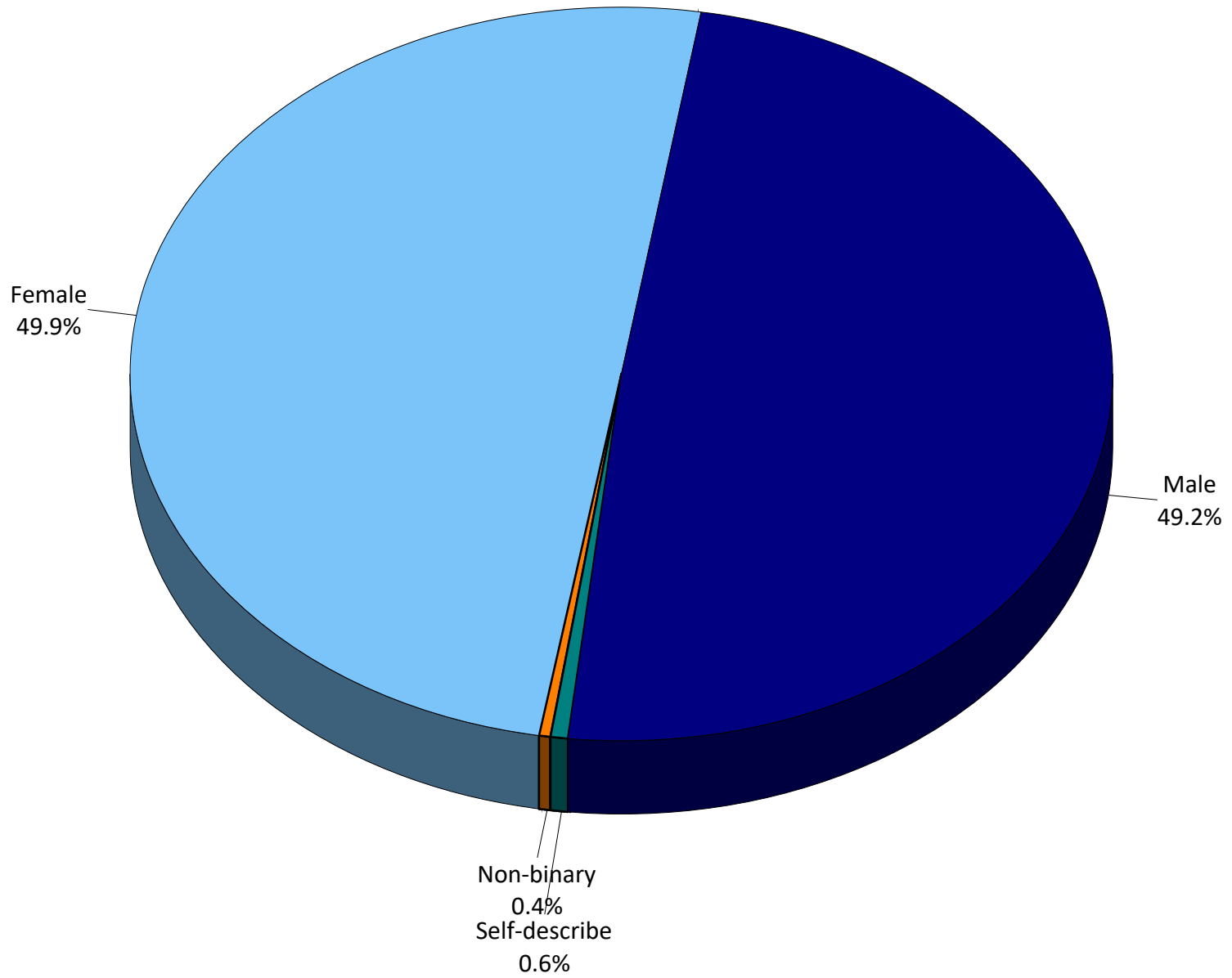
Q17. How important do you feel it is for the JCSD to provide high quality parks, recreation facilities, and programs?

by percentage of respondents (excluding "not sure")



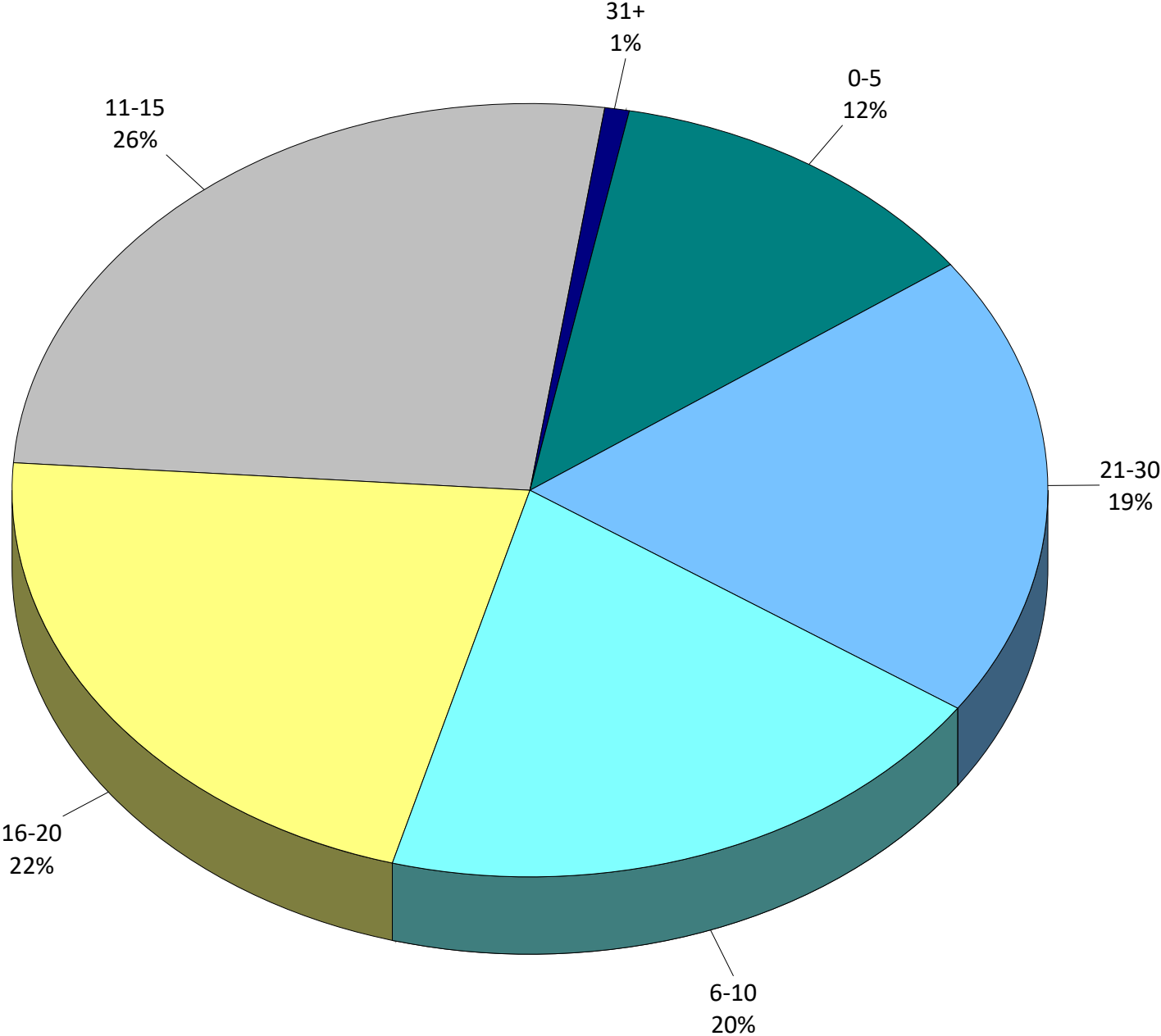
Q19. Your gender identity:

by percentage of respondents (excluding "prefer not to disclose")



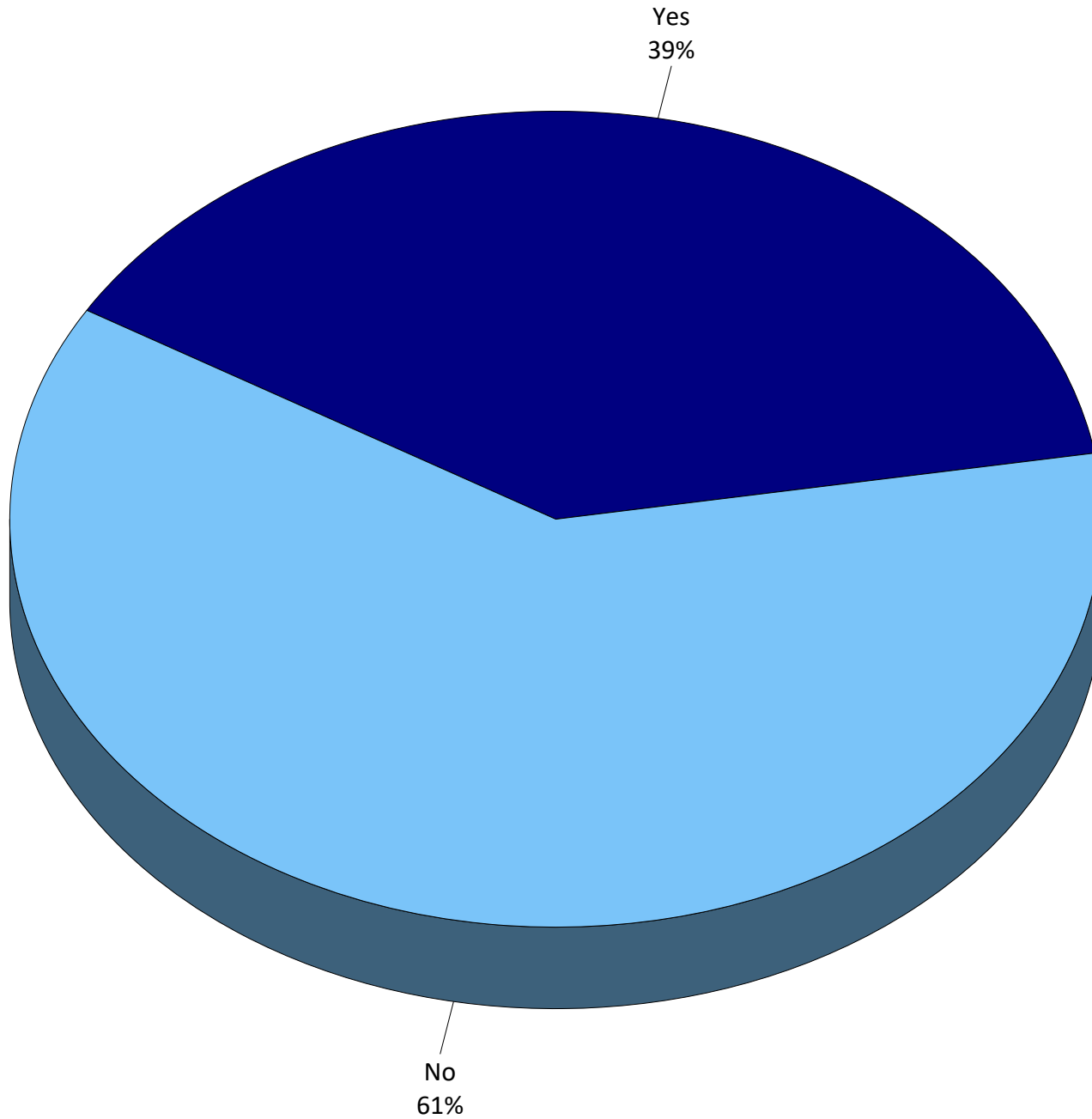
Q20. How many years have you lived in Eastvale?

by percentage of respondents (excluding "not provided")



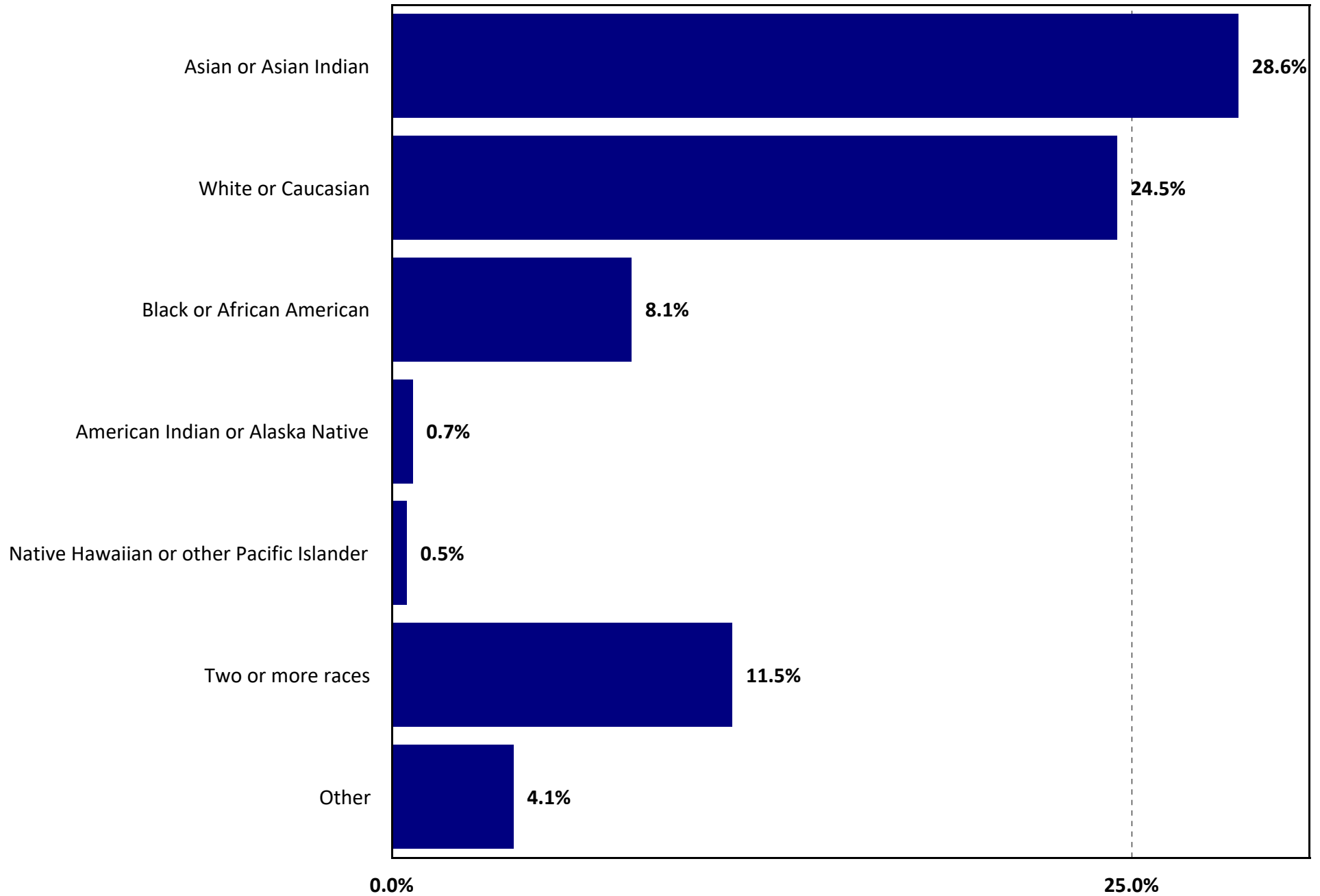
Q21. Are you/your household of Hispanic, Spanish, or Latino/a/x ancestry?

by percentage of respondents (excluding "not provided")



Q22. Which of the following best describes your race?

by percentage of respondents



2

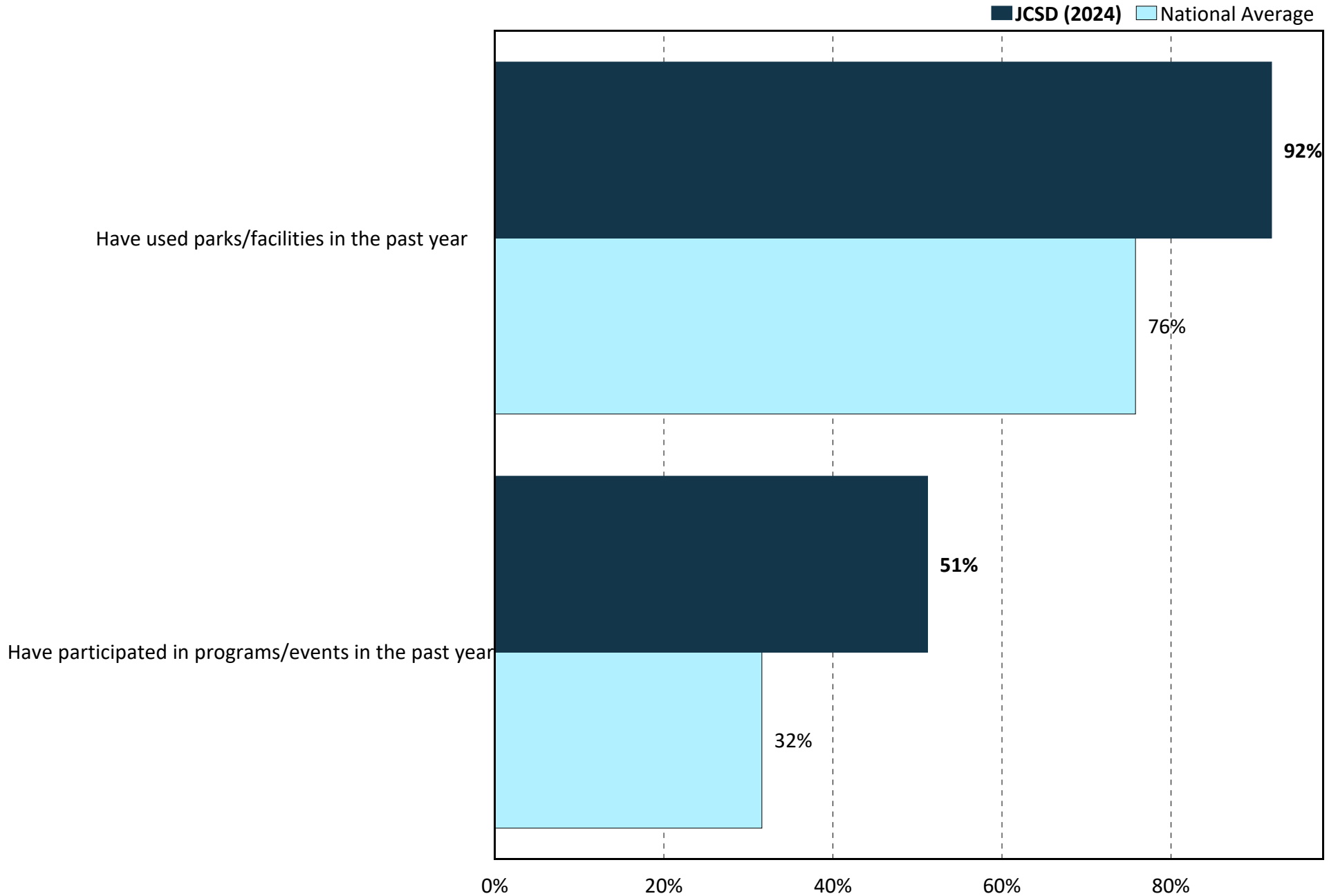
Benchmarks

National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with JCSD Parks and Recreation District is not authorized without written consent from ETC Institute.

Usage of Parks/Facilities/Programs

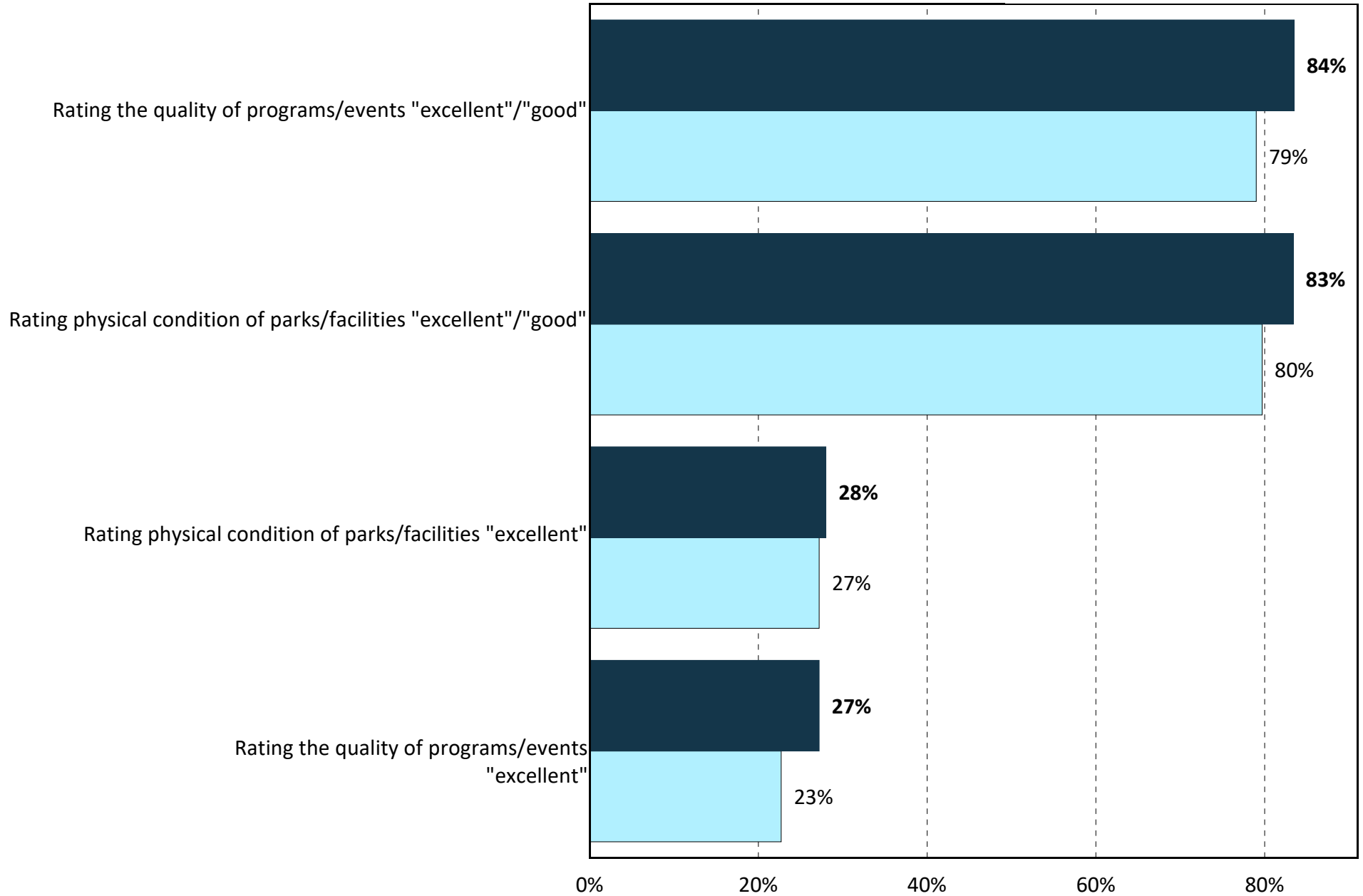
by % of respondents



Ratings

by % of respondents

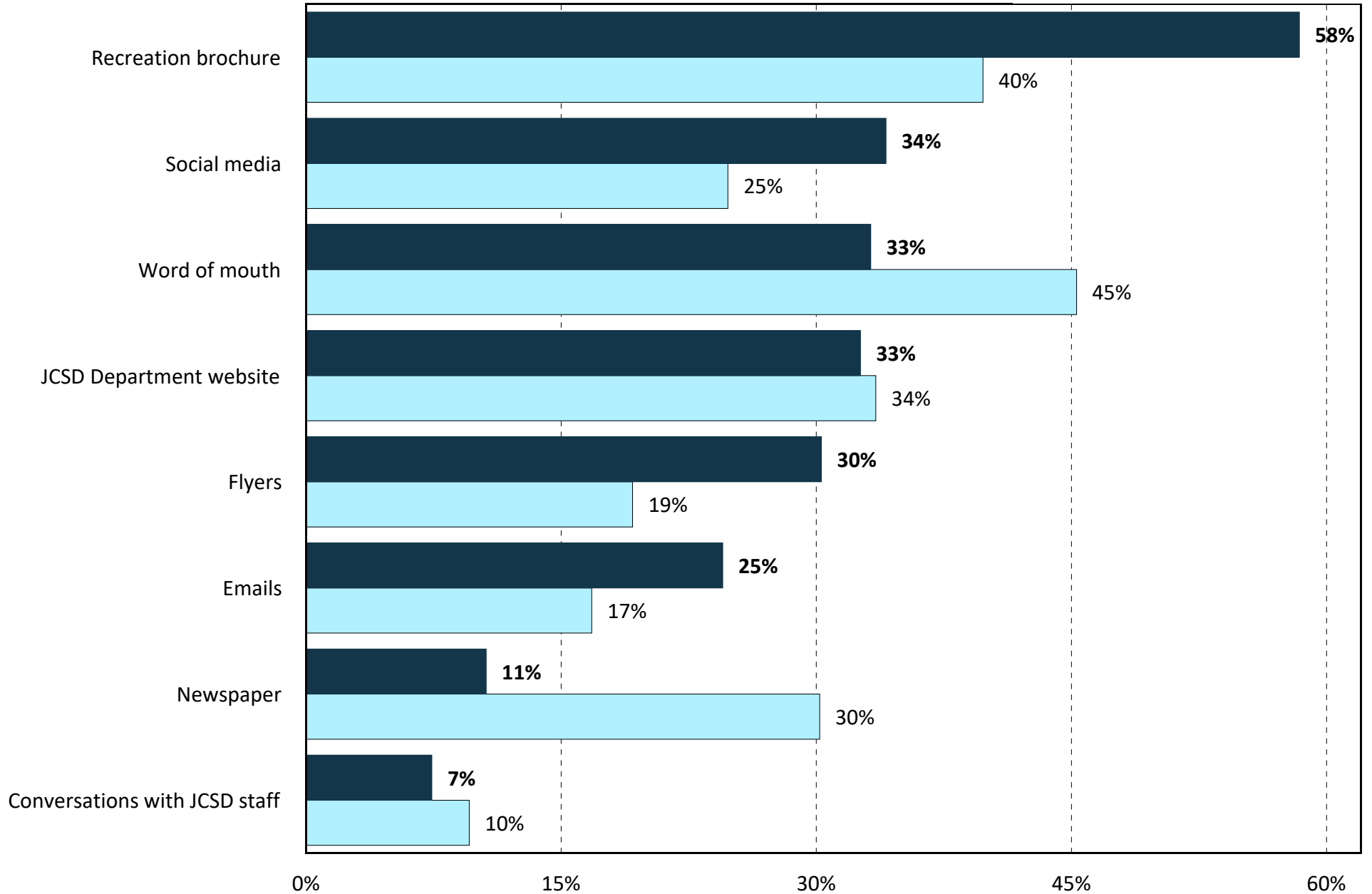
JCSD (2024) National Average



Sources Used for Information about Parks and Recreation

by % of respondents

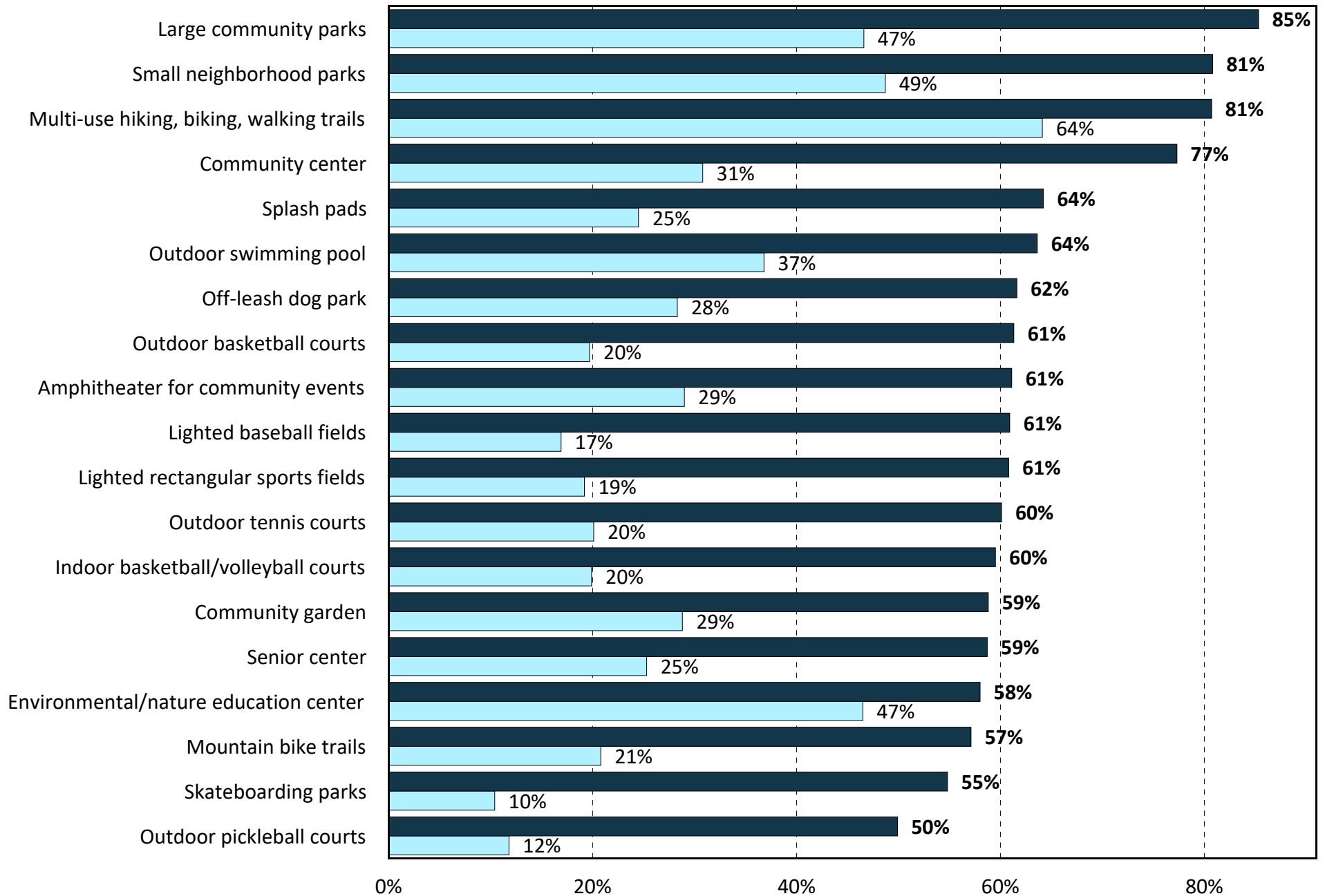
JCSD (2024) National Average



Respondents with Need for Facilities and Amenities

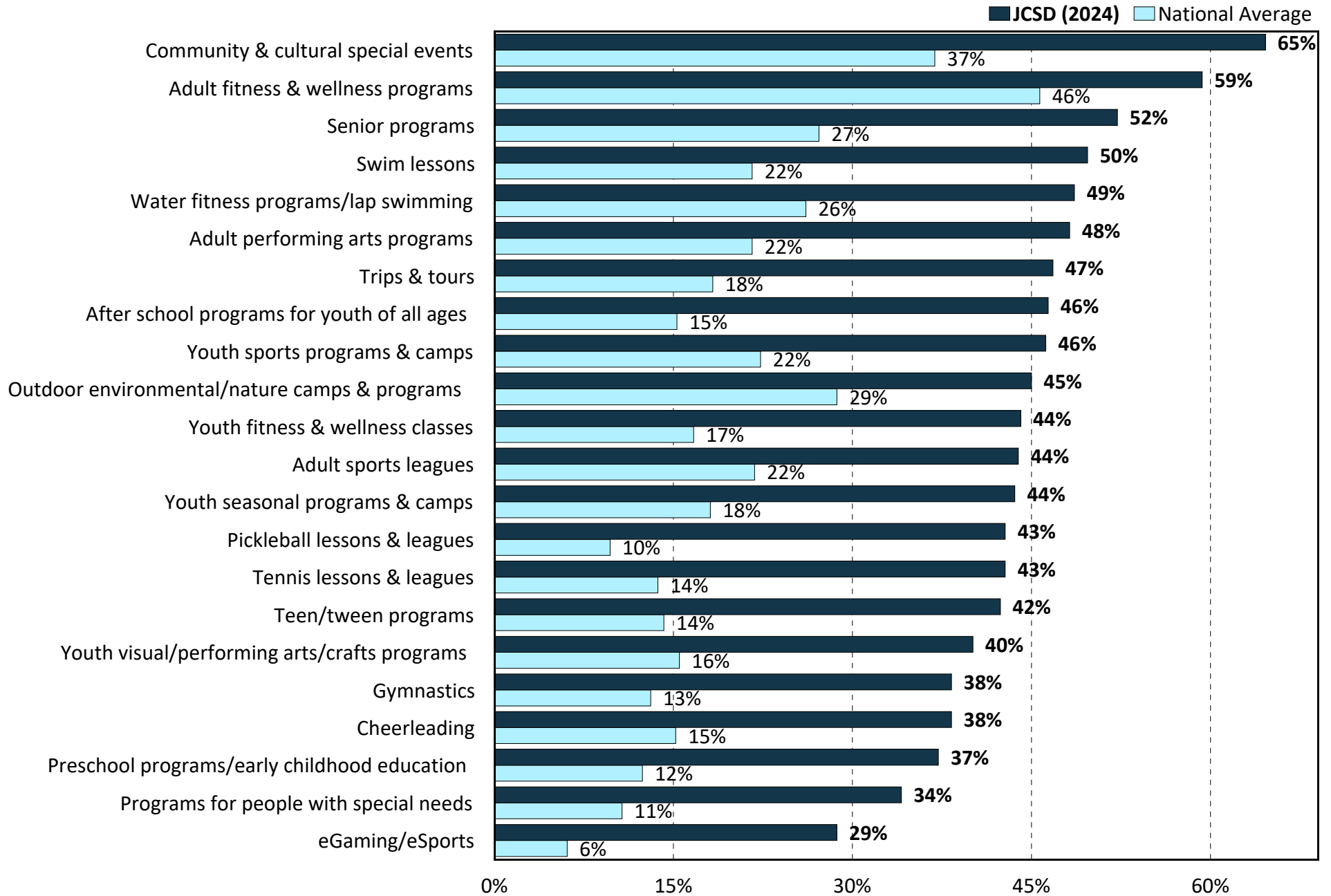
by percentage of respondents

■ JCS D (2024) ■ National Average



Respondents with Need for Recreation Programs

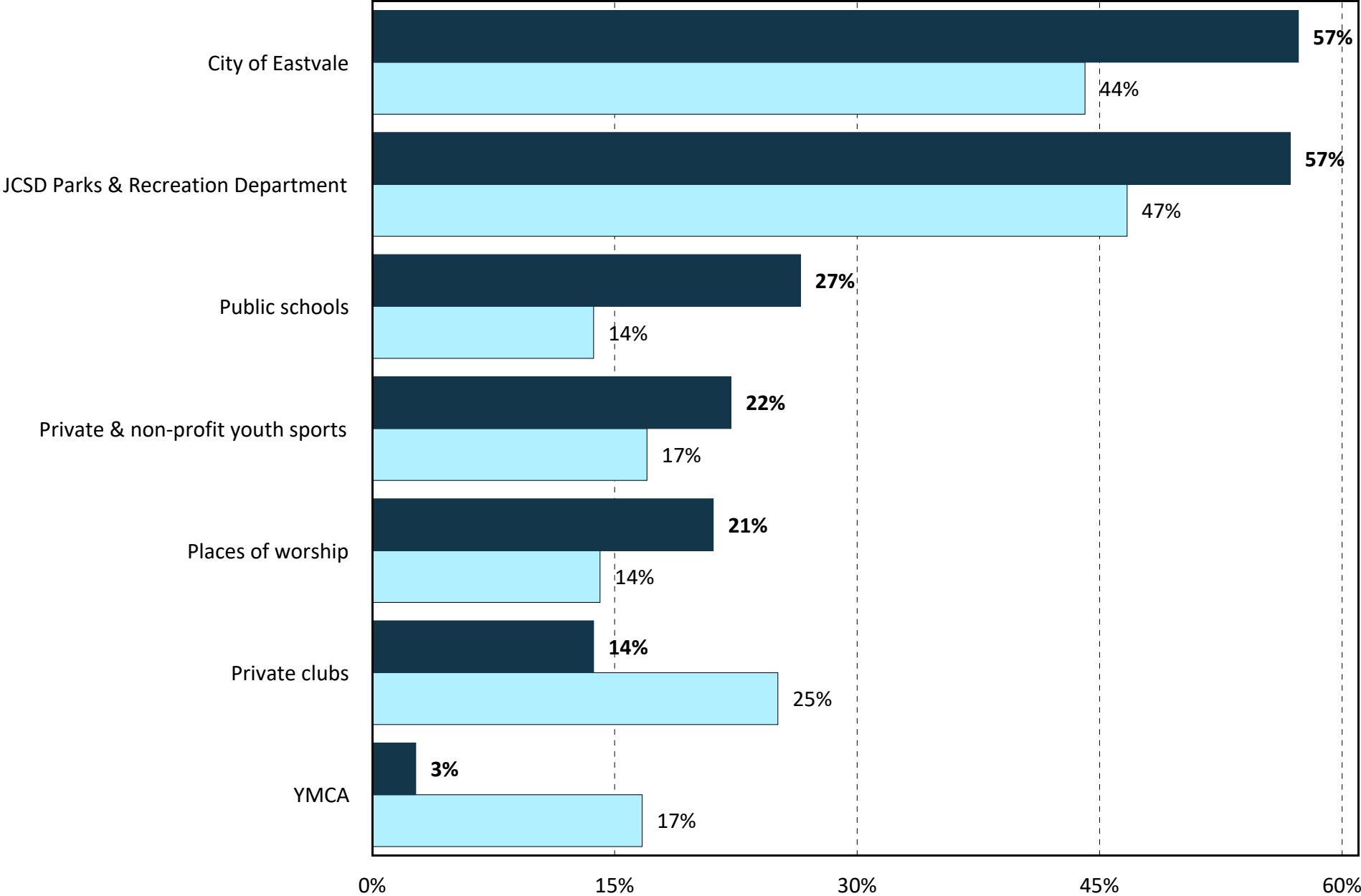
by percentage of respondents



Outside Organizations

by % of respondents

JCSD (2024) National Average



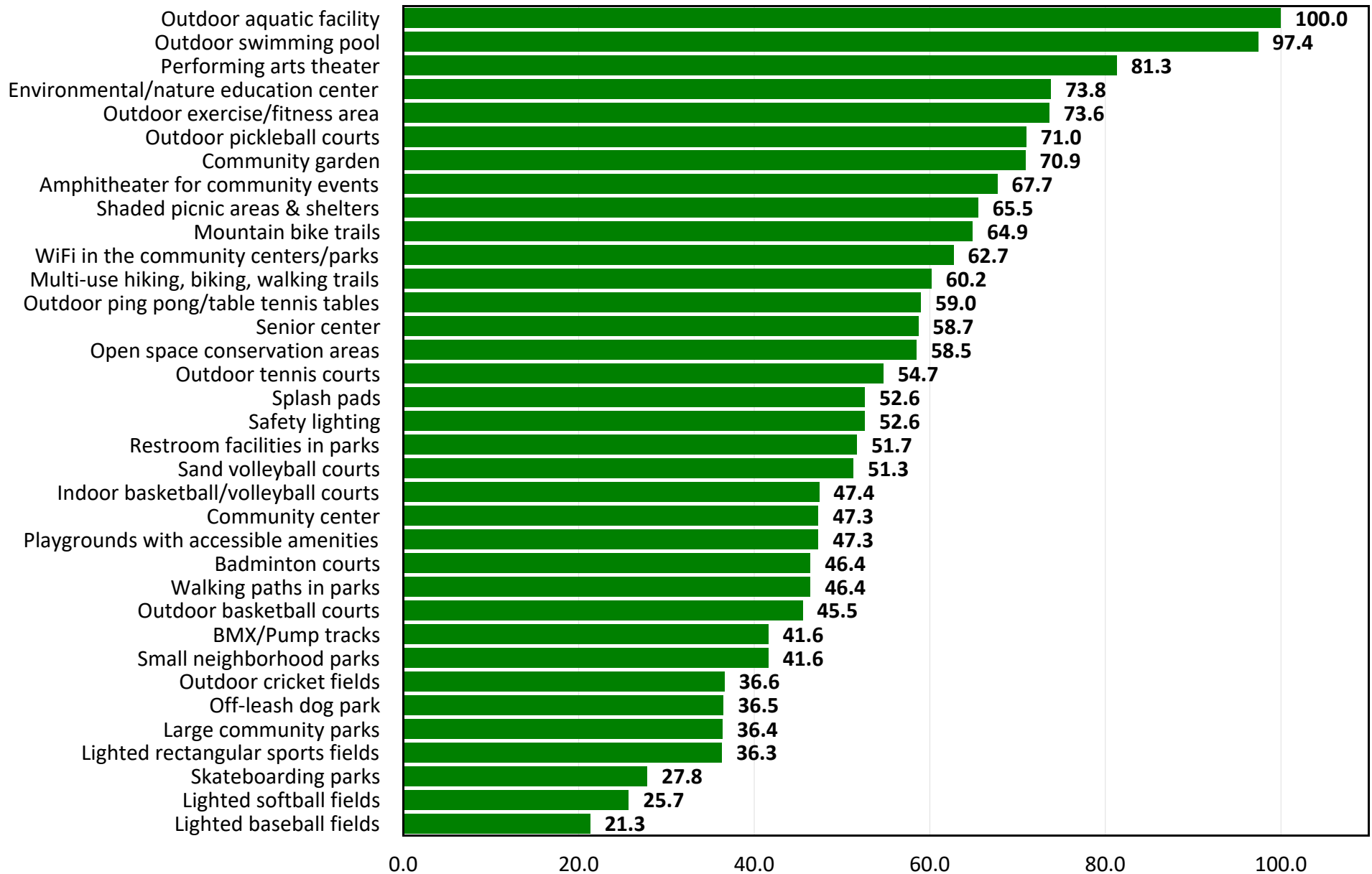
3

Priority Investment Rating

Unmet Needs Rating for Facilities/Amenities

the rating for the item with the most unmet need=100

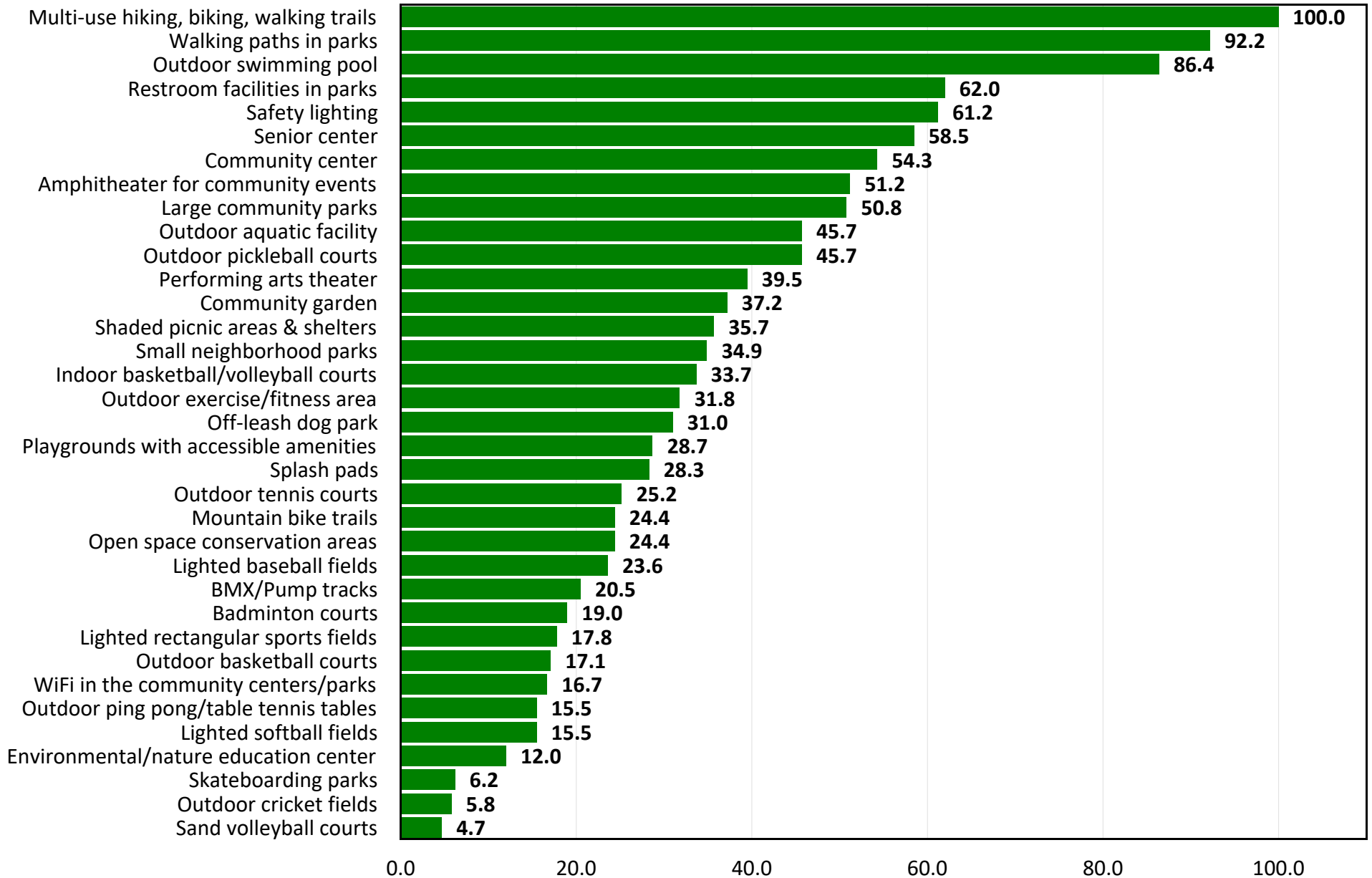
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



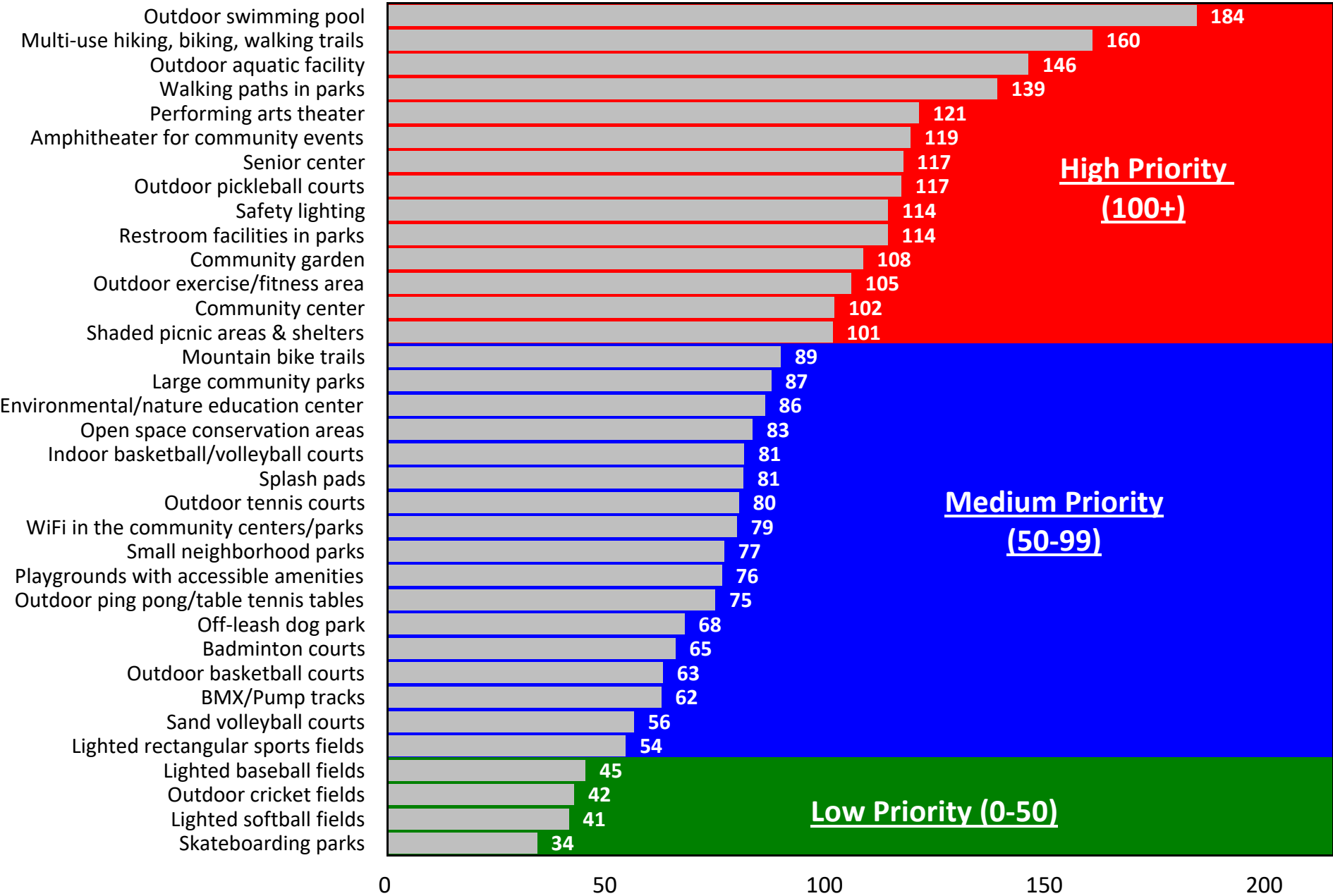
Importance Rating for Facilities/Amenities

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



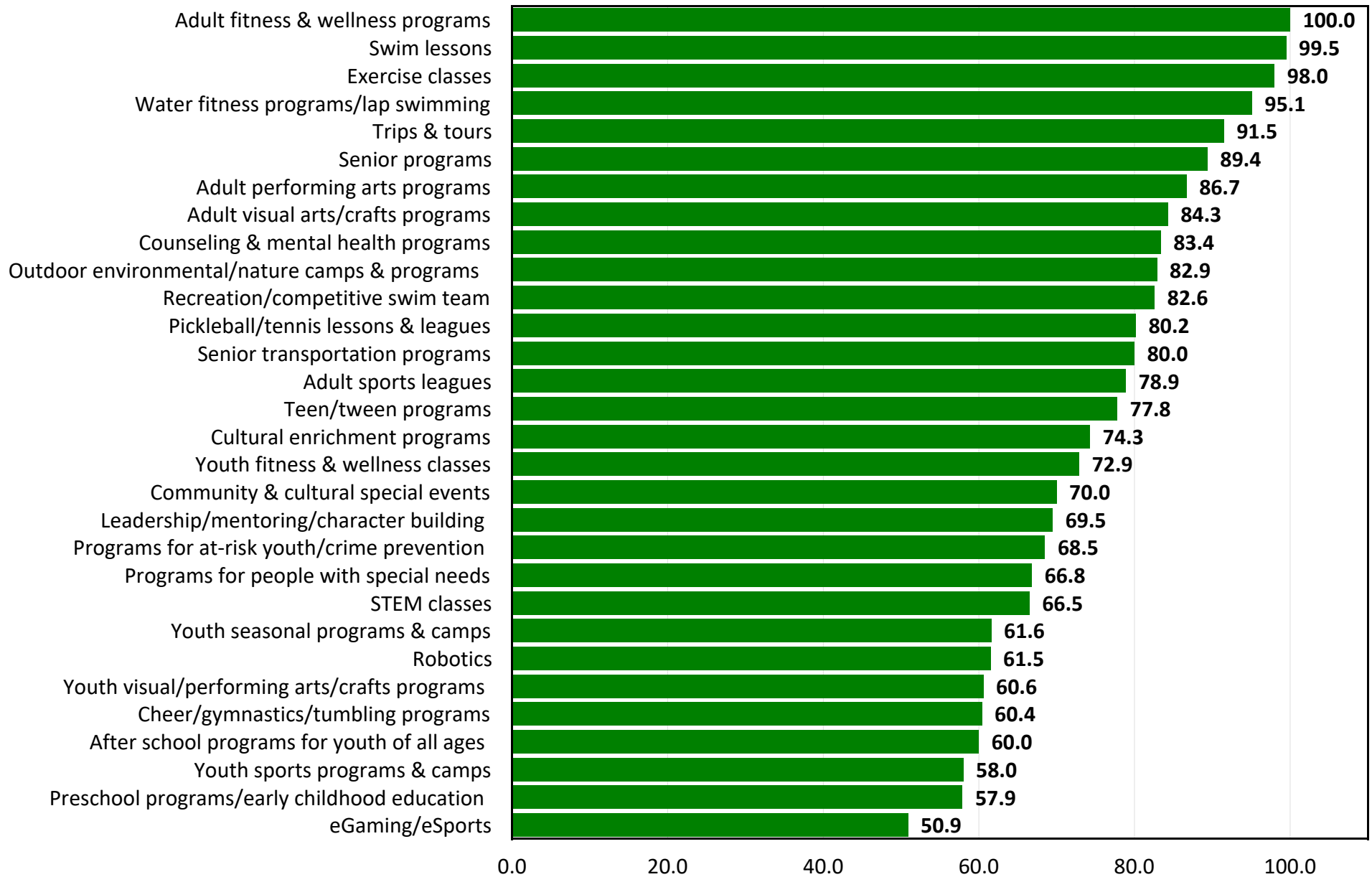
Top Priorities for Investment for Facilities/Amenities Based on Priority Investment Rating



Unmet Needs Rating for Programs/Activities

the rating for the item with the most unmet need=100

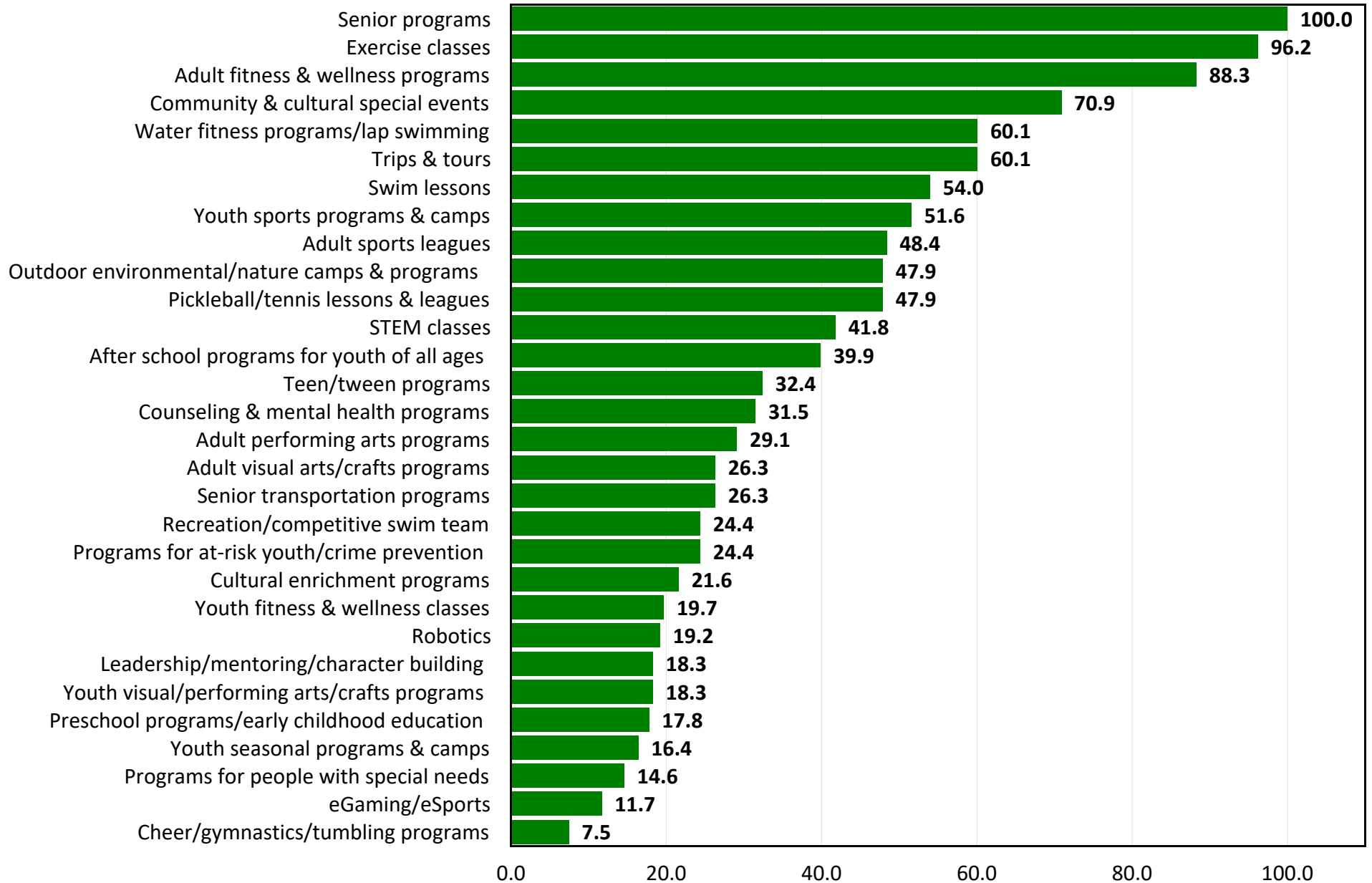
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



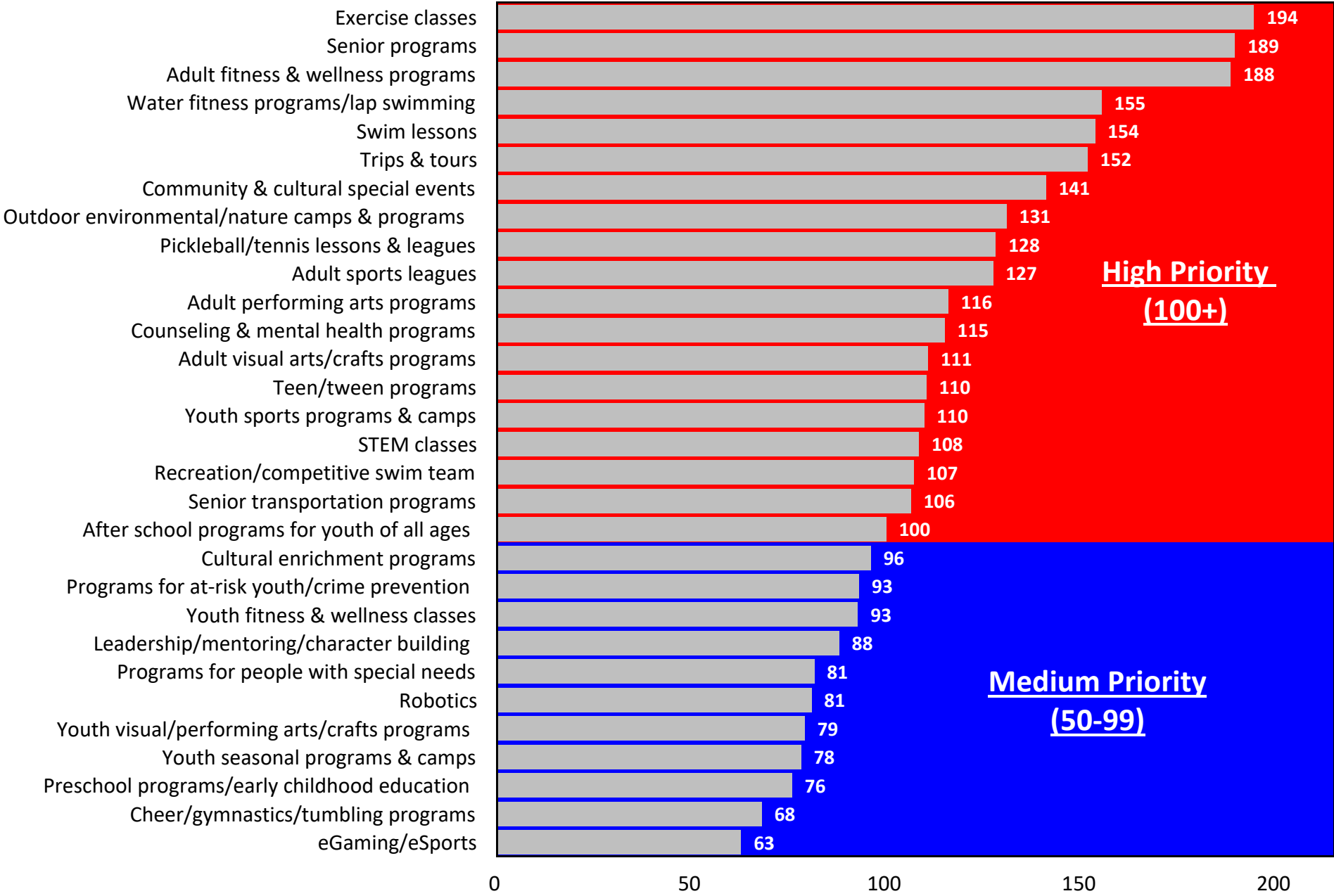
Importance Rating for Programs/Activities

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Top Priorities for Investment for Programs/Activities Based on Priority Investment Rating



4

Tabular Data

Q1. Including yourself, how many people in your household are...

Q1. How many people in your household are among the following age groups

	Number	Percent
Under age 5	71	12.8 %
Ages 5-9	111	20.0 %
Ages 10-14	167	30.1 %
Ages 15-19	139	25.0 %
Ages 20-24	87	15.7 %
Ages 25-34	96	17.3 %
Ages 35-44	182	32.8 %
Ages 45-54	198	35.7 %
Ages 55-64	144	25.9 %
Ages 65-74	130	23.4 %
Ages 75-84	58	10.5 %
Ages 85+	8	1.4 %
Total	1391	

Q2. Have you or any members of your household visited any JCSD parks and/or recreation facilities during the past 12 months?

Q2. Have members of your household visited any JCSD parks and/or recreation facilities during past 12 months

	Number	Percent
Yes	510	91.9 %
No	45	8.1 %
Total	555	100.0 %

Q2a. How often have you visited JCSD parks and/or recreation facilities during the past 12 months?

Q2a. How often have you visited JCSD parks and/or recreation facilities

	Number	Percent
5+ times a week	78	15.3 %
2-4 times a week	174	34.1 %
Once a week	75	14.7 %
1-3 times a month	115	22.5 %
Less than once a month	62	12.2 %
Don't know	6	1.2 %
Total	510	100.0 %

WITHOUT DON'T KNOW

Q2a. How often have you visited JCSD parks and/or recreation facilities during the past 12 months? (without "don't know")

Q2a. How often have you visited JCSD parks and/or recreation facilities

	Number	Percent
5+ times a week	78	15.5 %
2-4 times a week	174	34.5 %
Once a week	75	14.9 %
1-3 times a month	115	22.8 %
Less than once a month	62	12.3 %
Total	504	100.0 %

Q2b. Overall, how would you rate the physical condition of ALL the JCSD parks and recreation facilities you have visited?

Q2b. How would you rate physical condition of all JCSD parks & recreation facilities	Number	Percent
Excellent	139	27.3 %
Good	275	53.9 %
Fair	64	12.5 %
Poor	18	3.5 %
Not provided	14	2.7 %
Total	510	100.0 %

WITHOUT NOT PROVIDED

Q2b. Overall, how would you rate the physical condition of ALL the JCSD parks and recreation facilities you have visited? (without "not provided")

Q2b. How would you rate physical condition of all JCSD parks & recreation facilities	Number	Percent
Excellent	139	28.0 %
Good	275	55.4 %
Fair	64	12.9 %
Poor	18	3.6 %
Total	496	100.0 %

Q3. Please CHECK ALL of the following reasons that prevent you or members of your households from visiting JCSD parks and recreation facilities more often.

Q3. Reasons that prevent your households from visiting JCSD parks & recreation facilities more often	Number	Percent
Absence of amenities we want to use	164	29.5 %
Feel unsafe using parks/facilities	58	10.5 %
Lack of handicap (ADA) accessibility	14	2.5 %
Lack of parking to access parks/facilities	35	6.3 %
Lack of restrooms	83	15.0 %
Lack of shade	163	29.4 %
Lack of transportation	11	2.0 %
Language/cultural barriers	4	0.7 %
Not aware of parks' or facilities' locations	37	6.7 %
Parks/facilities are not well maintained	63	11.4 %
Presence of criminal activity in the park	65	11.7 %
Too far from our home	25	4.5 %
Use parks/facilities in other cities/county	50	9.0 %
Other	52	9.4 %
Total	824	

Q4. From the following list, please CHECK ALL the ways you learn about JCSD parks, recreation facilities, programs, and events.

Q4. Ways you learn about JCSD parks, recreation facilities, programs, & events	Number	Percent
Banners	136	24.5 %
Conversations with JCSD staff	41	7.4 %
District board meetings	8	1.4 %
Emails	136	24.5 %
eNewsletter	140	25.2 %
Flyers	168	30.3 %
JCSD Department website (JCSDParks.us)	181	32.6 %
Materials at parks or recreation facilities	85	15.3 %
Newspaper	59	10.6 %
Promotions at special events	93	16.8 %
Recreation brochure (Eastvale Edition)	324	58.4 %
Social media (@JCSDParks)	189	34.1 %
Word of mouth	184	33.2 %
Other	16	2.9 %
Total	1760	

Q4-14. Other:

Q4-14. Other	Number	Percent
Google maps	2	12.5 %
Facebook	2	12.5 %
Senior center	1	6.3 %
Rotary and Chamber	1	6.3 %
MAIL	1	6.3 %
Driving by	1	6.3 %
Desi House postings	1	6.3 %
Phone and mail	1	6.3 %
Booklet mailed home	1	6.3 %
City app	1	6.3 %
Mail	1	6.3 %
Walk or drive by	1	6.3 %
Driving by and seeing ads	1	6.3 %
Neighbors	1	6.3 %
Total	16	100.0 %

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the Department use to communicate with you about parks, recreation facilities, programs, and events?

Q5. Top choice	Number	Percent
Banners	41	7.4 %
Conversations with JCSD staff	5	0.9 %
Emails	113	20.4 %
eNewsletter	41	7.4 %
Flyers	40	7.2 %
JCSD Department website (JCSDParks.us)	35	6.3 %
Materials at parks or recreation facilities	6	1.1 %
Newspaper	6	1.1 %
Promotions at special events	8	1.4 %
Recreation brochure (Eastvale Edition)	124	22.3 %
Social media (@JCSDParks)	80	14.4 %
Word of mouth	7	1.3 %
Other	2	0.4 %
None chosen	47	8.5 %
Total	555	100.0 %

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the Department use to communicate with you about parks, recreation facilities, programs, and events?

Q5. 2nd choice	Number	Percent
Banners	36	6.5 %
Conversations with JCSD staff	4	0.7 %
Emails	75	13.5 %
eNewsletter	54	9.7 %
Flyers	50	9.0 %
JCSD Department website (JCSDParks.us)	46	8.3 %
Materials at parks or recreation facilities	16	2.9 %
Newspaper	12	2.2 %
Promotions at special events	18	3.2 %
Recreation brochure (Eastvale Edition)	90	16.2 %
Social media (@JCSDParks)	62	11.2 %
Word of mouth	12	2.2 %
Other	5	0.9 %
None chosen	75	13.5 %
Total	555	100.0 %

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the Department use to communicate with you about parks, recreation facilities, programs, and events?

Q5. 3rd choice	Number	Percent
Banners	45	8.1 %
Conversations with JCSD staff	5	0.9 %
Emails	42	7.6 %
eNewsletter	49	8.8 %
Flyers	60	10.8 %
JCSD Department website (JCSDParks.us)	46	8.3 %
Materials at parks or recreation facilities	23	4.1 %
Newspaper	19	3.4 %
Promotions at special events	29	5.2 %
Recreation brochure (Eastvale Edition)	47	8.5 %
Social media (@JCSDParks)	32	5.8 %
Word of mouth	14	2.5 %
Other	3	0.5 %
None chosen	141	25.4 %
Total	555	100.0 %

SUM OF TOP 3 CHOICES

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the Department use to communicate with you about parks, recreation facilities, programs, and events? (top 3)

Q5. Top choice	Number	Percent
Banners	122	22.0 %
Conversations with JCSD staff	14	2.5 %
Emails	230	41.4 %
eNewsletter	144	25.9 %
Flyers	150	27.0 %
JCSD Department website (JCSDParks.us)	127	22.9 %
Materials at parks or recreation facilities	45	8.1 %
Newspaper	37	6.7 %
Promotions at special events	55	9.9 %
Recreation brochure (Eastvale Edition)	261	47.0 %
Social media (@JCSDParks)	174	31.4 %
Word of mouth	33	5.9 %
Other	10	1.8 %
None chosen	47	8.5 %
Total	1449	

Q6. From the following list, please CHECK ALL of the organizations that you or members of your household have used for recreation, events and sports activities during the last 12 months.

Q6. Organizations members of your household have used for recreation, events & sports activities	Number	Percent
City of Eastvale	318	57.3 %
JCSD Parks & Recreation Department	315	56.8 %
Neighboring cities	138	24.9 %
Places of worship (e.g., synagogues, churches)	117	21.1 %
Private & non-profit youth sports	123	22.2 %
Private schools/charter schools	24	4.3 %
Private summer camps	24	4.3 %
Private workout facilities	74	13.3 %
Private clubs (tennis, health, swim, fitness)	76	13.7 %
Public schools	147	26.5 %
YMCA	15	2.7 %
Other	13	2.3 %
Total	1384	

Q6-12. Other:

Q6-12. Other	Number	Percent
Fourth of July show	1	7.7 %
Easter last year	1	7.7 %
We go for sports	1	7.7 %
School club	1	7.7 %
LA Fitness	1	7.7 %
Camping	1	7.7 %
Community center on Harrison & Schleisman	1	7.7 %
Horse lessons in Norco	1	7.7 %
Boys and Girls Club	1	7.7 %
Softball fields and facilities	1	7.7 %
Softball, pickleball	1	7.7 %
Non profit, cultural groups	1	7.7 %
Dog park	1	7.7 %
Total	13	100.0 %

Q7. Has your household participated in any programs or events offered by the JCSD Parks & Recreation Department during the past 12 months?

Q7. Has your household participated in any programs or events during past 12 months	Number	Percent
Yes	284	51.2 %
No	271	48.8 %
Total	555	100.0 %

Q7a. How many programs or events offered by the JCSD Parks & Recreation Department have you or members of your household participated in during the past 12 months?

Q7a. How many programs or events has your household participated in	Number	Percent
One	78	27.5 %
2-3	142	50.0 %
4-6	46	16.2 %
7+	15	5.3 %
Not provided	3	1.1 %
Total	284	100.0 %

WITHOUT NOT PROVIDED

Q7a. How many programs or events offered by the JCSD Parks & Recreation Department have you or members of your household participated in during the past 12 months? (without "not provided")

Q7a. How many programs or events has your household participated in	Number	Percent
One	78	27.8 %
2-3	142	50.5 %
4-6	46	16.4 %
7+	15	5.3 %
Total	281	100.0 %

Q7b. How would you rate the overall quality of the JCSD Parks & Recreation Department programs or events in which your household has participated?

Q7b. How would you rate overall quality of programs or events	Number	Percent
Excellent	76	26.8 %
Good	157	55.3 %
Fair	44	15.5 %
Poor	2	0.7 %
Not provided	5	1.8 %
Total	284	100.0 %

WITHOUT NOT PROVIDED

Q7b. How would you rate the overall quality of the JCSD Parks & Recreation Department programs or events in which your household has participated? (without "not provided")

Q7b. How would you rate overall quality of programs or events	Number	Percent
Excellent	76	27.2 %
Good	157	56.3 %
Fair	44	15.8 %
Poor	2	0.7 %
Total	279	100.0 %

Q8. Please CHECK ALL of the following reasons that prevent you or members of your household from participating in JCSD Parks & Recreation Department programs more often.

Q8. Reasons that prevent your household from participating in programs more often	Number	Percent
Classes are full	70	12.6 %
Fees are too high	113	20.4 %
I don't know what is offered	71	12.8 %
Lack of quality instructors	36	6.5 %
Lack of quality programs	52	9.4 %
Lack of right program equipment	15	2.7 %
Lack of transportation	15	2.7 %
Language/cultural barriers	6	1.1 %
Old & outdated facilities	9	1.6 %
Online registration is not user friendly	62	11.2 %
Poor customer service by staff	14	2.5 %
Program not offered	107	19.3 %
Program times are not convenient	130	23.4 %
Registration is difficult	32	5.8 %
Too far from our home	15	2.7 %
Too busy/not interested	106	19.1 %
Use programs of other agencies	23	4.1 %
<u>Other</u>	<u>31</u>	<u>5.6 %</u>
Total	907	

Q9. Please indicate your level of agreement with the following statements concerning some potential benefits of the JCSD parks, facilities, and recreation programs or events.

(N=555)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q9-1. Helps build a sense of community	45.9%	30.8%	11.9%	3.2%	1.3%	6.8%
Q9-2. Improves my (my household's) physical health & fitness	34.1%	33.0%	21.1%	4.9%	0.5%	6.5%
Q9-3. Helps to reduce crime in my neighborhood & keep kids out of trouble	27.9%	30.8%	20.7%	6.3%	2.5%	11.7%
Q9-4. Makes Eastvale a more desirable place to live	47.2%	33.5%	10.6%	3.1%	0.7%	4.9%
Q9-5. Preserves open space & protects the environment	37.5%	32.3%	18.2%	3.8%	1.8%	6.5%
Q9-6. Increases my (my household's) property value	35.5%	31.2%	18.6%	4.9%	1.6%	8.3%
Q9-7. Improves my (my household's) mental health & reduces stress]	30.5%	36.0%	18.9%	7.2%	1.4%	5.9%
Q9-8. Provides positive social interactions for me (my household/family)	30.8%	37.5%	18.7%	4.9%	1.1%	7.0%
Q9-9. Positively impacts economic/business development	23.1%	33.0%	22.2%	8.5%	1.8%	11.5%
Q9-10. Is age-friendly & accessible to all age groups	28.1%	38.2%	18.6%	7.0%	2.7%	5.4%
Q9-11. Provides jobs/professional development for youth	17.7%	26.5%	29.2%	5.6%	2.3%	18.7%
Q9-12. Provides volunteer opportunities for the community	22.3%	29.2%	24.3%	5.8%	0.9%	17.5%

WITHOUT DON'T KNOW**Q9. Please indicate your level of agreement with the following statements concerning some potential benefits of the JCSD parks, facilities, and recreation programs or events. (without "don't know")**

(N=555)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q9-1. Helps build a sense of community	49.3%	33.1%	12.8%	3.5%	1.4%
Q9-2. Improves my (my household's) physical health & fitness	36.4%	35.3%	22.5%	5.2%	0.6%
Q9-3. Helps to reduce crime in my neighborhood & keep kids out of trouble	31.6%	34.9%	23.5%	7.1%	2.9%
Q9-4. Makes Eastvale a more desirable place to live	49.6%	35.2%	11.2%	3.2%	0.8%
Q9-5. Preserves open space & protects the environment	40.1%	34.5%	19.5%	4.0%	1.9%
Q9-6. Increases my (my household's) property value	38.7%	34.0%	20.2%	5.3%	1.8%
Q9-7. Improves my (my household's) mental health & reduces stress]	32.4%	38.3%	20.1%	7.7%	1.5%
Q9-8. Provides positive social interactions for me (my household/family)	33.1%	40.3%	20.2%	5.2%	1.2%
Q9-9. Positively impacts economic/business development	26.1%	37.3%	25.1%	9.6%	2.0%
Q9-10. Is age-friendly & accessible to all age groups	29.7%	40.4%	19.6%	7.4%	2.9%
Q9-11. Provides jobs/professional development for youth	21.7%	32.6%	35.9%	6.9%	2.9%
Q9-12. Provides volunteer opportunities for the community	27.1%	35.4%	29.5%	7.0%	1.1%

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

(N=555)

	Fully met	Mostly met	Partly met	Not met	No need
Q10-1. Amphitheater for community events	8.5%	13.2%	15.3%	24.1%	38.9%
Q10-2. Badminton courts	3.4%	5.4%	8.5%	18.6%	64.1%
Q10-3. BMX/Pump tracks	2.7%	7.0%	6.3%	18.0%	65.9%
Q10-4. Community center (multi-use space for events, exercise, & activities)	22.7%	27.0%	20.0%	7.6%	22.7%
Q10-5. Community garden	8.8%	8.6%	15.3%	26.1%	41.1%
Q10-6. Environmental/nature education center	6.3%	8.6%	15.9%	27.2%	42.0%
Q10-7. Indoor basketball/volleyball courts (indoor gyms)	15.0%	16.9%	18.2%	9.4%	40.5%
Q10-8. Large community parks	34.8%	29.2%	15.0%	6.3%	14.8%
Q10-9. Lighted baseball fields	29.0%	19.5%	8.1%	4.3%	39.1%
Q10-10. Lighted rectangular sports fields (football, rugby, soccer)	22.2%	17.5%	13.7%	7.4%	39.3%
Q10-11. Lighted softball fields	24.0%	19.1%	10.6%	4.3%	42.0%
Q10-12. Mountain bike trails	8.3%	11.0%	16.2%	21.6%	42.9%
Q10-13. Multi-use hiking, biking, walking trails (paved or unpaved)	19.5%	26.1%	20.9%	14.2%	19.3%
Q10-14. Off-leash dog park	22.0%	18.4%	16.0%	5.2%	38.4%
Q10-15. Open space conservation areas	14.1%	18.2%	19.1%	15.0%	33.7%
Q10-16. Outdoor aquatic facility (waterpark, lazy river, etc.)	5.9%	4.3%	16.0%	42.3%	31.4%
Q10-17. Outdoor basketball courts	16.6%	18.2%	15.9%	10.6%	38.7%
Q10-18. Outdoor cricket fields	4.7%	6.3%	7.6%	13.7%	67.7%
Q10-19. Outdoor exercise/fitness area	11.5%	15.0%	24.5%	18.4%	30.6%
Q10-20. Outdoor pickleball courts	2.9%	5.6%	12.4%	29.0%	50.1%
Q10-21. Outdoor ping pong/table tennis tables	3.6%	3.8%	9.9%	24.5%	58.2%

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

	Fully met	Mostly met	Partly met	Not met	No need
Q10-22. Outdoor swimming pool	2.5%	4.3%	12.1%	44.7%	36.4%
Q10-23. Outdoor tennis courts	13.2%	15.0%	17.3%	14.6%	40.0%
Q10-24. Performing arts theater	4.3%	7.4%	13.2%	34.2%	40.9%
Q10-25. Playgrounds with accessible amenities	19.3%	24.5%	17.7%	9.9%	28.6%
Q10-26. Restroom facilities in parks	30.5%	26.5%	19.6%	10.5%	13.0%
Q10-27. Safety lighting	26.8%	26.5%	21.3%	9.4%	16.0%
Q10-28. Sand volleyball courts	9.5%	13.0%	13.5%	16.4%	47.6%
Q10-29. Senior center	12.6%	11.9%	15.3%	18.9%	41.3%
Q10-30. Shaded picnic areas & shelters	20.2%	24.3%	24.3%	13.9%	17.3%
Q10-31. Skateboarding parks	19.8%	18.7%	11.4%	4.9%	45.2%
Q10-32. Small neighborhood parks	29.7%	26.8%	17.8%	6.5%	19.1%
Q10-33. Splash pads	16.0%	17.5%	18.4%	12.3%	35.9%
Q10-34. Walking paths in parks	29.9%	29.9%	17.7%	9.4%	13.2%
Q10-35. WiFi in the community centers/parks	7.7%	11.5%	15.0%	21.6%	44.1%
Q10-36. Other	0.4%	0.2%	0.5%	4.9%	94.1%

WITHOUT NO NEED

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")

(N=555)

	Fully met	Mostly met	Partly met	Not met
Q10-1. Amphitheater for community events	13.9%	21.5%	25.1%	39.5%
Q10-2. Badminton courts	9.5%	15.1%	23.6%	51.8%
Q10-3. BMX/Pump tracks	7.9%	20.6%	18.5%	52.9%
Q10-4. Community center (multi-use space for events, exercise, & activities)	29.4%	35.0%	25.9%	9.8%
Q10-5. Community garden	15.0%	14.7%	26.0%	44.3%
Q10-6. Environmental/nature education center	10.9%	14.9%	27.3%	46.9%
Q10-7. Indoor basketball/volleyball courts (indoor gyms)	25.2%	28.5%	30.6%	15.8%
Q10-8. Large community parks	40.8%	34.2%	17.5%	7.4%
Q10-9. Lighted baseball fields	47.6%	32.0%	13.3%	7.1%
Q10-10. Lighted rectangular sports fields (football, rugby, soccer)	36.5%	28.8%	22.6%	12.2%
Q10-11. Lighted softball fields	41.3%	32.9%	18.3%	7.5%
Q10-12. Mountain bike trails	14.5%	19.2%	28.4%	37.9%
Q10-13. Multi-use hiking, biking, walking trails (paved or unpaved)	24.1%	32.4%	25.9%	17.6%
Q10-14. Off-leash dog park	35.7%	29.8%	26.0%	8.5%
Q10-15. Open space conservation areas	21.2%	27.4%	28.8%	22.6%
Q10-16. Outdoor aquatic facility (waterpark, lazy river, etc.)	8.7%	6.3%	23.4%	61.7%
Q10-17. Outdoor basketball courts	27.1%	29.7%	25.9%	17.4%
Q10-18. Outdoor cricket fields	14.5%	19.6%	23.5%	42.5%
Q10-19. Outdoor exercise/fitness area	16.6%	21.6%	35.3%	26.5%
Q10-20. Outdoor pickleball courts	5.8%	11.2%	24.9%	58.1%
Q10-21. Outdoor ping pong/table tennis tables	8.6%	9.1%	23.7%	58.6%

WITHOUT NO NEED

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")

	Fully met	Mostly met	Partly met	Not met
Q10-22. Outdoor swimming pool	4.0%	6.8%	19.0%	70.3%
Q10-23. Outdoor tennis courts	21.9%	24.9%	28.8%	24.3%
Q10-24. Performing arts theater	7.3%	12.5%	22.3%	57.9%
Q10-25. Playgrounds with accessible amenities	27.0%	34.3%	24.7%	13.9%
Q10-26. Restroom facilities in parks	35.0%	30.4%	22.6%	12.0%
Q10-27. Safety lighting	32.0%	31.5%	25.3%	11.2%
Q10-28. Sand volleyball courts	18.2%	24.7%	25.8%	31.3%
Q10-29. Senior center	21.5%	20.2%	26.1%	32.2%
Q10-30. Shaded picnic areas & shelters	24.4%	29.4%	29.4%	16.8%
Q10-31. Skateboarding parks	36.2%	34.2%	20.7%	8.9%
Q10-32. Small neighborhood parks	36.7%	33.2%	22.0%	8.0%
Q10-33. Splash pads	25.0%	27.2%	28.7%	19.1%
Q10-34. Walking paths in parks	34.4%	34.4%	20.3%	10.8%
Q10-35. WiFi in the community centers/parks	13.9%	20.6%	26.8%	38.7%
Q10-36. Other	6.1%	3.0%	9.1%	81.8%

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater for community events	36	6.5 %
Badminton courts	9	1.6 %
BMX/Pump tracks	13	2.3 %
Community center (multi-use space for events, exercise, & activities)	29	5.2 %
Community garden	10	1.8 %
Environmental/nature education center	1	0.2 %
Indoor basketball/volleyball courts (indoor gyms)	17	3.1 %
Large community parks	29	5.2 %
Lighted baseball fields	18	3.2 %
Lighted rectangular sports fields (football, rugby, soccer)	10	1.8 %
Lighted softball fields	11	2.0 %
Mountain bike trails	4	0.7 %
Multi-use hiking, biking, walking trails (paved or unpaved)	36	6.5 %
Off-leash dog park	16	2.9 %
Open space conservation areas	8	1.4 %
Outdoor aquatic facility (waterpark, lazy river, etc.)	13	2.3 %
Outdoor basketball courts	4	0.7 %
Outdoor cricket fields	1	0.2 %
Outdoor exercise/fitness area	8	1.4 %
Outdoor pickleball courts	27	4.9 %
Outdoor ping pong/table tennis tables	1	0.2 %
Outdoor swimming pool	55	9.9 %
Outdoor tennis courts	11	2.0 %
Performing arts theater	9	1.6 %
Playgrounds with accessible amenities	5	0.9 %
Restroom facilities in parks	10	1.8 %
Safety lighting	18	3.2 %
Senior center	32	5.8 %
Shaded picnic areas & shelters	3	0.5 %
Small neighborhood parks	13	2.3 %
Splash pads	6	1.1 %
Walking paths in parks	31	5.6 %
WiFi in the community centers/parks	5	0.9 %
None chosen	56	10.1 %
Total	555	100.0 %

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

<u>Q11. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater for community events	14	2.5 %
Badminton courts	6	1.1 %
BMX/Pump tracks	5	0.9 %
Community center (multi-use space for events, exercise, & activities)	31	5.6 %
Community garden	10	1.8 %
Environmental/nature education center	5	0.9 %
Indoor basketball/volleyball courts (indoor gyms)	16	2.9 %
Large community parks	23	4.1 %
Lighted baseball fields	10	1.8 %
Lighted rectangular sports fields (football, rugby, soccer)	4	0.7 %
Lighted softball fields	5	0.9 %
Mountain bike trails	11	2.0 %
Multi-use hiking, biking, walking trails (paved or unpaved)	45	8.1 %
Off-leash dog park	15	2.7 %
Open space conservation areas	5	0.9 %
Outdoor aquatic facility (waterpark, lazy river, etc.)	15	2.7 %
Outdoor basketball courts	9	1.6 %
Outdoor cricket fields	2	0.4 %
Outdoor exercise/fitness area	7	1.3 %
Outdoor pickleball courts	13	2.3 %
Outdoor ping pong/table tennis tables	7	1.3 %
Outdoor swimming pool	34	6.1 %
Outdoor tennis courts	10	1.8 %
Performing arts theater	18	3.2 %
Playgrounds with accessible amenities	10	1.8 %
Restroom facilities in parks	18	3.2 %
Safety lighting	20	3.6 %
Sand volleyball courts	4	0.7 %
Senior center	25	4.5 %
Shaded picnic areas & shelters	17	3.1 %
Skateboarding parks	1	0.2 %
Small neighborhood parks	9	1.6 %
Splash pads	12	2.2 %
Walking paths in parks	29	5.2 %
WiFi in the community centers/parks	3	0.5 %
None chosen	87	15.7 %
Total	555	100.0 %

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

<u>Q11. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater for community events	11	2.0 %
Badminton courts	6	1.1 %
BMX/Pump tracks	8	1.4 %
Community center (multi-use space for events, exercise, & activities)	9	1.6 %
Community garden	16	2.9 %
Environmental/nature education center	7	1.3 %
Indoor basketball/volleyball courts (indoor gyms)	9	1.6 %
Large community parks	9	1.6 %
Lighted baseball fields	6	1.1 %
Lighted rectangular sports fields (football, rugby, soccer)	8	1.4 %
Lighted softball fields	4	0.7 %
Mountain bike trails	13	2.3 %
Multi-use hiking, biking, walking trails (paved or unpaved)	36	6.5 %
Off-leash dog park	6	1.1 %
Open space conservation areas	6	1.1 %
Outdoor aquatic facility (waterpark, lazy river, etc.)	18	3.2 %
Outdoor basketball courts	9	1.6 %
Outdoor cricket fields	3	0.5 %
Outdoor exercise/fitness area	13	2.3 %
Outdoor pickleball courts	13	2.3 %
Outdoor ping pong/table tennis tables	4	0.7 %
Outdoor swimming pool	23	4.1 %
Outdoor tennis courts	8	1.4 %
Performing arts theater	19	3.4 %
Playgrounds with accessible amenities	16	2.9 %
Restroom facilities in parks	30	5.4 %
Safety lighting	24	4.3 %
Sand volleyball courts	3	0.5 %
Senior center	13	2.3 %
Shaded picnic areas & shelters	20	3.6 %
Skateboarding parks	5	0.9 %
Small neighborhood parks	17	3.1 %
Splash pads	10	1.8 %
Walking paths in parks	36	6.5 %
WiFi in the community centers/parks	7	1.3 %
None chosen	110	19.8 %
Total	555	100.0 %

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

<u>Q11. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater for community events	12	2.2 %
Badminton courts	6	1.1 %
BMX/Pump tracks	4	0.7 %
Community center (multi-use space for events, exercise, & activities)	9	1.6 %
Community garden	17	3.1 %
Environmental/nature education center	4	0.7 %
Indoor basketball/volleyball courts (indoor gyms)	6	1.1 %
Large community parks	12	2.2 %
Lighted rectangular sports fields (football, rugby, soccer)	4	0.7 %
Lighted softball fields	2	0.4 %
Mountain bike trails	7	1.3 %
Multi-use hiking, biking, walking trails (paved or unpaved)	26	4.7 %
Off-leash dog park	7	1.3 %
Open space conservation areas	16	2.9 %
Outdoor aquatic facility (waterpark, lazy river, etc.)	20	3.6 %
Outdoor basketball courts	3	0.5 %
Outdoor cricket fields	2	0.4 %
Outdoor exercise/fitness area	18	3.2 %
Outdoor pickleball courts	13	2.3 %
Outdoor ping pong/table tennis tables	10	1.8 %
Outdoor swimming pool	12	2.2 %
Outdoor tennis courts	7	1.3 %
Performing arts theater	11	2.0 %
Playgrounds with accessible amenities	10	1.8 %
Restroom facilities in parks	31	5.6 %
Safety lighting	26	4.7 %
Senior center	14	2.5 %
Shaded picnic areas & shelters	11	2.0 %
Skateboarding parks	3	0.5 %
Small neighborhood parks	11	2.0 %
Splash pads	12	2.2 %
Walking paths in parks	36	6.5 %
WiFi in the community centers/parks	9	1.6 %
None chosen	164	29.5 %
Total	555	100.0 %

SUM OF TOP 4 CHOICES**Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household? (top 4)**

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Amphitheater for community events	73	13.2 %
Badminton courts	27	4.9 %
BMX/Pump tracks	30	5.4 %
Community center (multi-use space for events, exercise, & activities)	78	14.1 %
Community garden	53	9.5 %
Environmental/nature education center	17	3.1 %
Indoor basketball/volleyball courts (indoor gyms)	48	8.6 %
Large community parks	73	13.2 %
Lighted baseball fields	34	6.1 %
Lighted rectangular sports fields (football, rugby, soccer)	26	4.7 %
Lighted softball fields	22	4.0 %
Mountain bike trails	35	6.3 %
Multi-use hiking, biking, walking trails (paved or unpaved)	143	25.8 %
Off-leash dog park	44	7.9 %
Open space conservation areas	35	6.3 %
Outdoor aquatic facility (waterpark, lazy river, etc.)	66	11.9 %
Outdoor basketball courts	25	4.5 %
Outdoor cricket fields	8	1.4 %
Outdoor exercise/fitness area	46	8.3 %
Outdoor pickleball courts	66	11.9 %
Outdoor ping pong/table tennis tables	22	4.0 %
Outdoor swimming pool	124	22.3 %
Outdoor tennis courts	36	6.5 %
Performing arts theater	57	10.3 %
Playgrounds with accessible amenities	41	7.4 %
Restroom facilities in parks	89	16.0 %
Safety lighting	88	15.9 %
Sand volleyball courts	7	1.3 %
Senior center	84	15.1 %
Shaded picnic areas & shelters	51	9.2 %
Skateboarding parks	9	1.6 %
Small neighborhood parks	50	9.0 %
Splash pads	40	7.2 %
Walking paths in parks	132	23.8 %
WiFi in the community centers/parks	24	4.3 %
None chosen	56	10.1 %
Total	1859	

Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

(N=555)

	Fully met	Mostly met	Partly met	Not met	No need
Q12-1. Adult fitness & wellness programs	5.8%	12.3%	23.4%	17.8%	40.7%
Q12-2. Adult sports leagues	4.5%	6.8%	16.0%	16.6%	56.0%
Q12-3. After school programs for youth of all ages	8.3%	13.3%	12.4%	12.4%	53.5%
Q12-4. Adult performing arts programs (dance/music)	4.3%	8.1%	16.0%	19.8%	51.7%
Q12-5. Adult visual arts/crafts programs	5.2%	7.4%	17.1%	17.7%	52.6%
Q12-6. Community & cultural special events	17.7%	18.0%	17.5%	11.4%	35.5%
Q12-7. Counseling & mental health programs	4.0%	4.7%	13.0%	21.4%	56.9%
Q12-8. Cultural enrichment programs	6.1%	11.9%	15.9%	14.8%	51.4%
Q12-9. eGaming/eSports	3.6%	4.1%	6.8%	14.2%	71.2%
Q12-10. Exercise classes (Tai Chi, Pilates, Yoga, etc.)	7.7%	11.2%	20.5%	20.0%	40.5%
Q12-11. Cheer/gymnastics/tumbling programs	4.9%	8.5%	13.0%	11.9%	61.8%
Q12-12. Leadership/mentoring/character building	3.4%	5.6%	12.1%	16.6%	62.3%
Q12-13. Outdoor environmental/nature camps & programs	4.5%	6.3%	14.6%	19.6%	55.0%
Q12-14. Preschool programs/early childhood education	5.4%	7.9%	12.4%	11.5%	62.7%
Q12-15. Programs for at-risk youth/crime prevention	2.5%	4.5%	9.4%	18.9%	64.7%
Q12-16. Programs for people with special needs	2.9%	3.6%	11.9%	15.7%	65.9%
Q12-17. Recreation/competitive swim team	2.9%	4.1%	9.4%	24.7%	58.9%
Q12-18. Robotics	4.1%	4.5%	8.5%	16.9%	65.9%
Q12-19. Senior programs	6.8%	8.5%	15.1%	21.8%	47.7%
Q12-20. Senior transportation programs	4.3%	4.9%	11.9%	21.1%	57.8%

Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

	Fully met	Mostly met	Partly met	Not met	No need
Q12-21. STEM (science, technology, engineering, & mathematics) classes	5.8%	10.3%	13.9%	13.5%	56.6%
Q12-22. Swim lessons	2.9%	5.8%	13.3%	27.7%	50.3%
Q12-23. Teen/tween programs	4.0%	6.3%	13.7%	18.4%	57.7%
Q12-24. Pickleball/tennis lessons & leagues	4.7%	5.0%	12.6%	20.5%	57.1%
Q12-25. Trips & tours	3.6%	5.4%	13.5%	24.3%	53.2%
Q12-26. Youth fitness & wellness classes	5.0%	9.0%	15.3%	14.8%	55.9%
Q12-27. Youth visual/performing arts/crafts programs (dance/music)	5.4%	9.7%	14.4%	10.6%	59.8%
Q12-28. Youth sports programs & camps	8.1%	14.2%	15.1%	8.8%	53.7%
Q12-29. Youth seasonal programs & camps	6.7%	11.5%	13.5%	11.9%	56.4%
Q12-30. Water fitness programs/lap swimming	4.1%	5.2%	9.9%	29.4%	51.4%
Q12-31. Other	0.0%	0.0%	0.5%	2.0%	97.5%

WITHOUT NO NEED

Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")

(N=555)

	Fully met	Mostly met	Partly met	Not met
Q12-1. Adult fitness & wellness programs	9.7%	20.7%	39.5%	30.1%
Q12-2. Adult sports leagues	10.2%	15.6%	36.5%	37.7%
Q12-3. After school programs for youth of all ages	17.8%	28.7%	26.7%	26.7%
Q12-4. Adult performing arts programs (dance/music)	9.0%	16.8%	33.2%	41.0%
Q12-5. Adult visual arts/crafts programs	11.0%	15.6%	36.1%	37.3%
Q12-6. Community & cultural special events	27.4%	27.9%	27.1%	17.6%
Q12-7. Counseling & mental health programs	9.2%	10.9%	30.1%	49.8%
Q12-8. Cultural enrichment programs	12.6%	24.4%	32.6%	30.4%
Q12-9. eGaming/eSports	12.5%	14.4%	23.8%	49.4%
Q12-10. Exercise classes (Tai Chi, Pilates, Yoga, etc.)	13.0%	18.8%	34.5%	33.6%
Q12-11. Cheer/gymnastics/tumbling programs	12.7%	22.2%	34.0%	31.1%
Q12-12. Leadership/mentoring/character building	9.1%	14.8%	32.1%	44.0%
Q12-13. Outdoor environmental/nature camps & programs	10.0%	14.0%	32.4%	43.6%
Q12-14. Preschool programs/early childhood education	14.5%	21.3%	33.3%	30.9%
Q12-15. Programs for at-risk youth/crime prevention	7.1%	12.8%	26.5%	53.6%
Q12-16. Programs for people with special needs	8.5%	10.6%	34.9%	46.0%
Q12-17. Recreation/competitive swim team	7.0%	10.1%	22.8%	60.1%
Q12-18. Robotics	12.2%	13.2%	24.9%	49.7%
Q12-19. Senior programs	13.1%	16.2%	29.0%	41.7%
Q12-20. Senior transportation programs	10.3%	11.5%	28.2%	50.0%

WITHOUT NO NEED

Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")

	Fully met	Mostly met	Partly met	Not met
Q12-21. STEM (science, technology, engineering, & mathematics) classes	13.3%	23.7%	32.0%	31.1%
Q12-22. Swim lessons	5.8%	11.6%	26.8%	55.8%
Q12-23. Teen/tween programs	9.4%	14.9%	32.3%	43.4%
Q12-24. Pickleball/tennis lessons & leagues	10.9%	11.8%	29.4%	47.9%
Q12-25. Trips & tours	7.7%	11.5%	28.8%	51.9%
Q12-26. Youth fitness & wellness classes	11.4%	20.4%	34.7%	33.5%
Q12-27. Youth visual/performing arts/crafts programs (dance/music)	13.5%	24.2%	35.9%	26.5%
Q12-28. Youth sports programs & camps	17.5%	30.7%	32.7%	19.1%
Q12-29. Youth seasonal programs & camps	15.3%	26.4%	31.0%	27.3%
Q12-30. Water fitness programs/lap swimming	8.5%	10.7%	20.4%	60.4%
Q12-31. Other	0.0%	0.0%	21.4%	78.6%

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	54	9.7 %
Adult sports leagues	21	3.8 %
After school programs for youth of all ages	23	4.1 %
Adult performing arts programs (dance/music)	4	0.7 %
Adult visual arts/crafts programs	5	0.9 %
Community & cultural special events	25	4.5 %
Counseling & mental health programs	8	1.4 %
Cultural enrichment programs	1	0.2 %
eGaming/eSports	6	1.1 %
Exercise classes (Tai Chi, Pilates, Yoga, etc.)	16	2.9 %
Leadership/mentoring/character building	6	1.1 %
Outdoor environmental/nature camps & programs	8	1.4 %
Preschool programs/early childhood education	10	1.8 %
Programs for at-risk youth/crime prevention	5	0.9 %
Programs for people with special needs	7	1.3 %
Recreation/competitive swim team	8	1.4 %
Robotics	10	1.8 %
Senior programs	52	9.4 %
Senior transportation programs	4	0.7 %
STEM (science, technology, engineering, & mathematics) classes	9	1.6 %
Swim lessons	16	2.9 %
Teen/tween programs	6	1.1 %
Pickleball/tennis lessons & leagues	17	3.1 %
Trips & tours	11	2.0 %
Youth fitness & wellness classes	3	0.5 %
Youth visual/performing arts/crafts programs (dance/music)	4	0.7 %
Youth sports programs & camps	14	2.5 %
Youth seasonal programs & camps	6	1.1 %
Water fitness programs/lap swimming	35	6.3 %
None chosen	161	29.0 %
Total	555	100.0 %

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

<u>Q13. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	19	3.4 %
Adult sports leagues	10	1.8 %
After school programs for youth of all ages	16	2.9 %
Adult performing arts programs (dance/music)	8	1.4 %
Adult visual arts/crafts programs	5	0.9 %
Community & cultural special events	15	2.7 %
Counseling & mental health programs	11	2.0 %
Cultural enrichment programs	7	1.3 %
eGaming/eSports	3	0.5 %
Exercise classes (Tai Chi, Pilates, Yoga, etc.)	27	4.9 %
Cheer/gymnastics/tumbling programs	3	0.5 %
Leadership/mentoring/character building	2	0.4 %
Outdoor environmental/nature camps & programs	13	2.3 %
Preschool programs/early childhood education	4	0.7 %
Programs for at-risk youth/crime prevention	9	1.6 %
Programs for people with special needs	4	0.7 %
Recreation/competitive swim team	7	1.3 %
Robotics	8	1.4 %
Senior programs	25	4.5 %
Senior transportation programs	14	2.5 %
STEM (science, technology, engineering, & mathematics) classes	12	2.2 %
Swim lessons	25	4.5 %
Teen/tween programs	12	2.2 %
Pickleball/tennis lessons & leagues	23	4.1 %
Trips & tours	24	4.3 %
Youth fitness & wellness classes	8	1.4 %
Youth visual/performing arts/crafts programs (dance/music)	8	1.4 %
Youth sports programs & camps	17	3.1 %
Youth seasonal programs & camps	9	1.6 %
Water fitness programs/lap swimming	20	3.6 %
None chosen	187	33.7 %
Total	555	100.0 %

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

<u>Q13. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	14	2.5 %
Adult sports leagues	10	1.8 %
After school programs for youth of all ages	7	1.3 %
Adult performing arts programs (dance/music)	8	1.4 %
Adult visual arts/crafts programs	7	1.3 %
Community & cultural special events	25	4.5 %
Counseling & mental health programs	16	2.9 %
Cultural enrichment programs	6	1.1 %
eGaming/eSports	1	0.2 %
Exercise classes (Tai Chi, Pilates, Yoga, etc.)	48	8.6 %
Cheer/gymnastics/tumbling programs	1	0.2 %
Leadership/mentoring/character building	6	1.1 %
Outdoor environmental/nature camps & programs	19	3.4 %
Preschool programs/early childhood education	5	0.9 %
Programs for at-risk youth/crime prevention	8	1.4 %
Programs for people with special needs	2	0.4 %
Recreation/competitive swim team	9	1.6 %
Robotics	4	0.7 %
Senior programs	29	5.2 %
Senior transportation programs	6	1.1 %
STEM (science, technology, engineering, & mathematics) classes	16	2.9 %
Swim lessons	14	2.5 %
Teen/tween programs	11	2.0 %
Pickleball/tennis lessons & leagues	9	1.6 %
Trips & tours	19	3.4 %
Youth fitness & wellness classes	5	0.9 %
Youth visual/performing arts/crafts programs (dance/music)	6	1.1 %
Youth sports programs & camps	14	2.5 %
Youth seasonal programs & camps	2	0.4 %
Water fitness programs/lap swimming	11	2.0 %
None chosen	217	39.1 %
Total	555	100.0 %

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

<u>Q13. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	18	3.2 %
Adult sports leagues	16	2.9 %
After school programs for youth of all ages	1	0.2 %
Adult performing arts programs (dance/music)	15	2.7 %
Adult visual arts/crafts programs	14	2.5 %
Community & cultural special events	19	3.4 %
Counseling & mental health programs	2	0.4 %
Cultural enrichment programs	11	2.0 %
eGaming/eSports	4	0.7 %
Exercise classes (Tai Chi, Pilates, Yoga, etc.)	23	4.1 %
Cheer/gymnastics/tumbling programs	5	0.9 %
Leadership/mentoring/character building	7	1.3 %
Outdoor environmental/nature camps & programs	17	3.1 %
Preschool programs/early childhood education	2	0.4 %
Programs for at-risk youth/crime prevention	7	1.3 %
Programs for people with special needs	4	0.7 %
Recreation/competitive swim team	5	0.9 %
Robotics	1	0.2 %
Senior programs	12	2.2 %
Senior transportation programs	7	1.3 %
STEM (science, technology, engineering, & mathematics) classes	12	2.2 %
Swim lessons	9	1.6 %
Teen/tween programs	9	1.6 %
Pickleball/tennis lessons & leagues	8	1.4 %
Trips & tours	17	3.1 %
Youth fitness & wellness classes	8	1.4 %
Youth visual/performing arts/crafts programs (dance/music)	4	0.7 %
Youth sports programs & camps	16	2.9 %
Youth seasonal programs & camps	2	0.4 %
Water fitness programs/lap swimming	5	0.9 %
None chosen	275	49.5 %
Total	555	100.0 %

SUM OF TOP 4 CHOICES**Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household? (top 4)**

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	105	18.9 %
Adult sports leagues	57	10.3 %
After school programs for youth of all ages	47	8.5 %
Adult performing arts programs (dance/music)	35	6.3 %
Adult visual arts/crafts programs	31	5.6 %
Community & cultural special events	84	15.1 %
Counseling & mental health programs	37	6.7 %
Cultural enrichment programs	25	4.5 %
eGaming/eSports	14	2.5 %
Exercise classes (Tai Chi, Pilates, Yoga, etc.)	114	20.5 %
Cheer/gymnastics/tumbling programs	9	1.6 %
Leadership/mentoring/character building	21	3.8 %
Outdoor environmental/nature camps & programs	57	10.3 %
Preschool programs/early childhood education	21	3.8 %
Programs for at-risk youth/crime prevention	29	5.2 %
Programs for people with special needs	17	3.1 %
Recreation/competitive swim team	29	5.2 %
Robotics	23	4.1 %
Senior programs	118	21.3 %
Senior transportation programs	31	5.6 %
STEM (science, technology, engineering, & mathematics) classes	49	8.8 %
Swim lessons	64	11.5 %
Teen/tween programs	38	6.8 %
Pickleball/tennis lessons & leagues	57	10.3 %
Trips & tours	71	12.8 %
Youth fitness & wellness classes	24	4.3 %
Youth visual/performing arts/crafts programs (dance/music)	22	4.0 %
Youth sports programs & camps	61	11.0 %
Youth seasonal programs & camps	19	3.4 %
Water fitness programs/lap swimming	71	12.8 %
None chosen	161	29.0 %
Total	1541	

Q14. If you had \$100, how would you allocate the funds among the parks and recreation categories listed below?

	<u>Mean</u>
Improvements/maintenance of existing parks & recreation facilities	25.62
Build an aquatics center for the community	32.45
Acquisition of new park land & open space	13.62
Construction of new sports fields or complex (softball, soccer, baseball, cricket, etc.)	13.77
Improve/enhance accessibility or connectivity at all parks & facilities	8.79
Other	5.74

Q15. JCSD currently owns approximately 25 acres of land adjacent to Eastvale Community Park (ECP), offering an opportunity to expand the park. What are the top THREE uses of this expansion you would support the most?

<u>Q15. Top choice</u>	<u>Number</u>	<u>Percent</u>
All-inclusive Playground	73	13.2 %
Aquatic Center	265	47.7 %
Community Recreation Center/Indoor Gym	44	7.9 %
Lighted Baseball/Softball Fields	17	3.1 %
Lighted Rectangular Sports Fields (Football/Soccer Fields)	15	2.7 %
Off-Leash Dog Park	14	2.5 %
Open Turf Area	22	4.0 %
Racket Sports Complex (Dedicated Pickleball & Tennis Courts)	40	7.2 %
Splash Pads	11	2.0 %
Other	19	3.4 %
None chosen	35	6.3 %
Total	555	100.0 %

Q15. JCSD currently owns approximately 25 acres of land adjacent to Eastvale Community Park (ECP), offering an opportunity to expand the park. What are the top THREE uses of this expansion you would support the most?

<u>Q15. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
All-inclusive Playground	40	7.2 %
Aquatic Center	57	10.3 %
Community Recreation Center/Indoor Gym	125	22.5 %
Lighted Baseball/Softball Fields	24	4.3 %
Lighted Rectangular Sports Fields (Football/Soccer Fields)	30	5.4 %
Off-Leash Dog Park	28	5.0 %
Open Turf Area	43	7.7 %
Racket Sports Complex (Dedicated Pickleball & Tennis Courts)	85	15.3 %
Splash Pads	52	9.4 %
Other	6	1.1 %
None chosen	65	11.7 %
Total	555	100.0 %

Q15. JCSD currently owns approximately 25 acres of land adjacent to Eastvale Community Park (ECP), offering an opportunity to expand the park. What are the top THREE uses of this expansion you would support the most?

<u>Q15. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
All-inclusive Playground	62	11.2 %
Aquatic Center	38	6.8 %
Community Recreation Center/Indoor Gym	97	17.5 %
Lighted Baseball/Softball Fields	18	3.2 %
Lighted Rectangular Sports Fields (Football/Soccer Fields)	22	4.0 %
Off-Leash Dog Park	27	4.9 %
Open Turf Area	30	5.4 %
Racket Sports Complex (Dedicated Pickleball & Tennis Courts)	75	13.5 %
Splash Pads	47	8.5 %
Other	14	2.5 %
None chosen	125	22.5 %
Total	555	100.0 %

SUM OF TOP 3 CHOICES

Q15. JCSD currently owns approximately 25 acres of land adjacent to Eastvale Community Park (ECP), offering an opportunity to expand the park. What are the top THREE uses of this expansion you would support the most? (top 3)

Q15. Top choice	Number	Percent
All-inclusive Playground	175	31.5 %
Aquatic Center	360	64.9 %
Community Recreation Center/Indoor Gym	266	47.9 %
Lighted Baseball/Softball Fields	59	10.6 %
Lighted Rectangular Sports Fields (Football/Soccer Fields)	67	12.1 %
Off-Leash Dog Park	69	12.4 %
Open Turf Area	95	17.1 %
Racket Sports Complex (Dedicated Pickleball & Tennis Courts)	200	36.0 %
Splash Pads	110	19.8 %
Other	39	7.0 %
None chosen	35	6.3 %
Total	1475	

Q16. What is the maximum amount of additional tax revenue you would be willing to pay to improve the JCSD Parks and Recreation system with the parks, trails, recreation facilities and programs you have indicated are most important to your household?

Q16. Maximum amount of additional tax revenue you would be willing to pay	Number	Percent
\$9+ per month	84	15.1 %
\$7-\$8 per month	53	9.5 %
\$5-\$6 per month	101	18.2 %
\$3-\$4 per month	196	35.3 %
Not provided	121	21.8 %
Total	555	100.0 %

WITHOUT NOT PROVIDED

Q16. What is the maximum amount of additional tax revenue you would be willing to pay to improve the JCSD Parks and Recreation system with the parks, trails, recreation facilities and programs you have indicated are most important to your household? (without "not provided")

Q16. Maximum amount of additional tax revenue you would be willing to pay	Number	Percent
\$9+ per month	84	19.4 %
\$7-\$8 per month	53	12.2 %
\$5-\$6 per month	101	23.3 %
\$3-\$4 per month	196	45.2 %
Total	434	100.0 %

Q17. How important do you feel it is for the JCSD to provide high quality parks, recreation facilities and programs?

Q17. How important is it for JCSD to provide high quality parks, recreation facilities & programs	Number	Percent
Very important	377	67.9 %
Somewhat important	131	23.6 %
Not important	22	4.0 %
Not sure	25	4.5 %
Total	555	100.0 %

WITHOUT NOT SURE**Q17. How important do you feel it is for the JCSD to provide high quality parks, recreation facilities and programs? (without "not sure")**

Q17. How important is it for JCSD to provide high quality parks, recreation facilities & programs	Number	Percent
Very important	377	71.1 %
Somewhat important	131	24.7 %
Not important	22	4.2 %
Total	530	100.0 %

Q19. Your gender identity:

Q19. Your gender identity	Number	Percent
Male	263	47.4 %
Female	267	48.1 %
Non-binary	2	0.4 %
Prefer to self-describe	3	0.5 %
Prefer not to disclose	20	3.6 %
Total	555	100.0 %

WITHOUT PREFER NOT TO DISCLOSE**Q19. Your gender identity: (without "prefer not to disclose")**

Q19. Your gender identity	Number	Percent
Male	263	49.2 %
Female	267	49.9 %
Non-binary	2	0.4 %
Prefer to self-describe	3	0.6 %
Total	535	100.0 %

Q19-4. Self-describe your gender identity:

Q19-4. Self-describe your gender identity	Number	Percent
Asexual	1	33.3 %
Trans	1	33.3 %
Transmale	1	33.3 %
Total	3	100.0 %

Q20. How many years have you lived in Eastvale?

Q20. How many years have you lived in Eastvale	Number	Percent
0-5	66	11.9 %
6-10	107	19.3 %
11-15	142	25.6 %
16-20	119	21.4 %
21-30	105	18.9 %
31+	4	0.7 %
Not provided	12	2.2 %
Total	555	100.0 %

WITHOUT NOT PROVIDED**Q20. How many years have you lived in Eastvale? (without "not provided")**

Q20. How many years have you lived in Eastvale	Number	Percent
0-5	66	12.2 %
6-10	107	19.7 %
11-15	142	26.2 %
16-20	119	21.9 %
21-30	105	19.3 %
31+	4	0.7 %
Total	543	100.0 %

Q21. Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry?

Q21. Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry	Number	Percent
Yes	215	38.7 %
No	336	60.5 %
Not provided	4	0.7 %
Total	555	100.0 %

WITHOUT NOT PROVIDED**Q21. Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry? (without "not provided")**

Q21. Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry	Number	Percent
Yes	215	39.0 %
No	336	61.0 %
Total	551	100.0 %

Q22. Which of the following best describes your race?

Q22. Your race	Number	Percent
Asian or Asian Indian	159	28.6 %
Black or African American	45	8.1 %
American Indian or Alaska Native	4	0.7 %
White or Caucasian	136	24.5 %
Native Hawaiian or other Pacific Islander	3	0.5 %
Two or more races	64	11.5 %
Other	23	4.1 %
Total	434	

Q22-7. Self-describe your race:

Q22-7. Self-describe your race	Number	Percent
Hispanic	13	56.5 %
Mexican	4	17.4 %
Latino	1	4.3 %
ARABIAN	1	4.3 %
LATIN	1	4.3 %
Filipino	1	4.3 %
HISPANIC-SOUTH AMERICAN	1	4.3 %
Mixed	1	4.3 %
Total	23	100.0 %

5

Survey Instrument



Dear Eastvale Resident,

The JCSD Parks & Recreation Department is dedicated to providing top-notch parks and recreation services to our community. As we aim to improve the quality of life for all Eastvale residents, we're updating our 2019 Parks and Recreation Master Plan. This important document helps us set long-term goals and strategies for our parks, recreational facilities, programs, and open spaces. We're calling this effort "Our Parks, Our JCSD!" and we need your help to make it successful.

To ensure we meet your needs both now and in the future, we invite you to participate in a community-wide survey. Your feedback is vital for shaping Eastvale's future and enhancing the well-being of its residents. Your household is among a select group chosen to provide input, making your participation especially important.

The survey will take about 10 to 15 minutes and is crucial for us to understand community preferences and to make decisions that will benefit Eastvale residents for years to come.

We have partnered with ETC Institute, a professional consulting firm, to conduct the survey, guaranteeing that your responses will be handled with the utmost confidentiality and integrity. ETC Institute will collect and analyze the survey data, then report the findings to us.

Please complete the survey within the next two weeks. You can return it in the provided postage-paid envelope or fill it out online at JCSDsurvey.org.

If you have any questions or need help, feel free to contact us at (951) 727-3524 or slawson@jcsd.us. Your input is key to our planning process and making informed decisions for the betterment of our community.

Let's work together to make Eastvale an even better place to live. Your opinion counts!

Sincerely,

Steve Lawson

Steve Lawson
Director of Parks & Recreation



2024 JCSD Parks & Recreation Department Needs Assessment Survey

The Jurupa Community Services District (JCSD) Parks & Recreation Department proudly provides parks and recreation services for the Eastvale community. We are seeking your input to help determine park, facility, and recreation priorities for the Eastvale community. Parks and recreation facilities contribute significantly to the quality of life in Eastvale, and your opinions are very important. This survey will take 10-15 minutes to complete. When you are finished, please return your completed survey in the enclosed postage-paid, return-reply envelope. If you prefer, you can complete the survey online at [JCSDsurvey.org](https://www.jcsd.org/survey). We greatly appreciate and value your time!

1. Including yourself, how many people in your household are...

Under age 5: <input type="text"/>	Ages 15-19: <input type="text"/>	Ages 35-44: <input type="text"/>	Ages 65-74: <input type="text"/>
Ages 5-9: <input type="text"/>	Ages 20-24: <input type="text"/>	Ages 45-54: <input type="text"/>	Ages 75-84: <input type="text"/>
Ages 10-14: <input type="text"/>	Ages 25-34: <input type="text"/>	Ages 55-64: <input type="text"/>	Ages 85+: <input type="text"/>

2. Have you or any member of your household visited any JCSD parks and/or recreation facilities during the past 12 months?

(1) Yes [Answer Q2a-b.] (2) No [Skip to Q3.]

2a. How often have you visited JCSD parks and/or recreation facilities during the past 12 months?

<input type="text"/> (1) More than 5 times a week	<input type="text"/> (3) Once a week	<input type="text"/> (5) Less than once a month
<input type="text"/> (2) 2-4 times a week	<input type="text"/> (4) 1-3 times a month	<input type="text"/> (9) Don't know

2b. Overall, how would you rate the physical condition of ALL the JCSD parks and recreation facilities you have visited?

(4) Excellent (3) Good (2) Fair (1) Poor

3. Please CHECK ALL of the following reasons that prevent you or members of your households from visiting JCSD parks and recreation facilities more often.

<input type="text"/> (01) Absence of amenities we want to use	<input type="text"/> (08) Language/cultural barriers
<input type="text"/> (02) Feel unsafe using parks/facilities	<input type="text"/> (09) Not aware of parks' or facilities' locations
<input type="text"/> (03) Lack of handicap (ADA) accessibility	<input type="text"/> (10) Parks/facilities are not well maintained
<input type="text"/> (04) Lack of parking to access parks/facilities	<input type="text"/> (11) Presence of criminal activity in the park
<input type="text"/> (05) Lack of restrooms	<input type="text"/> (12) Too far from our home
<input type="text"/> (06) Lack of shade	<input type="text"/> (13) Use parks/facilities in other cities/county
<input type="text"/> (07) Lack of transportation	<input type="text"/> (14) Other: _____

4. From the following list, please CHECK ALL the ways you learn about JCSD parks, recreation facilities, programs, and events.

<input type="text"/> (01) Banners	<input type="text"/> (08) Materials at parks or recreation facilities
<input type="text"/> (02) Conversations with JCSD staff	<input type="text"/> (09) Newspaper
<input type="text"/> (03) District board meetings	<input type="text"/> (10) Promotions at special events
<input type="text"/> (04) Emails	<input type="text"/> (11) Recreation Brochure (Eastvale Edition)
<input type="text"/> (05) E-newsletter	<input type="text"/> (12) Social media (@JCSDParks)
<input type="text"/> (06) Flyers	<input type="text"/> (13) Word of mouth
<input type="text"/> (07) JCSD Department website (JCSDParks.us)	<input type="text"/> (14) Other: _____

5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the Department use to communicate with you about parks, recreation facilities, programs, and events? [Write in your answers below using the numbers from the list in Question 4, or circle "NONE."]

1st: 2nd: 3rd: NONE

6. From the following list, please CHECK ALL of the organizations that you or members of your household have used for recreation, events and sports activities during the last 12 months.

- | | |
|--|---|
| <input type="checkbox"/> (01) City of Eastvale | <input type="checkbox"/> (07) Private summer camps |
| <input type="checkbox"/> (02) JCSD Parks & Recreation Department | <input type="checkbox"/> (08) Private workout facilities |
| <input type="checkbox"/> (03) Neighboring cities | <input type="checkbox"/> (09) Private clubs (tennis, health, swim, fitness) |
| <input type="checkbox"/> (04) Places of worship (e.g., synagogues, churches) | <input type="checkbox"/> (10) Public schools |
| <input type="checkbox"/> (05) Private and non-profit youth sports | <input type="checkbox"/> (11) YMCA |
| <input type="checkbox"/> (06) Private schools/charter schools | <input type="checkbox"/> (12) Other: _____ |

7. Has your household participated in any programs or events offered by the JCSD Parks & Recreation Department during the past 12 months?

- (1) Yes [Answer Q7a-b.] (2) No [Skip to Q8.]

7a. How many programs or events offered by the JCSD Parks & Recreation Department have you or members of your household participated in during the past 12 months?

- (1) One (2) 2-3 (3) 4-6 (4) 7 or more

7b. How would you rate the overall quality of the JCSD Parks & Recreation Department programs or events in which your household has participated?

- (4) Excellent (3) Good (2) Fair (1) Poor

8. Please CHECK ALL of the following reasons that prevent you or members of your household from participating in JCSD Parks & Recreation Department programs more often.

- | | |
|---|--|
| <input type="checkbox"/> (01) Classes are full | <input type="checkbox"/> (11) Online registration is not user friendly |
| <input type="checkbox"/> (02) Do not feel safe participating | <input type="checkbox"/> (12) Poor customer service by staff |
| <input type="checkbox"/> (03) Fees are too high | <input type="checkbox"/> (13) Program not offered |
| <input type="checkbox"/> (04) I don't know what is offered | <input type="checkbox"/> (14) Program times are not convenient |
| <input type="checkbox"/> (05) Lack of quality instructors | <input type="checkbox"/> (15) Registration is difficult |
| <input type="checkbox"/> (06) Lack of quality programs | <input type="checkbox"/> (16) Too far from our home |
| <input type="checkbox"/> (07) Lack of right program equipment | <input type="checkbox"/> (17) Too busy/not interested |
| <input type="checkbox"/> (08) Lack of transportation | <input type="checkbox"/> (18) Use programs of other agencies |
| <input type="checkbox"/> (09) Language/cultural barriers | <input type="checkbox"/> (19) Other: _____ |
| <input type="checkbox"/> (10) Old and outdated facilities | |

9. Please indicate your level of agreement with the following statements concerning some potential benefits of the JCSD parks, facilities, and recreation programs or events by circling the corresponding number.

The JCSD Parks & Recreation Department...		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
01.	Helps build a sense of community	5	4	3	2	1	9
02.	Improves my (my household's) physical health and fitness	5	4	3	2	1	9
03.	Helps to reduce crime in my neighborhood and keep kids out of trouble	5	4	3	2	1	9
04.	Makes Eastvale a more desirable place to live	5	4	3	2	1	9
05.	Preserves open space and protects the environment	5	4	3	2	1	9
06.	Increases my (my household's) property value	5	4	3	2	1	9
07.	Improves my (my household's) mental health and reduces stress	5	4	3	2	1	9
08.	Provides positive social interactions for me (my household/family)	5	4	3	2	1	9
09.	Positively impacts economic/business development	5	4	3	2	1	9
10.	Is age-friendly and accessible to all age groups	5	4	3	2	1	9
11.	Provides jobs/professional development for youth	5	4	3	2	1	9
12.	Provides volunteer opportunities for the community	5	4	3	2	1	9

10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. If you do not have a need for an item listed, please circle "9" for "No Need."

Type of Facility/Amenity	Fully Met	Mostly Met	Partly Met	Not Met	No Need
01. Amphitheater for community events	4	3	2	1	9
02. Badminton courts	4	3	2	1	9
03. BMX/Pump tracks	4	3	2	1	9
04. Community center (multi-use space for events, exercise, and activities)	4	3	2	1	9
05. Community garden	4	3	2	1	9
06. Environmental/nature education center	4	3	2	1	9
07. Indoor basketball/volleyball courts (indoor gyms)	4	3	2	1	9
08. Large community parks	4	3	2	1	9
09. Lighted baseball fields	4	3	2	1	9
10. Lighted rectangular sports fields (football, rugby, soccer)	4	3	2	1	9
11. Lighted softball fields	4	3	2	1	9
12. Mountain bike trails	4	3	2	1	9
13. Multi-use hiking, biking, walking trails (paved or unpaved)	4	3	2	1	9
14. Off-leash dog park	4	3	2	1	9
15. Open space conservation areas	4	3	2	1	9
16. Outdoor aquatic facility (waterpark, lazy river, etc.)	4	3	2	1	9
17. Outdoor basketball courts	4	3	2	1	9
18. Outdoor cricket fields	4	3	2	1	9
19. Outdoor exercise/fitness area	4	3	2	1	9
20. Outdoor pickleball courts	4	3	2	1	9
21. Outdoor ping pong/table tennis tables	4	3	2	1	9
22. Outdoor swimming pool	4	3	2	1	9
23. Outdoor tennis courts	4	3	2	1	9
24. Performing arts theater	4	3	2	1	9
25. Playgrounds with accessible amenities	4	3	2	1	9
26. Restroom facilities in parks	4	3	2	1	9
27. Safety lighting	4	3	2	1	9
28. Sand volleyball courts	4	3	2	1	9
29. Senior center	4	3	2	1	9
30. Shaded picnic areas and shelters	4	3	2	1	9
31. Skateboarding parks	4	3	2	1	9
32. Small neighborhood parks	4	3	2	1	9
33. Splash pads	4	3	2	1	9
34. Walking paths in parks	4	3	2	1	9
35. WiFi in the community centers/parks	4	3	2	1	9
36. Other: _____	4	3	2	1	9

11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household? [Write in your answers below using the numbers from the list in Question 10, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ NONE

12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. If you do not have a need for an item listed, please circle "9" for "No Need."

Type of Program/Activity	Fully Met	Mostly Met	Partly Met	Not Met	No Need
01. Adult fitness and wellness programs	4	3	2	1	9
02. Adult sports leagues	4	3	2	1	9
03. After school programs for youth of all ages	4	3	2	1	9
04. Adult performing arts programs (dance/music)	4	3	2	1	9
05. Adult visual arts/crafts programs	4	3	2	1	9
06. Community and cultural special events	4	3	2	1	9
07. Counseling and mental health programs	4	3	2	1	9
08. Cultural enrichment programs	4	3	2	1	9
09. EGaming/ESports	4	3	2	1	9
10. Exercise classes (tai chi, Pilates, yoga, etc.)	4	3	2	1	9
11. Cheer/gymnastics/tumbling programs	4	3	2	1	9
12. Leadership/mentoring/character building	4	3	2	1	9
13. Outdoor environmental/nature camps and programs	4	3	2	1	9
14. Preschool programs/early childhood education	4	3	2	1	9
15. Programs for at-risk youth/crime prevention	4	3	2	1	9
16. Programs for people with special needs	4	3	2	1	9
17. Recreation/competitive swim team	4	3	2	1	9
18. Robotics	4	3	2	1	9
19. Senior programs	4	3	2	1	9
20. Senior transportation programs	4	3	2	1	9
21. STEM (science, technology, engineering, and mathematics) classes	4	3	2	1	9
22. Swim lessons	4	3	2	1	9
23. Teen/tween programs	4	3	2	1	9
24. Pickleball/tennis lessons and leagues	4	3	2	1	9
25. Trips and tours	4	3	2	1	9
26. Youth fitness and wellness classes	4	3	2	1	9
27. Youth visual/performing arts/crafts programs (dance/music)	4	3	2	1	9
28. Youth sports programs and camps	4	3	2	1	9
29. Youth seasonal programs and camps	4	3	2	1	9
30. Water fitness programs/lap swimming	4	3	2	1	9
31. Other: _____	4	3	2	1	9

13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household? [Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ NONE

14. If you had \$100, how would you allocate the funds among the parks and recreation categories listed below? [Please be sure your total adds up to \$100.]

- \$ _____ Improvements/maintenance of existing parks and recreation facilities
- \$ _____ Build an aquatics center for the community
- \$ _____ Acquisition of new park land and open space
- \$ _____ Construction of new sports fields or complex (softball, soccer, baseball, cricket, etc.)
- \$ _____ Improve/enhance accessibility or connectivity at all parks and facilities
- \$ _____ Other: _____

\$100 TOTAL

15. **JCSD currently owns approximately 25 acres of land adjacent to Eastvale Community Park (ECP), offering an opportunity to expand the park. What are the top THREE uses of this expansion you would support the most? [Write in your answers using the numbers from the list below.]**

- 01. All-inclusive playground
- 02. Aquatic Center
- 03. Community Recreation Center/Indoor Gym
- 04. Lighted Baseball/Softball Fields
- 05. Lighted Rectangular Sports Fields (Football/Soccer Fields)
- 06. Off-Leash Dog Park
- 07. Open Turf Area
- 08. Racket Sports Complex (Dedicated Pickleball and Tennis Courts)
- 09. Splash Pads
- 10. Other: _____

1st: ____ 2nd: ____ 3rd: ____

16. **What is the maximum amount of additional tax revenue you would be willing to pay to improve the JCSD Parks and Recreation system with the parks, trails, recreation facilities and programs you have indicated are most important to your household?**

____(1) \$9 or more per month ____ (2) \$7-\$8 per month ____ (3) \$5-\$6 per month ____ (4) \$3-\$4 per month

17. **How important do you feel it is for the JCSD to provide high quality parks, recreation facilities and programs?**

____(3) Very important ____ (2) Somewhat important ____ (1) Not important ____ (9) Not sure

18. **Do you have any thoughts or ideas you would like to share with the JCSD about parks, programs, and recreation facilities?**

Demographics

19. **Your gender identity:**

- ____ (1) Male
- ____ (2) Female
- ____ (3) Non-binary
- ____ (4) Prefer to self-describe: _____
- ____ (5) Prefer not to disclose

20. **How many years have you lived in Eastvale?** _____ years

21. **Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry?**

____ (1) Yes ____ (2) No

22. **Which of the following best describes your race?**

- ____ (01) Asian or Asian Indian
- ____ (02) Black or African American
- ____ (03) American Indian or Alaska Native
- ____ (04) White or Caucasian
- ____ (05) Native Hawaiian or other Pacific Islander
- ____ (99) Other: _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed return-reply envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information to the right will ONLY be used to help identify the level of need in your area. Thank you!